

<u>Section C:</u>  <b>General School Administration</b>	<b>Knox County Board of Education Policy</b>			
	<b>Complaints Under the Americans with Disabilities Act</b>	Descriptor Term:	Descriptor Code:	Issued:
			<b>C-190</b>	<b>7/95</b>
		Reviewed:	<b>11/22</b>	Revised:
		<b>10/11</b>		

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The Board of Education fully supports the tenets of the Americans with Disabilities Act (ADA) and the right of all individuals to be free from discrimination based on disability, and will seek to remedy any such real or perceived discrimination within the Knox County Schools.

**DEFINITION**

Individuals may submit complaints when they believe they have been discriminated against because of some real or perceived disability.

**COORDINATOR**

The Director of Schools or the Director’s designated representative (ADA Coordinator) shall be responsible for coordinating the system's efforts to comply with the Americans with Disabilities Act.<sup>1</sup> Information about the designation of the ADA Coordinator shall be disseminated to all staff members, students, students' parents and/or guardians, and other interested citizens.

**PROCEDURES**

All complaints may be presented to the building level administrator, the individual’s immediate supervisor or directly to the ADA Coordinator. If satisfactory resolution of the problem cannot be reached after ample opportunity for consideration of the matter, the complainant may discuss the matter with the Director of Schools. After review of the case, the Director of Schools shall take such action as the Director deems appropriate and shall notify all parties concerned of the decision.

The complainant may appeal the Director’s decision to the Board. The Board will hear only complaints which have been carried through the proper procedure from the point of origin.

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Legal Reference:

1. Public Law 101-336; 42 U.S.C. 12101 et seq.; Americans with Disabilities Act (ADA) of 1990.

Approved as to Legal Form  
By Knox County Law Director 7/21/2021  
*/Gary T. Dupler/Deputy Law Director*