



Knox County Schools to Transition to Easier, More Functional Website

On July 1, the Knox County Schools will officially unveil its new website. The site will offer improved features:

- Easier navigation
- Compatible with mobile devices and tablets
- Real-time student grades, attendance and other information
- Updated technology
- More robust search function

Families will notice a cleaner, more streamlined design that helps users find information faster and easier. Although the look will be different, all of the important information you need is still there:

- District-wide news and announcements
- Links to Knox County Schools departments and information
- School-specific pages with dates, announcements and other school-related information
- Student information, including grades, attendance and more
- And more

Watch for more information and a short video tutorial to the streamlined website soon.

Important Information Regarding Student Schedules and Placements

The Knox County Schools' new website includes a new student information system that will provide families and staff with enhanced accessibility and more digital connectivity to their child's classroom.

Due to the need to complete data transfers and validation between the old system and the new system, the systems will not be accessible during the month of June. This will delay the publication of schedules for our middle school and high school students. This year only, the schedules will be mailed to students and parents in July, and school staff will be available to work with students and parents in those cases where adjustments may be necessary.

Information for next school year will be available on the following timeline:

- Parents of middle school students will receive student placements and schedules in mid-July via U.S. mail.
- Parents of high school students will receive student schedules in late-July via U.S. mail.
- Parents of elementary school students will see the name of their child's classroom teacher posted at the school in early August.
- Classroom and teacher pages will begin to come online as the new school year approaches.

The transition to the new system also means that parent portal accounts through the existing knoxschools.org website will no longer be available. New logins and instructions will be provided as soon as the new school year approaches. This new system will provide students, families and staff with greater functionality and real-time access to grades, attendance and other important information.

We apologize for the inconvenience, and we appreciate your understanding through this transition. Should you have any questions, please contact the elementary education department at 865-594-1787 or secondary education department at 865-594-1710.