

COVID FAQs FOR PARENTS

I'VE BEEN CONTACTED BY SCHOOL NURSE OR HEALTH DEPARTMENT THAT MY CHILD HAS BEEN QUARANTINED FROM SCHOOL, WHAT ARE MY NEXT STEPS?

If your child has been identified as a close contact for COVID-19 exposure and must quarantine, you will get a phone call to come to pick up your child from school. You will also receive an exposure letter that includes a return-to-school date. During the quarantine, your child will not be allowed on school campuses and will not be allowed to participate in sports or extracurricular activities. Your child's principal/teacher will communicate expectations for online learning during this time.

HOW WILL MY CHILD RECEIVE INSTRUCTION WHILE QUARANTINED?

All students must sign in and complete assignments provided through Canvas.

WHO DO I CONTACT IF I AM HAVING DIFFICULTY SUPPORTING MY QUARANTINED STUDENT WITH VIRTUAL LEARNING?

Virtual can mean "asynchronous" which means students are provided assignments on canvas. The student may reach out to teachers with questions.

AS A PARENT, HOW DO I GET SUPPORT FOR CANVAS?

If you are having difficulty supporting your student during online learning, you are encouraged to reach out to your child's teacher first. If further assistance is needed, then call the office for further support.

WHAT DO I NEED TO DO TO BRING MY CHILD BACK TO SCHOOL AFTER THE QUARANTINE?

If your child has been quarantined, you should have received an exposure letter from the school or from the Tennessee Department of Health with a date the student can return to school. Your student should bring that letter on the first day back after the quarantine period.

WILL MY CHILD BE COUNTED ABSENT DURING QUARANTINE TIME?

No, students are not counted absent during quarantine.

WHAT IF MY CHILD HAS HAD COVID DO THEY NEED TO BE QUARANTINED AGAIN?

You will need to notify the school, and the student will be quarantined again.