INTERNET AT HOME

Families, Knox County Schools will become a 1:1 school district beginning in the 2020-2021 school year, providing a Chromebook to every student. Students will receive and use their devices at school and home. In order for your student to use their laptop provided by KCS, your support and ACTION are needed to ensure that your home has internet by the start of school in August.

ACTION FOR FAMILIES: If you need to get home internet service, a list of providers with standard and low-cost options are listed below. 1) Please contact one or more of the internet providers to check availability. 2) Please subscribe and get set up. One or more providers are available in most areas of Knox County.

Standard Rate Options

- AT&T
  www.att.com/internet
  1-844-886-4258
  Press 1 for home service

- xfinity
  www.xfinity.com
  1-800-COMCAST

- WOW!
  www.wowway.com
  1-866-376-7003

- Spectrum
  www.spectrum.com/internet
  1-855-243-8892

- TDS
  www.tdstelecom.com
  1-855-244-0122

- Frontier
  www.frontier.com
  1-866-470-3540

Low-Cost Options

Providers below offer low-cost internet for families that qualify for federal public assistance programs. Contact and apply with a provider in your area using the web address or phone number below.

- AT&T Access
  www.att.com/access
  1-855-220-5211

- Comcast Internet Essentials*
  www.internetessentials.com
  1-855-846-8376

- Spectrum Internet Assist
  www.spectruminternetassist.com
  1-844-525-1574

- WOW! Lifeline Assistance
  www.wowway.com/phone/lifeline-assistance
  1-866-376-7003

- TDS Lifeline Program
  www.tdstelecom.com/lifeline.html
  1-888-CALL-TDS

- Frontier Lifeline Program
  www.frontier.com/lifeline
  1-800-921-8101

*Students who attend KCS schools listed on the back may qualify for Comcast Internet Essentials. You still need to apply for activation. Customers of Comcast Internet during the past 90 days are not eligible for this option.

IF YOU NEED MORE HELP ACCESSING INTERNET SERVICE OR NEED FINANCIAL ASSISTANCE, PLEASE CALL 865-594-4484.

KCS REPRESENTATIVES ARE AVAILABLE TO HELP YOU M-F 6AM – 6PM.

KCS would like to thank Knox Education Foundation and eKnox, a broadband task force of local business and community partners led by the Knoxville Chamber, for collaborating with us on our Internet At Home initiative.
Students who attend KCS schools listed below may qualify for Comcast Internet Essentials.

Apply for activation. Customers of Comcast Internet during the past 90 days are not eligible for this option.

Adrian Burnett Elementary
Amherst Elementary
Austin East High
Bearden Elementary
Bearden Middle
Beaumont Elementary
Belle Morris Elementary
Bonny Kate Elementary
Carter Elementary
Carter Middle
Cedar Bluff Elementary
Cedar Bluff Middle
Central High
Chilhowee Intermediate
Christenberry Elementary
Copper Ridge Elementary
Corryton Elementary
Dogwood Elementary
East Knox Elementary
Emerald Academy
Fountain City Elementary
Fulton High
Gap Creek Elementary
Gibbs Elementary
Gibbs High
Green Magnet Elementary
Gresham Middle
Halls Elementary
Halls Middle
Holston Middle
Inskip Elementary
Karns Elementary
Karns High
Kelley Volunteer Academy
Lonsdale Elementary
Maynard Elementary
Mooreland Heights Elementary
Mount Olive Elementary
New Hopewell Elementary
Northwest Middle
Norwood Elementary
Pleasant Ridge Elementary
Pond Gap Elementary
Powell High
Powell Middle
Richard Yoakley School
Ridgedale Alternative
Ritta Elementary
Sarah Moore Greene Elementary
South Doyle High
South Doyle Middle
South Knox Elementary
Spring Hill Elementary
Sterchi Elementary
Sunnyview Primary
Vine Middle
West Haven Elementary
West High
West Hills Elementary
West View Elementary
Whittle Springs Middle

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