

# Quick Reference Referral Guide

## UTILITIES / RENT

CAC Neighborhood Centers:	
North	925.0880
East	546.5125
South	577.7591
West	524.3345
CAC Energy & Housing Assistance Project Help, & LIHEAP	
	637.6700
Salvation Army	525.9401
Volunteer Ministry Center (The Refuge)	524.3926
KUB client number	524.2911
Powell Christian Community Concerns	947.9074
The Good Samaritan (for LCUB customers only)	986.1770
Urban League (mortgage assistance for city of Knoxville only)	524.5511

## HOMELESSNESS

CAC Homeward Bound (if homeless)	546.3500
Knoxville Area Rescue Ministries (lodging and food)	673.6540
Volunteer Ministry Center (meals, showers if you are a registered client)	524.3926
Salvation Army (lodging, food)	525.9401
Family Promise (must have children, housed at churches)	584.2822
YWCA (transitional housing for single women)	523.6126

## FOOD

See church pantry list at  
[www.compassioncoalition.org](http://www.compassioncoalition.org)  
 (enter "food pantries" in the search box)

Fish (Call early, starting at 8 a.m.) 523.7900

## LOW INCOME HOUSING

KCDC 403.1100  
 Section 8 403.1258

## VETERANS

Veterans' Affairs Outpatient Clinic 545.4592  
 Vet Center 545.4680  
 Am Vets 637.0157  
 Homeless Vet's Reintegration Project (Volunteers of America) 546.4813

## EMPLOYMENT / LOW INCOME

Food Stamps, Medicaid, Families First, TN Care 594.6151  
 WIC (women, infants, and children) 215.5000  
 TN Career Centers 594.5500 / 329.3166 (1610 University/1610 Magnolia)  
 A Hand Up for Women (Christian Women's Job Corp) 219.0104  
 Angelic Ministry Center (Christian Men's Job Corp) 523.8884  
 Labor Ready (day labor) 540.1631  
 Labor Finders (day labor) 540.1999  
 Assurance Wireless (250 free minutes) 1.888.898.4888  
 Safe Link 1.800.977.3768  
 El Puente (Hispanic Ministry) 591.8671

## HOUSEHOLD ITEMS / CLOTHING, FURNITURE

Angelic Ministry Center, Tues & Wed (referral required for furniture) 523.8884  
 Ladies of Charity 522.6341  
 CC Furniture Ministry (referral required) 251.1591 x3  
 Baptist Center at Western Heights (clothing & food) 525.9068  
 Montgomery Village Baptist Center (clothing & food) 577.6244  
 PTA Clothing Center 594.3791

## MEDICAL ASSISTANCE

State Health Care Options 1.888.486.9355  
 Affordable Medicine for Seniors (AMOS at CAC) 524.2786  
 Knox County Health Dept. 215.5000  
 Cherokee Health Systems 544.0406  
 Broadway Clinic (Cherokee Health-VMC) 525.2104  
 Interfaith Health Clinic (working poor) 546.7330  
 Project Access (network of doctors for the uninsured) 531.2766  
 Free Medical Clinic (working uninsured) 577.3733  
 Pharmacy Home Delivery 1.800.862.1456  
 TennCare 594.6151

## DISABLED

Disability Resource Center 637.3666  
 Vocational Rehabilitation 594.6762



## MENTAL HEALTH

Mental Health Association 584.9125  
(information & referral)

## ELDERLY

Senior Citizens 546.6262  
(information and referral)

CAC Office on Aging 524.2786

Relative Caregivers 1.866.321.9111

Samaritan Place 684.1880  
(ER Shelter & transitional)

Adult Protective Services 594.5685

## LEGAL ISSUES

Lawyer Referral & Information Service 522.7501

Legal Aid 637.0484

UT Legal Clinic 974.2331

## DOMESTIC VIOLENCE

Family Justice Center 521.6336  
(24-hour crisis line)

Family Crisis Center 637.8000

YWCA 523.6126

## REPORTING CHILD ABUSE

Dept of Children's Services 1.877.237.0004  
(Child Protective Services)

## TRANSPORTATION SERVICES

CAC Transportation Program 524.0319

KAT Bus Service 637.3000

KAT Lift Service 215.7850

ETHRA 1.800.232.1565  
(ride to the doctor or grocery store)

## HOME REPAIRS

Knoxville Leadership Foundation 524.2774

CAC Weatherization/Home Repair 637.6700

Knox County Department of Community Development 215.3980

## SUBSTANCE ABUSE

Metropolitan Drug Commission 588.5550  
(information & referral)

## SEXUAL ASSAULT

Safe Haven 522.7273  
(24-hour line for sexual assault)

## CREDIT COUNSELING

CredAbility 522.2661

## PREGNANCY SERVICES

Hope Resource Center 525.4673  
(crisis pregnancy center)

Pregnancy Help Center 212.4942  
(Catholic Charities)

*This is a list of organizations frequently called by the Compassion Coalition Clearinghouse volunteers.*

*It is not comprehensive. For other resources call 211.*

Compassion Coalition  
107 Westfield Drive  
Knoxville, TN 37919

Phone: 865.251.1591  
Fax: 865.588.2876

Email: [info@compassioncoalition.org](mailto:info@compassioncoalition.org)

*Visit our website for resources, volunteer and job opportunities, current events and more:*

[www.compassioncoalition.org](http://www.compassioncoalition.org)