

Student Name:			Grade:
School:		_Student ID:	
Parent/Guardian Name:	_ Phone:	Email:	

Device Insurance/Protection Plan

Knox County Schools is offering and administering a Device Protection/Insurance Plan available for all students in grades K-12. This plan covers accidental damage to school issued devices and was designed to limit a family's financial responsibility for damages incurred by the student, either directly or indirectly. The attached agreement must be signed by each parent/guardian and returned to the school in order for the protection plan to be effective.

Device Protection Plan Description

- \$30 non-refundable annual fee (premium) due on or before September 30, 2020 for the 2020-2021 school year
- Recurring device damage claims as well as acts of negligence may result in student take-home privilege revocation
- Families participating in the District Free and Reduced Lunch Program may forgo the premium fee, however will be required to comply with claims requirements for loss or damage

Device Protection Plan Coverages

- Accidental Damage: Pays for drops, liquid damage, or other unintentional acts of damage to the device, including but not limited to the screen, keyboard, bezel, ports/buttons, or battery
- Theft: Pays for damage or loss due to theft. Claim requires a police report to be filed by the student/family.
- Fire: Pays for loss of damage due to fire; requires a report from the investigating authority
- Electrical surge: Pays for damage due to electrical power surges
- Natural disaster: Pays for damage caused by natural disaster

Device Protection Plan Exclusions

- Intentional Damage: Does not pay for damage assessed to be caused by negligent/intentional acts either to hardware or software; the student/parent/guardian will be responsible for full cost of damage/repairs.
- Lost/Damaged Consumables: Does not pay for lost/damaged power adapter (\$25 replacement cost)
- Hacking: Does not pay for damage caused by gaining illegal access to any system by means such as "jailbreaking" or "rooting" the device in an attempt to remove built-in system protections.
- Liability: Knox County Schools is not liable for any loss or damages including, but not limited to accidental, consequential, or punitive damages caused directly or indirectly by the equipment.
 - o I agree to the terms of the 'Device Insurance/Protection Plan'
 - o I <u>DECLINE</u> the Device Protection/Insurance Plan and understand that I will be responsible for any damages to the device, based on actual cost of repair.

Parent Signature:_	Date:	
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