COVID-19 Protocols / Frequently Asked Questions

This FAQ sheet will be updated as new information becomes available.

**During drop-off, can I accompany my student inside the school building?**
No, families should drop students off and pick them up using the car rider line or drop off at the front door if walking.

**Will temperature checks be conducted every day?**
Every person who enters the school building will be required to have a temperature check. For more information about masks, social distancing, handwashing, and other health-related questions, please see our Health And Safety FAQ.

**Where will temperature checks be conducted? Will students be gathered in large groups while they wait for a temperature check, or will they be taken in classrooms?**
Each school will have a plan in place for checking temperatures prior to students entering classrooms. Schools will also take steps to ensure that students do not congregate in large groups while awaiting screening.

**The drop-off line at my school is always long. What steps is KCS taking to avoid even longer lines caused by temperature checks?**
Most campuses experience traffic issues for 20-30 minutes twice a day. Drop-off and pick-up are managed by the administration at each campus, and how they are conducted will vary from campus to campus due to the physical differences in facilities. We expect increased personal vehicle traffic at all campuses, and parents should be prepared for longer waits as staff works to ensure safety and security for all concerned.

**What happens if a student or employee has a fever?**
All students and staff will have their temperature checked prior to the start of classes each day. Students with a temperature of 100.4 degrees or greater will be isolated, and parents will be called to pick them
up. Schools will be provided thermometers at the ratio of 1 per 40 students to facilitate the completion of this task.

Employees with a temperature of 100.4 degrees or greater will return home.

I work during the day. How will my student get home if they have a fever?
Parents should ensure that students are fever-free prior to boarding the bus or arriving at school. If a fever is detected at school, parents will be asked to make arrangements to pick their child up just as they are any other time a child becomes sick at school.

If a student tests positive for COVID-19, will their teacher or other students in that classroom be quarantined or isolated?
Our Health Services Department will work closely with the Knox County Health Department to execute contact tracing in order to determine who might need to be quarantined or isolated. There are multiple variables that must be considered such as proximity and duration of exposure that will be considered in making the determination. We will work with the KCHD to determine who needs to be quarantined.

If a student is quarantined or isolated, will they be able to receive online instruction while they are out of school?
Students will have access to instruction via virtual learning opportunities.

If a teacher tests positive for COVID-19, will students in that teacher’s classroom be quarantined or isolated?
Our Health Services Department will work closely with the Knox County Health Department to execute contact tracing in order to determine who might need to be quarantined or isolated. There are multiple variables that must be considered such as proximity and duration of exposure that will be considered in making the determination.

Will students or staff who exhibit symptoms be required to show a negative COVID-19 test to return to work / school?
Students or staff will not be required to produce negative test results to return to school. A student or staff member with fever and no other symptoms must be fever free without the assistance of fever-reducing medications for 24 hours before returning to school. A student or staff member with fever and COVID-19 symptoms must remain home for 72 hours and have met the criteria to discontinue home isolation and have consulted their primary care provider.

Will KCS notify me if a student or school employee at my child’s school tests positive for COVID-19?
KCS will notify families if there is an incident that results in potentially being exposed to COVID-19.