TO: Bob Thomas, Superintendent; Renee Kelly, Chief of Staff

FROM: Clint Sattler, Supervisor of Research and Evaluation

SUBJECT: Reopening Knox County Schools: Survey Summary

DATE: June 23, 2020

A survey was conducted between June 1st and June 19th 2020 at the request of the office of the superintendent. The purpose of the survey was to collect information related to the opening and operating of Knox County Schools (KCS) for the 2020-2021 school year. The survey was accessed through a weblink which was distributed to 76,849 parent, student and staff email addresses and was accessible to the general public through the KCS homepage. The survey closed with 30,223 responses.

The attached data provides survey responses aggregated by respondent category (parent, student, teacher, administrator, and other), zip code, grade level, and caregiver status. Rounding of results may lead to the reported percentages not summing to 100%. A .pdf file of the survey is available at <u>https://www.knoxschools.org/connect</u>.

Note: Smaller reporting categories were aggregated into larger categories for ease of interpretation.

- The respondent category "Other" includes respondents who identified as "A district-level employee" or "None of the Above".
- The grade levels labeled as "Other" includes respondents who selected "Pre-K" and "None of the Above" as the grade band in which they were associated.
- Zip codes that were partially or wholly located outside of Knox County, incomplete, or located out-of-state were aggregated into the "Other" category.

For the sake of brevity, this memo does not include results from some survey items. The omitted items asked respondents how likely they were to use different methods to communicate with the district (email, phone, social media, etc.) and were intended to inform district communication strategies.

Limitations involved in conducting the survey may lead to some bias in the results. Some factors that may contribute to bias include the following:

- Access to the survey was not restricted, so respondents could submit multiple surveys.
- Invitation to participate in the survey was not based on strict sampling criteria, therefore certain respondent demographics may be over-represented in the data.
- The factors that contribute to an invitee declining to participate is unknown, therefore it is possible that some pertinent stakeholder perspectives are missing.

With these limitations in mind, readers are invited to determine the helpfulness/relevance of information presented in this document.

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Survey Responses Aggregated by Respondent Type

Respondent Counts								
Parent	Student	Teacher	Administrator	Other				
24835	2006	4022	313	1401				

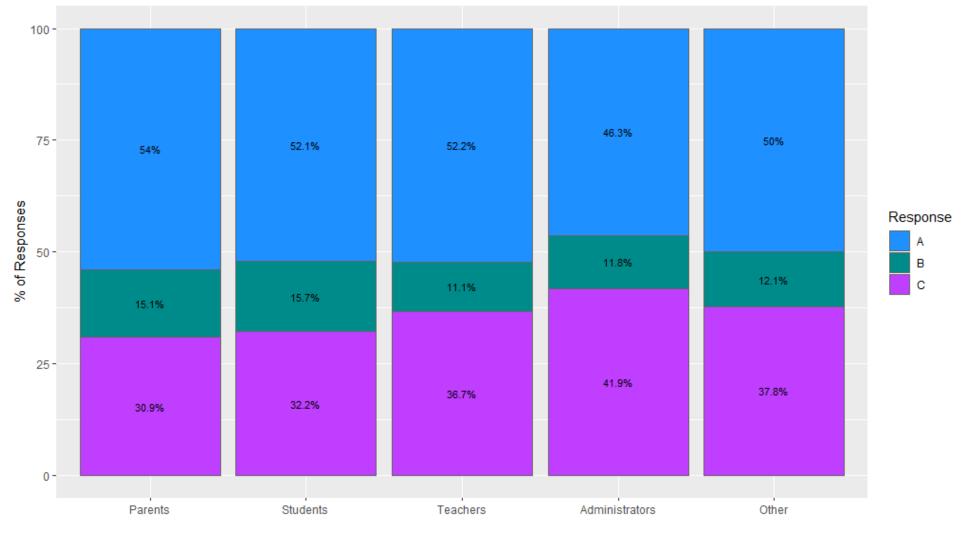
Respondent counts do not sum to the total number of respondents because a respondent may be members of multiple groups. For example, a teacher may also be a parent of a Knox County Student.

Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

A) Physically in the school building with safety measures applied.

B) Fully online with current KCS teachers delivering standardized course content virtually.

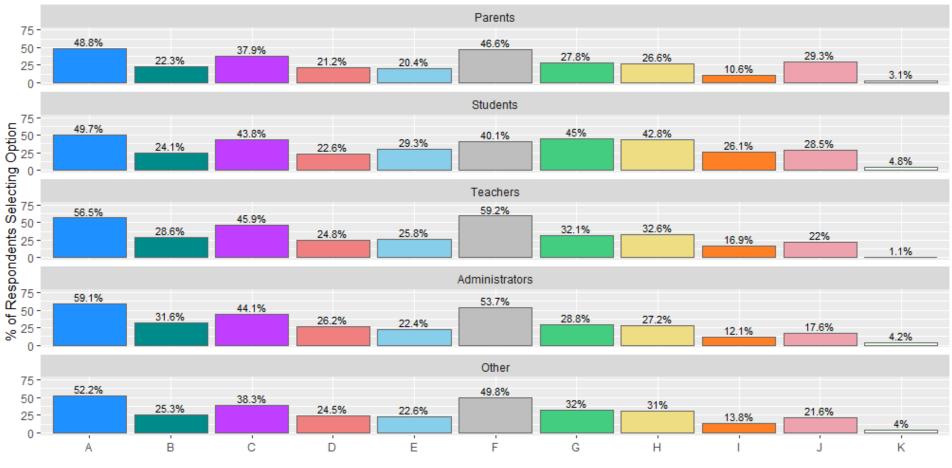
C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



What, if anything, would make you (or your child) more likely to attend school in-person?

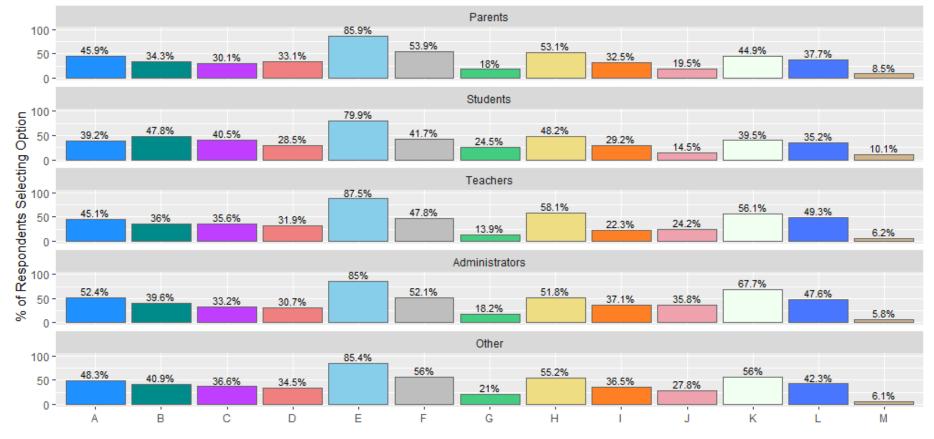
A) The number of new infections of COVID-19 in Knox County decreases.

- B) The local government lifts most restrictions regarding reopening businesses.
- C) A proven virus treatment becomes available.
- D) A later start and end of the school year to provide time for medical advancements.
- E) More COVID-19 testing available in Knox County.
- F) A consensus among the medical community that it is safe to do so.
- G) The availability of face masks for staff.
- H) The availability of face masks for students.
- I) Schools in the surrounding counties are in session.
- J) No new measures are necessary. I am comfortable sending my student to school under current conditions.
- K) Nothing, I do not plan on a return to school in 2020-2021.

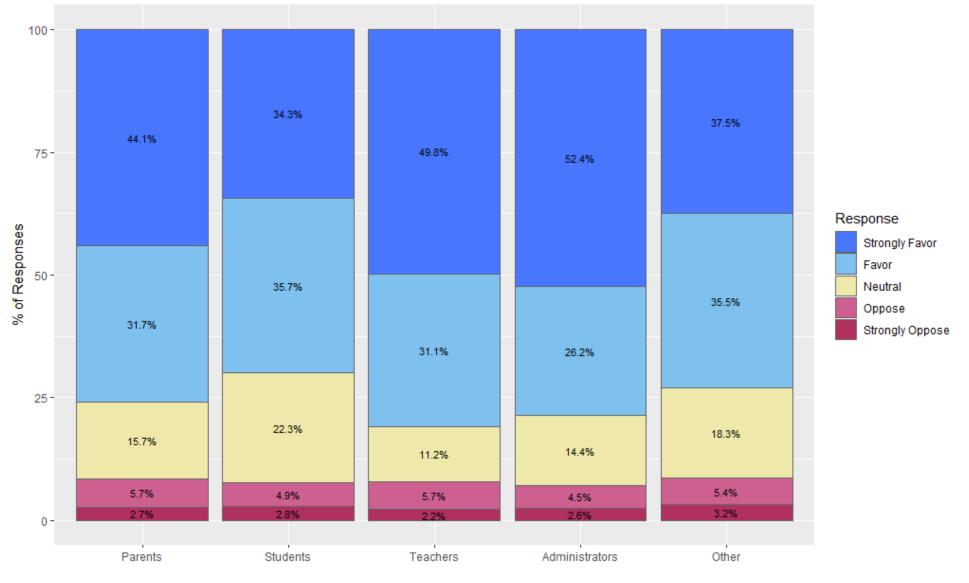


Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

- A) Social distancing in classrooms.
- B) Staff required to wear face masks.
- C) Students required to wear face masks.
- D) Physical separation of student belongings.
- E) Regular disinfection of common areas.
- F) No shared school supplies (art supplies, electronic devices, etc.).
- G) Shared spaces such as gyms and playgrounds are closed.
- H) Students are temperature checked before entering school.
- Students are served meals in classrooms rather than communal cafeterias.
- J) No in-person field trips (virtual field trips only).
- K) Limit non-essential visitors to schools.
- L) Modified scheduling to limit the number of students in a school building.
- M) None of the Above

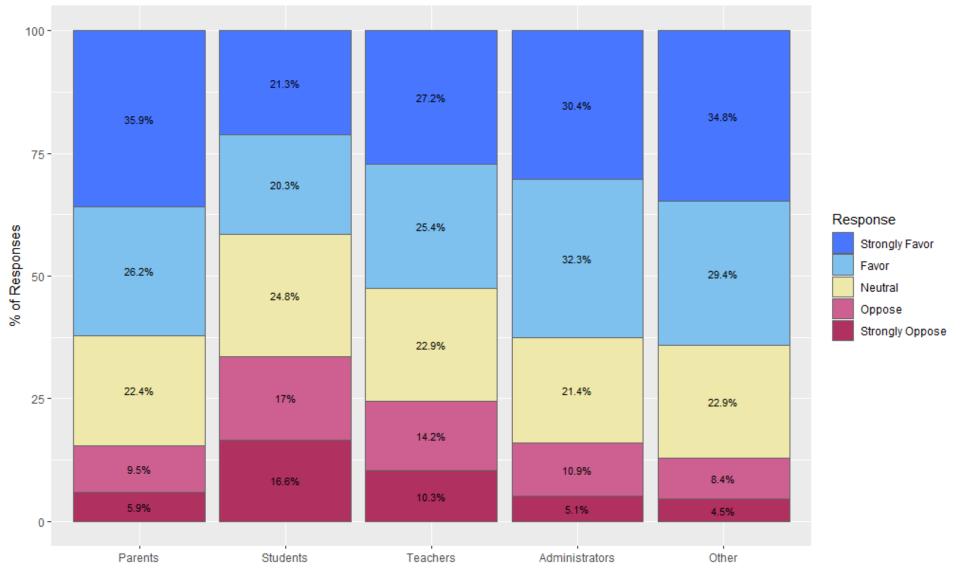


Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

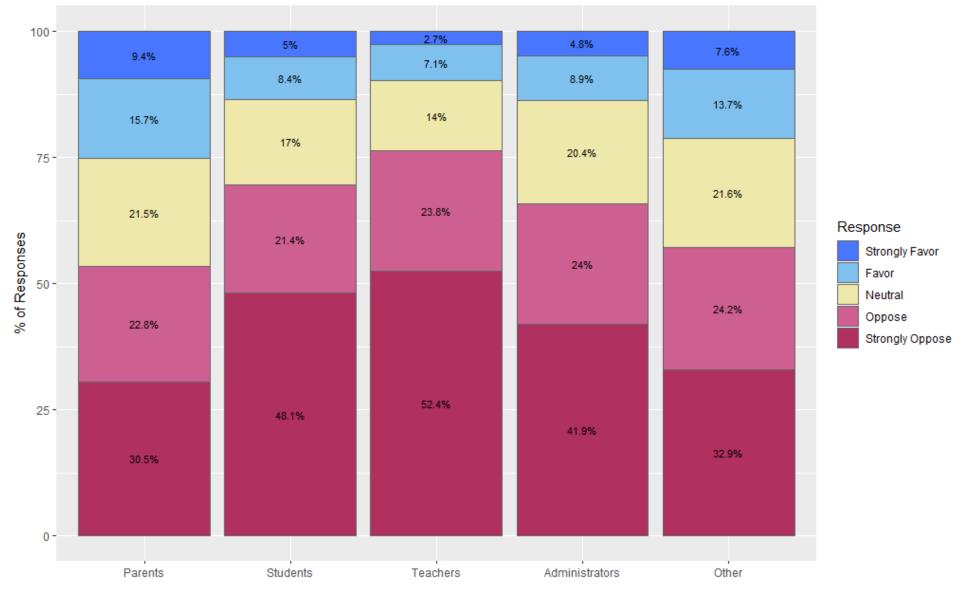


To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

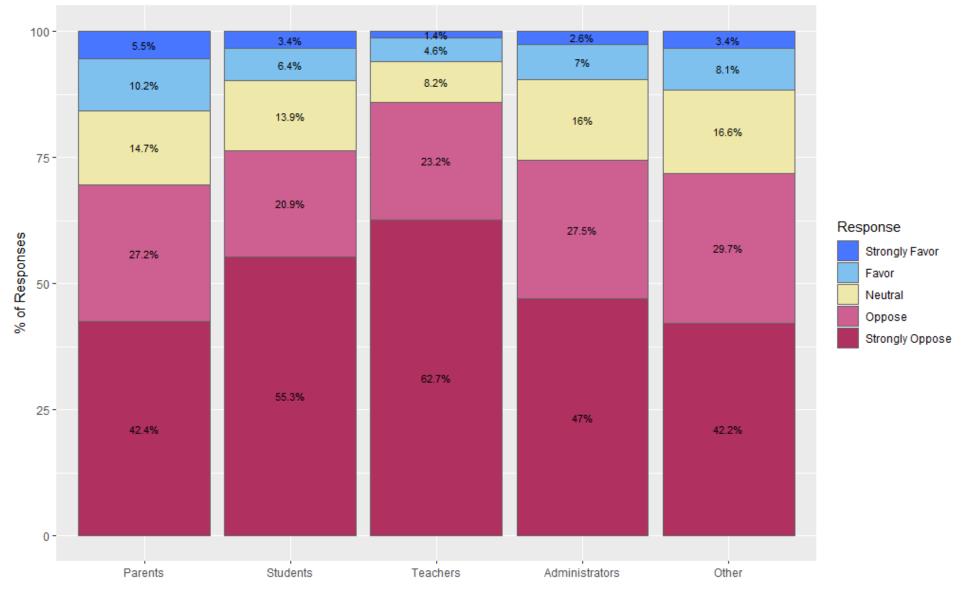
Front load the missed content for all students: Students spend the first three weeks of the 2020-2021 school year learning missed content from the spring of 2020.



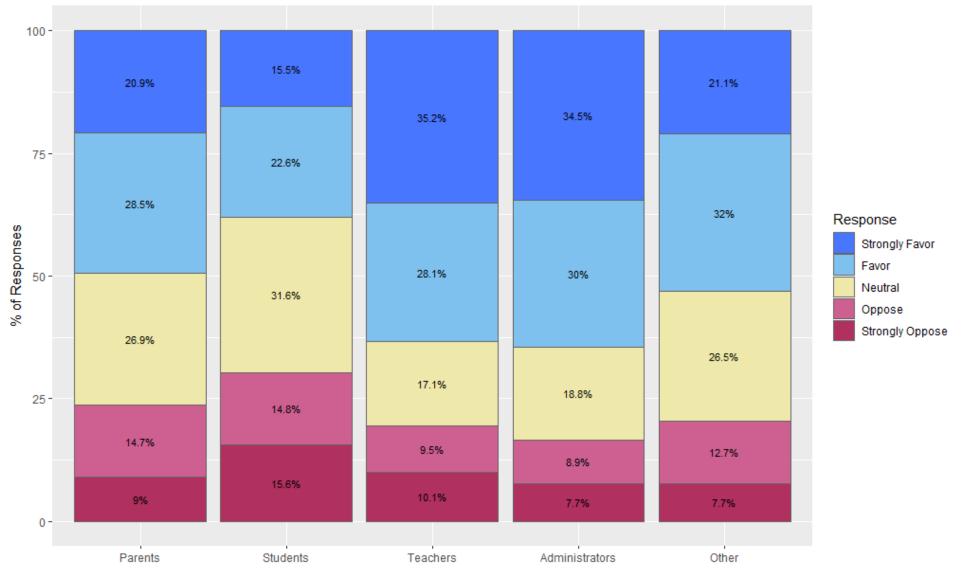
Extend the school year into June 2021.



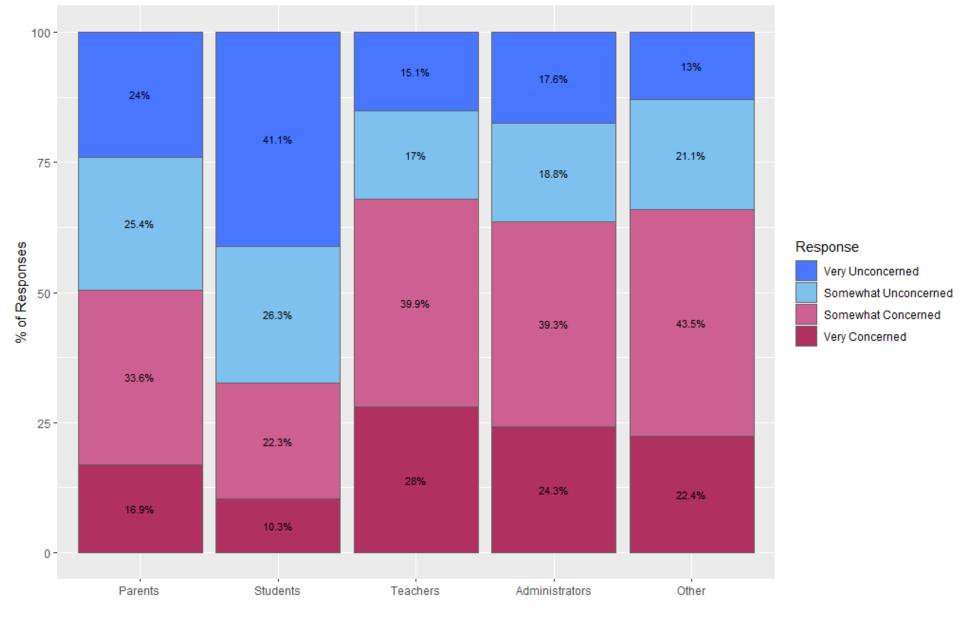
Extend the school day to account for missing 2019-2020 instruction.

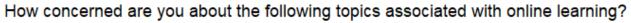


Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.

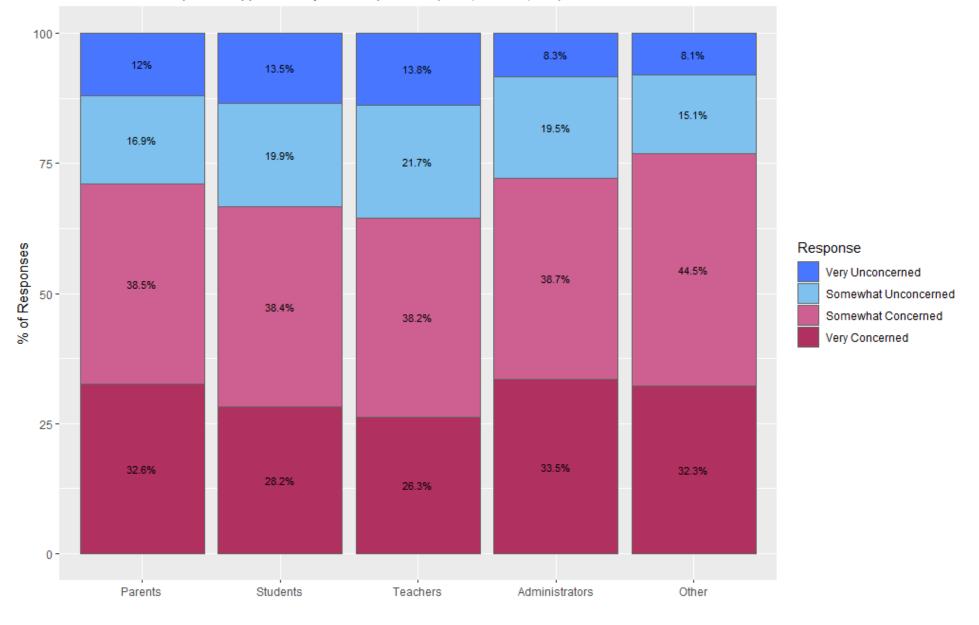


Lack of experience with specific computer programs (such as Canvas and ASPEN).

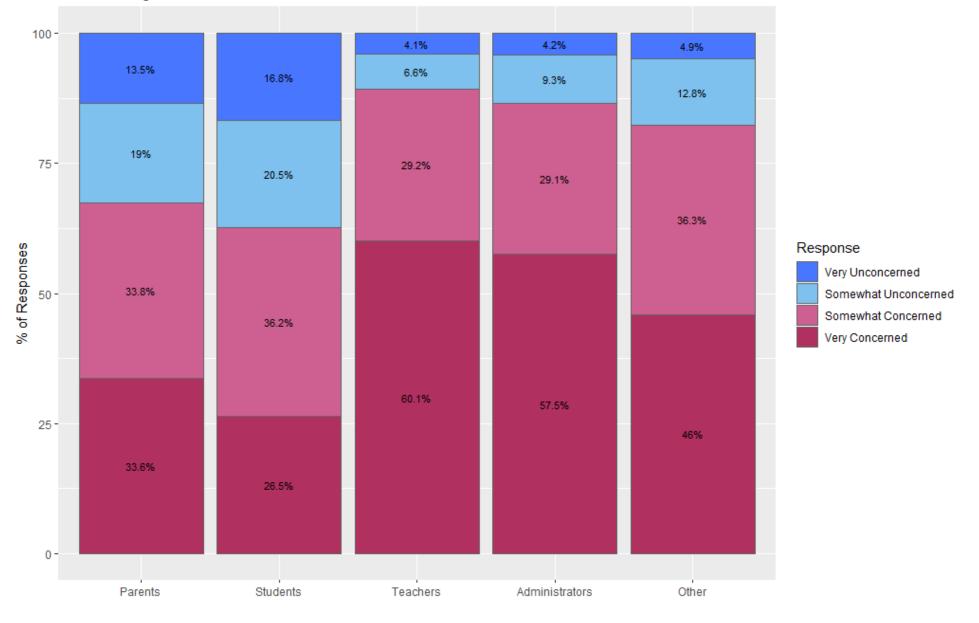




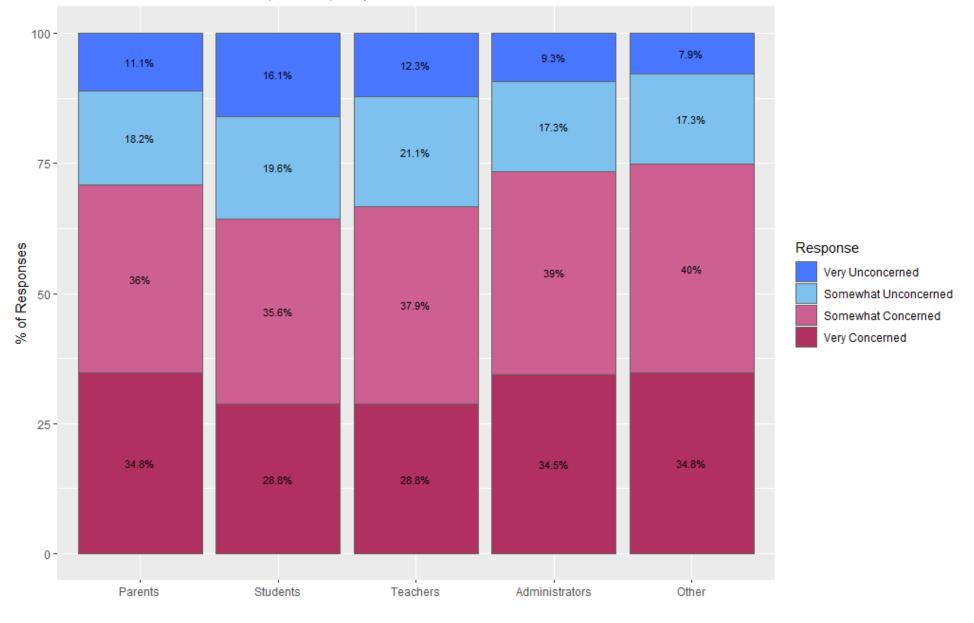
Access to content-specific support when you have questions (math, science, etc.).



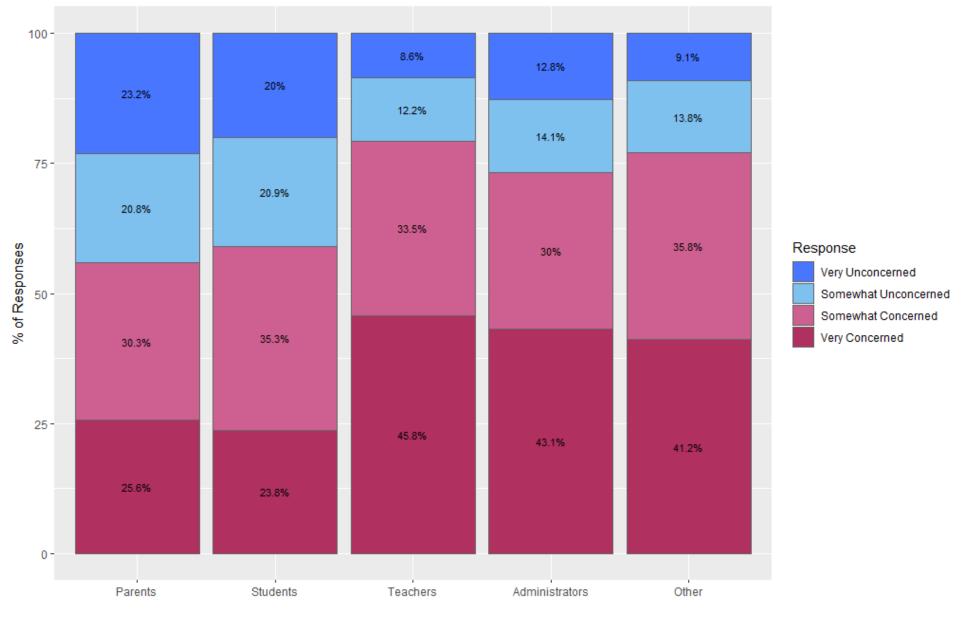
Students being held accountable to attend online classes.



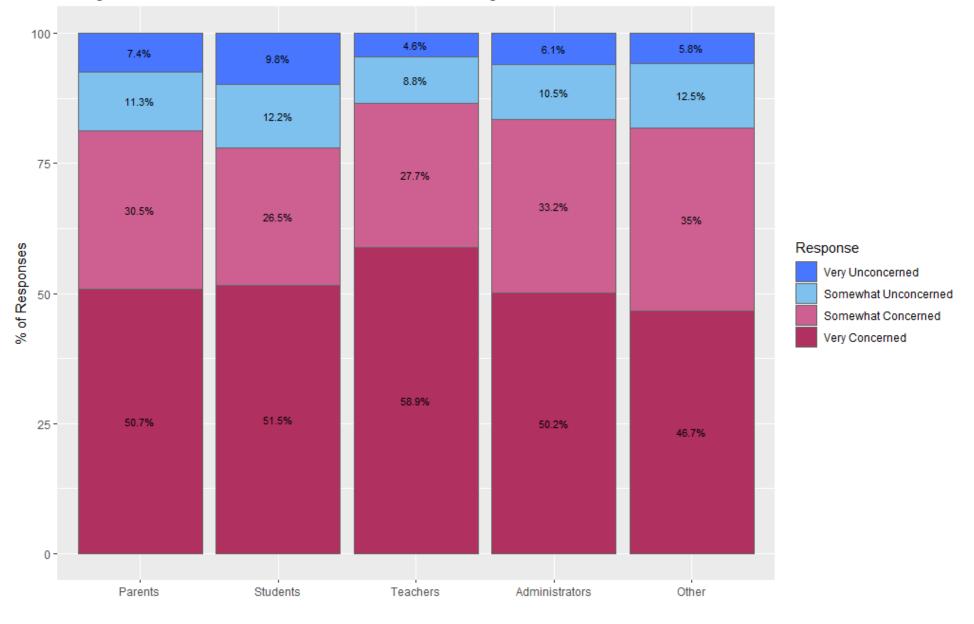
Communication between teachers, students, and parents.

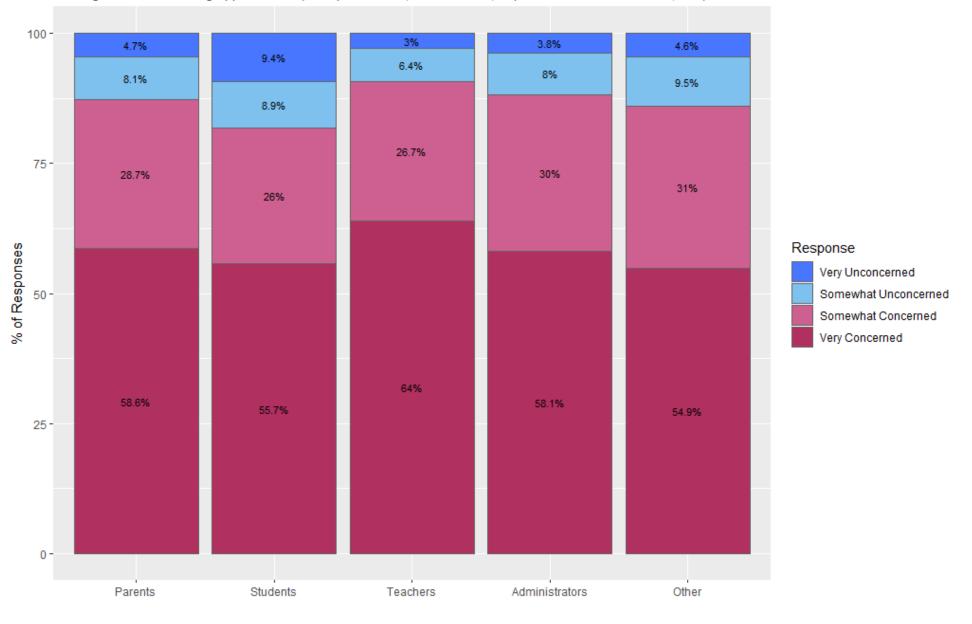


Reliable and consistent access to online services.



Missing student-to-student social interactions related to online schooling.

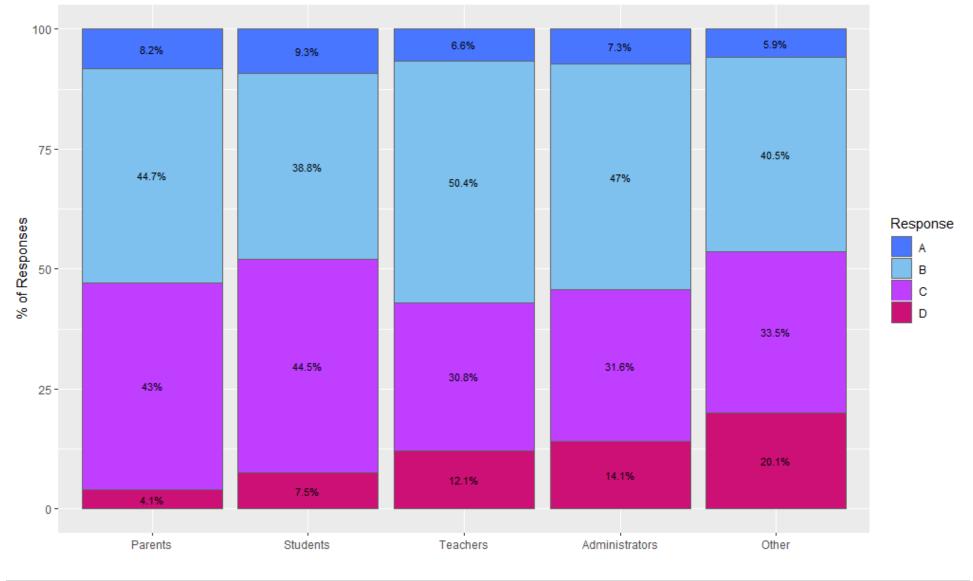




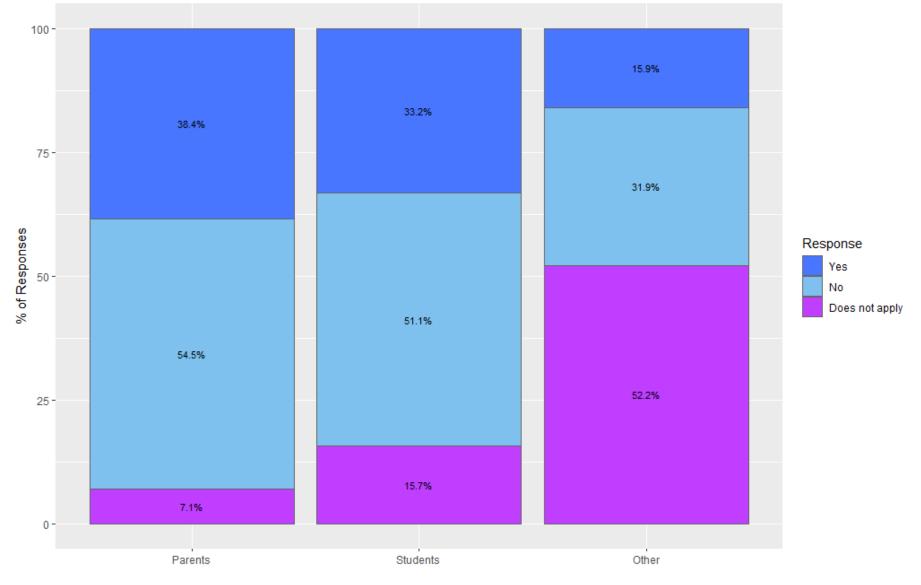
Missing hands-on learning opportunities (CTE practicums, science labs, impacts on fine arts classes, etc.).

What do you foresee will be your households work arrangement in the fall (August/September)?

- A) All caregivers working from home.
 B) All caregivers working outside of the home.
 C) Some caregivers work inside the home while others work outside of the home.
 D) Does not apply (all caregivers are homemakers, unemployed, etc.).



If the school reopens and you meet eligibility requirements, do you anticipate using KCS busing at the start of the 2020-2021 school year?



Note: Teachers and Administrator responses were suppressed on this plot

Parents by Zip Code Counts								
37721	37806	37849	37871	37902	37909	37912	37914	
764	136	1272	197	15	512	626	553	
37915	37916	37917	37918	37919	37920	37921	37922	
65	3	575	2118	1466	1163	942	3112	
37923	37924	37931	37932	37934	37938	Other		
1383	624	1903	1563	2058	1156	2629		

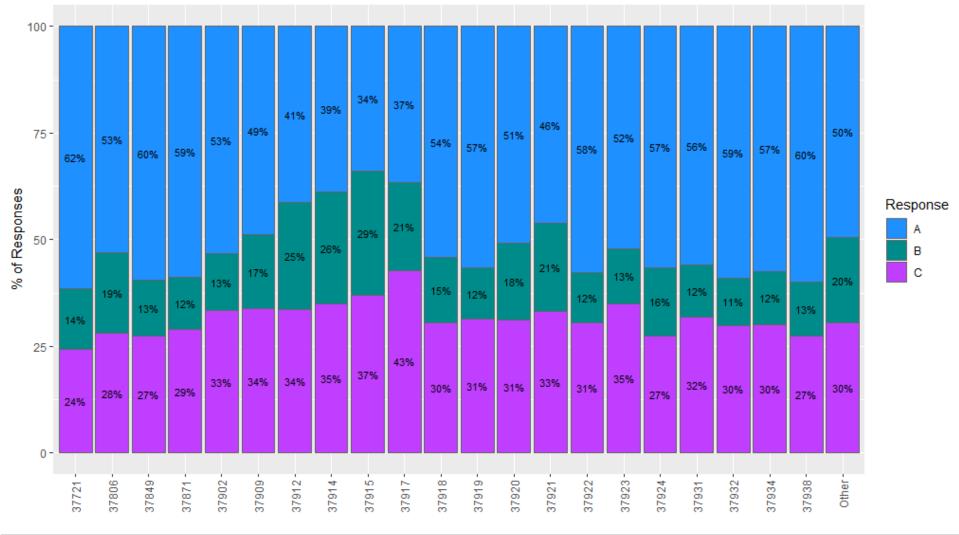
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Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

A) Physically in the school building with safety measures applied.

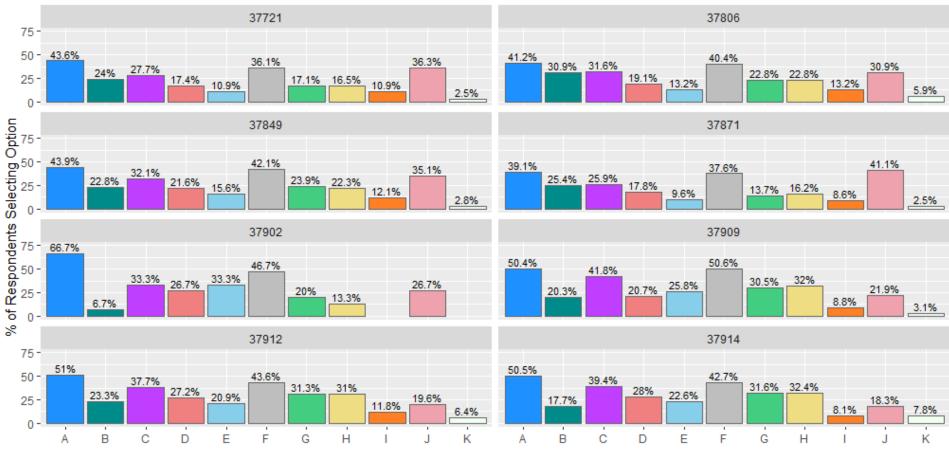
B) Fully online with current KCS teachers delivering standardized course content virtually.

C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



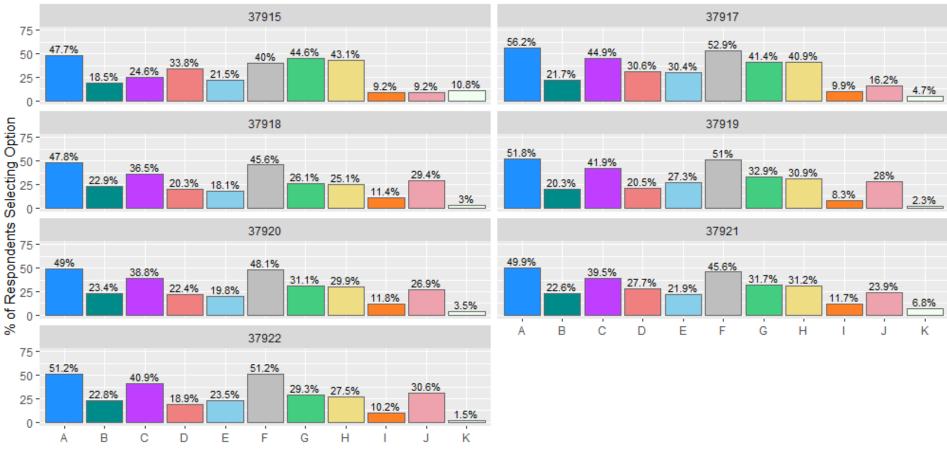
What, if anything, would make you (or your child) more likely to attend school in-person?

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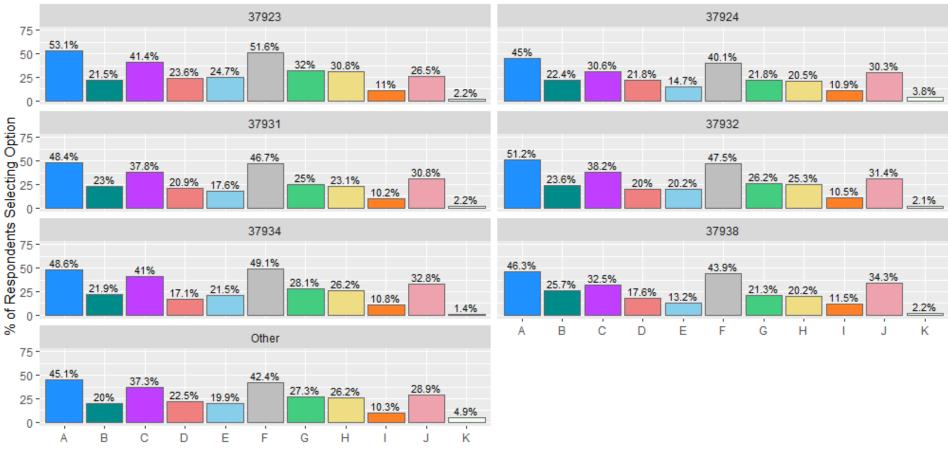
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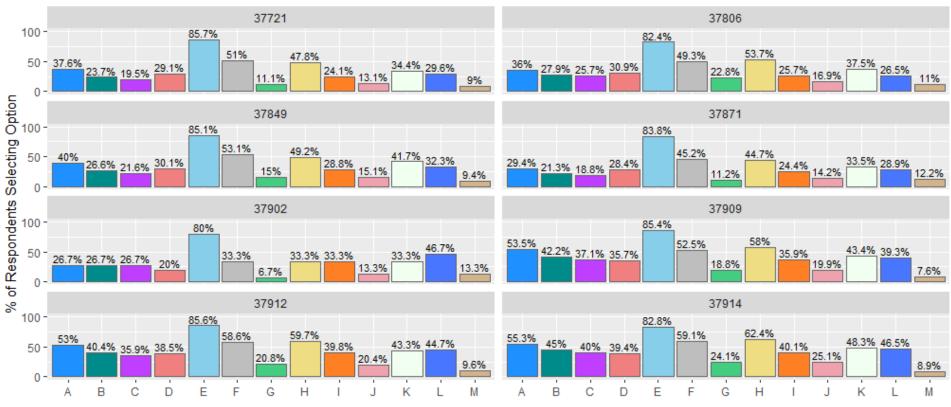
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Parent Responses Aggregated by Zip Code: Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

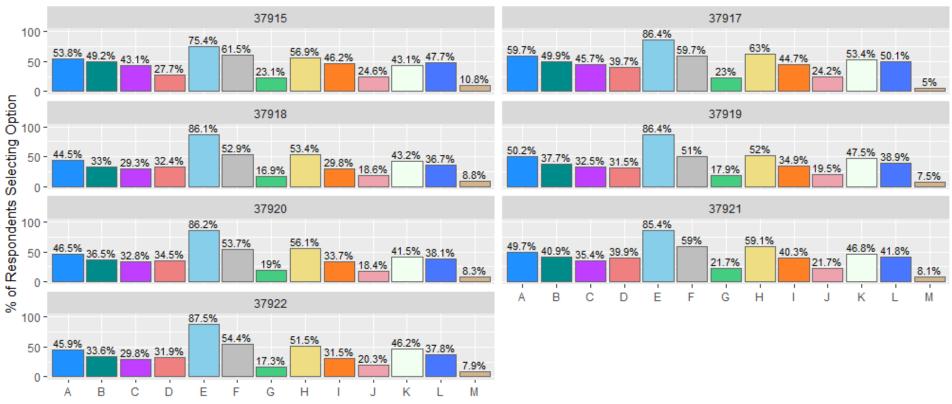
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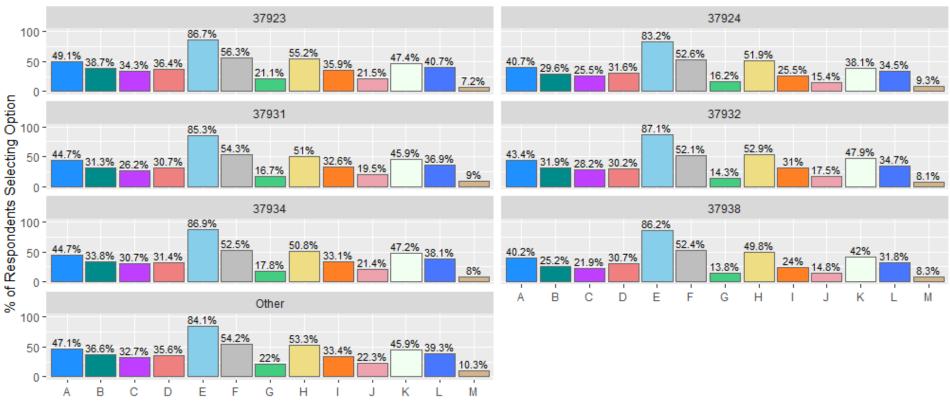
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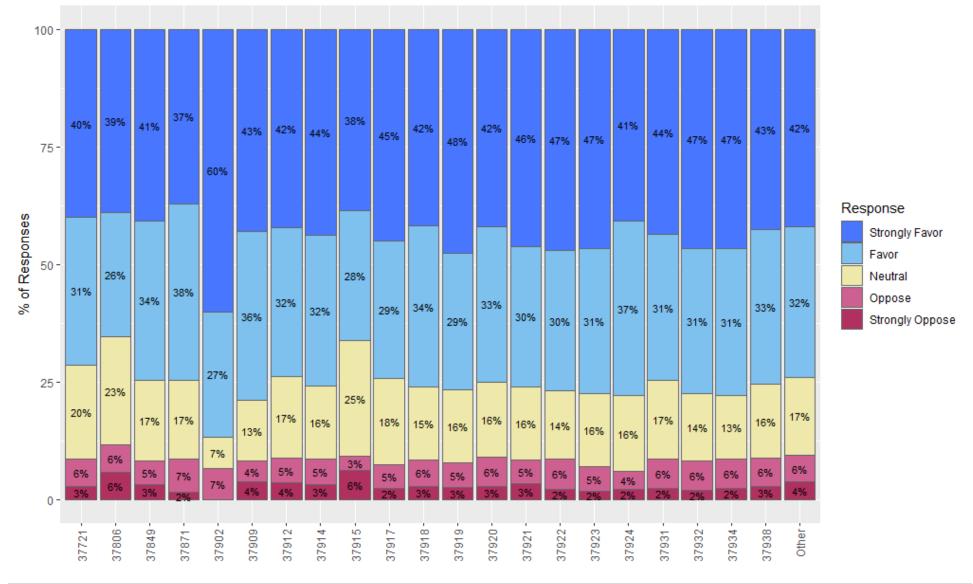


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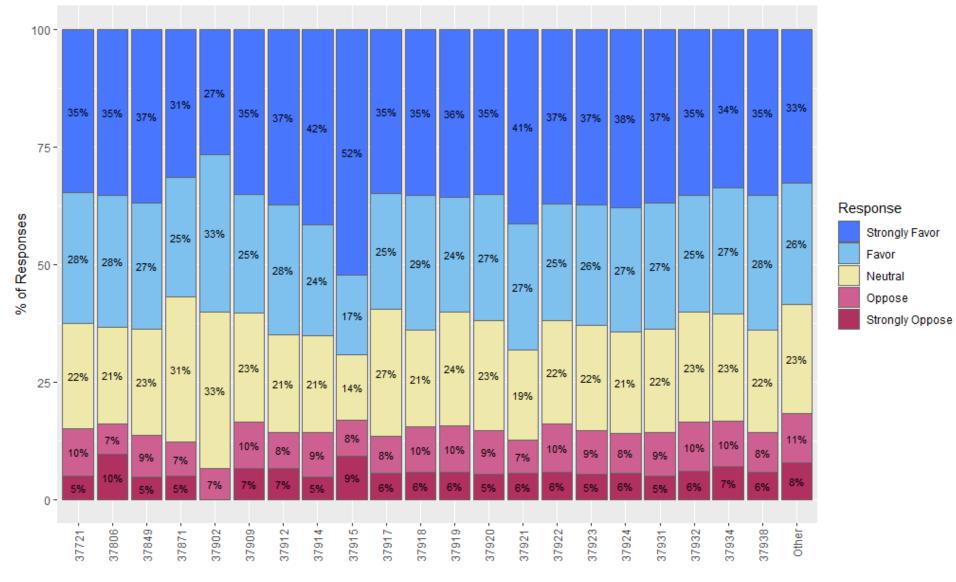


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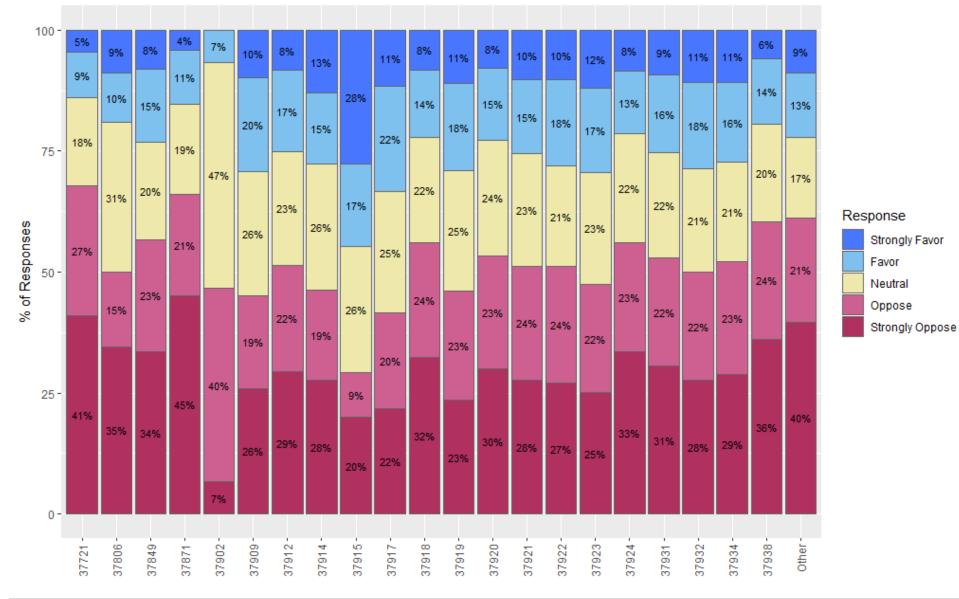


Parent Responses Aggregated by Zip Code: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

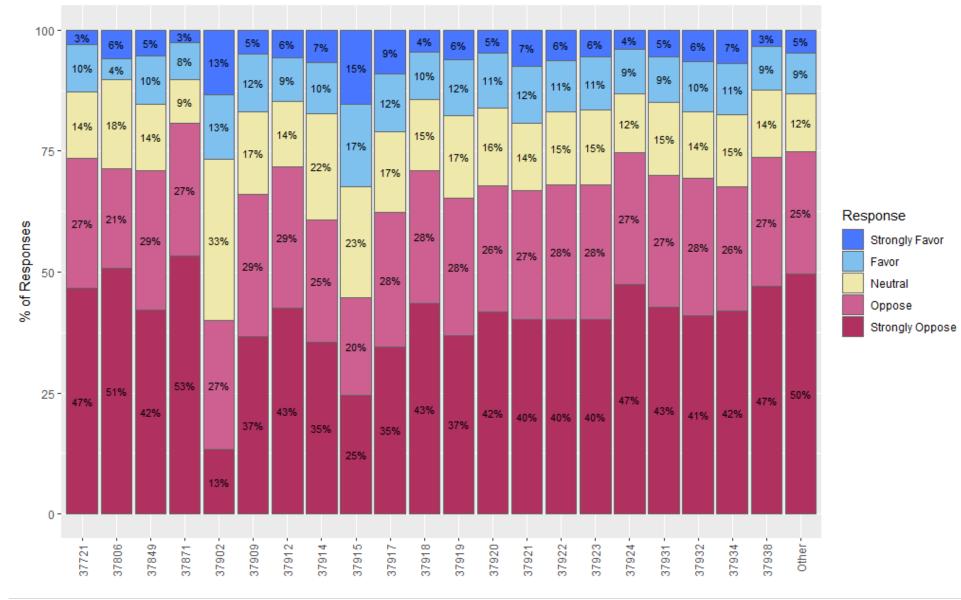
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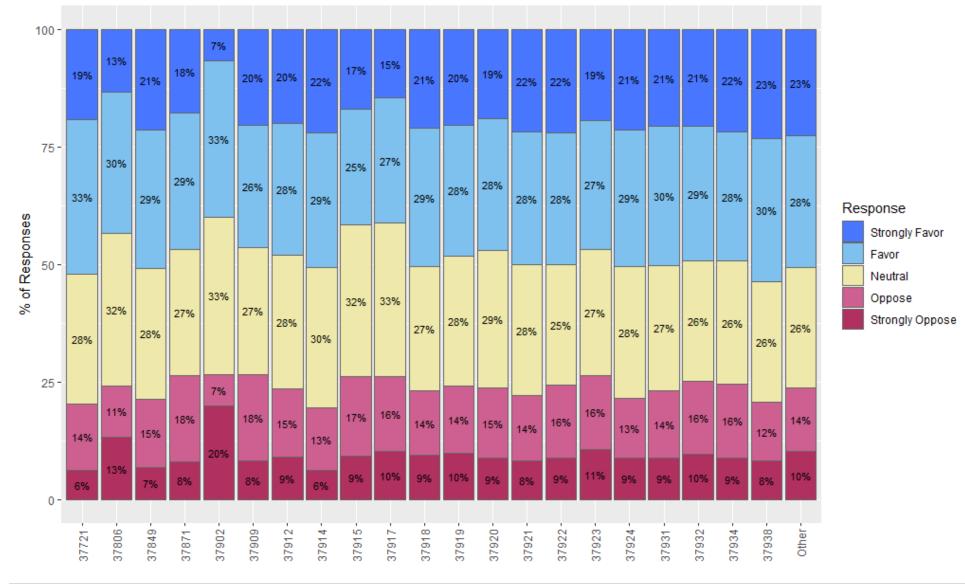
Extend the school year into June 2021.



Extend the school day to account for missing 2019-2020 instruction.

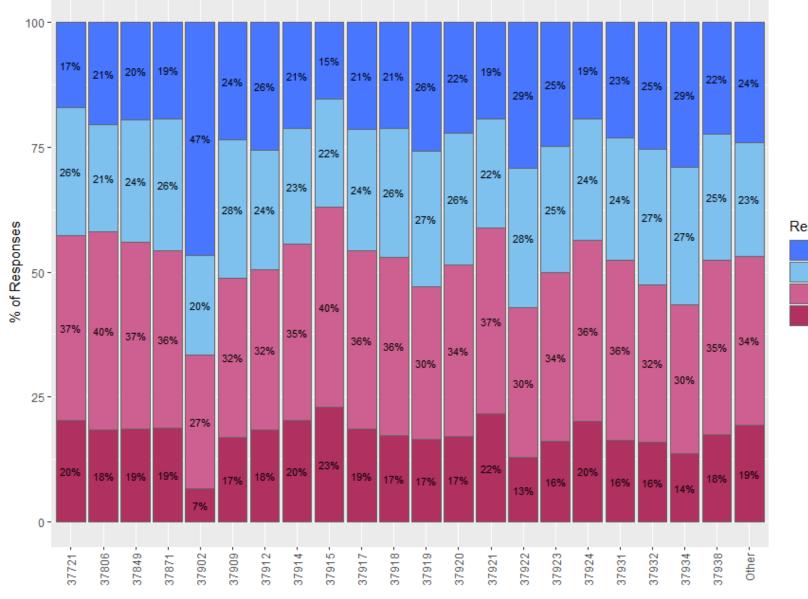


Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



Parent Responses Aggregated by Zip Code: How concerned are you about the following topics associated with online learning?

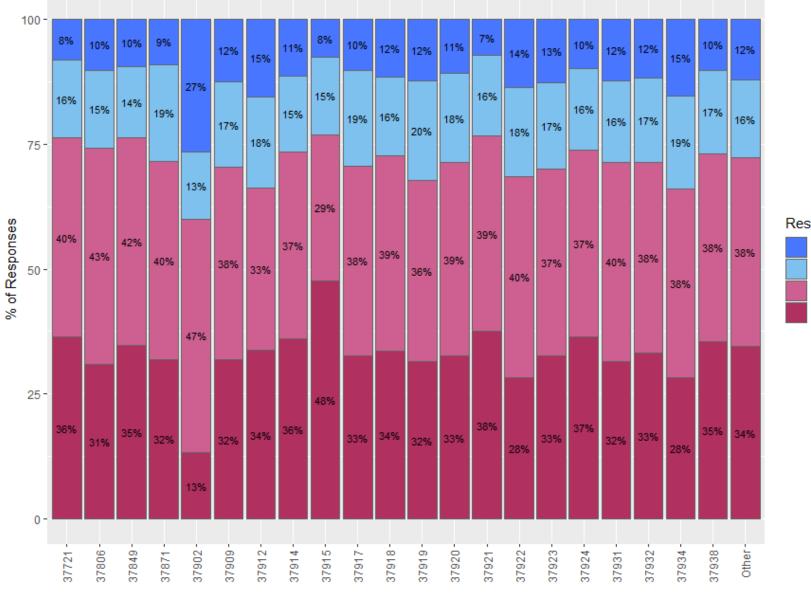
Lack of experience with specific computer programs (such as Canvas and ASPEN).



Response Very Unconcerned Somewhat Unconcerned Somewhat Concerned Very Concerned

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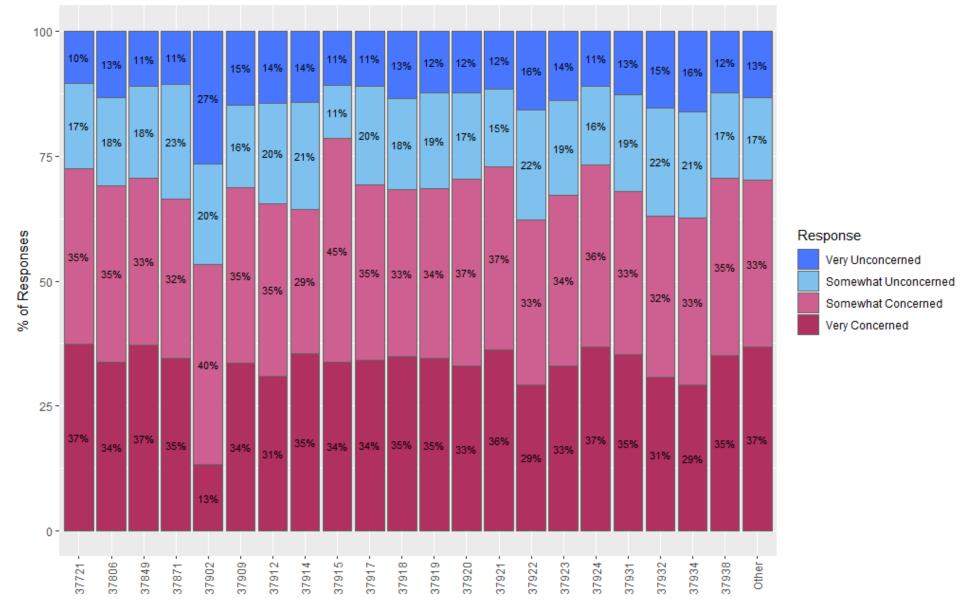
Access to content-specific support when you have questions (math, science, etc.).



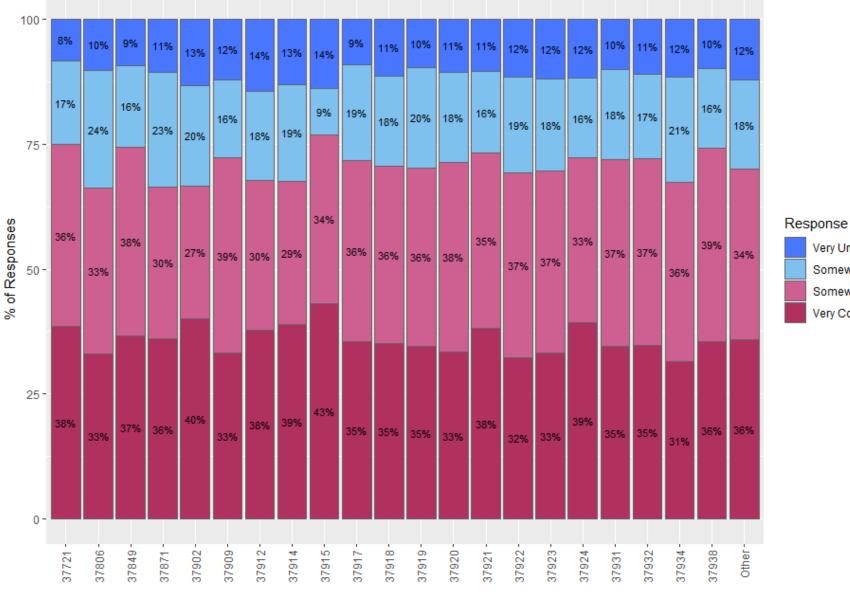
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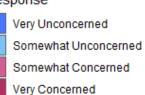
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Students being held accountable to attend online classes.

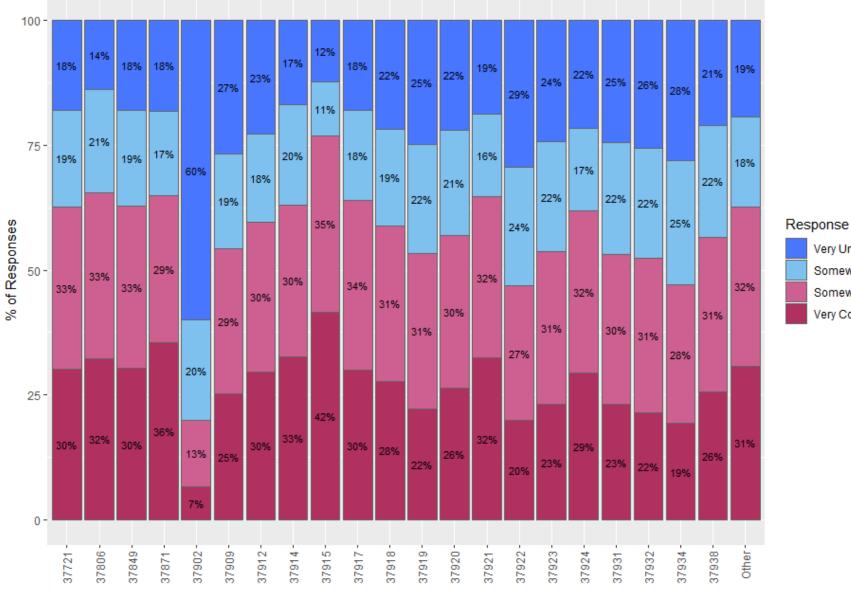


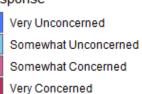
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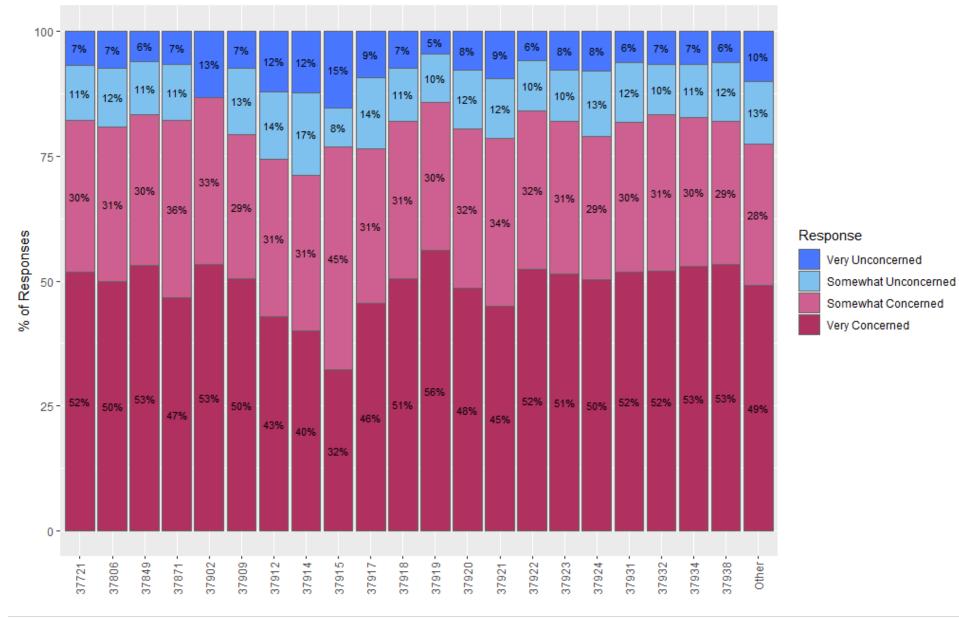


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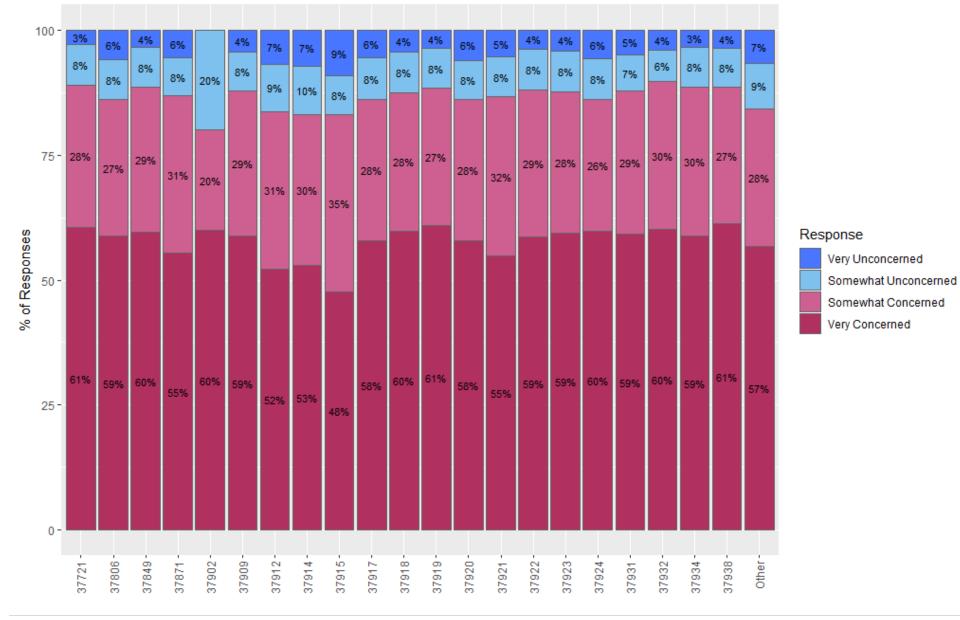




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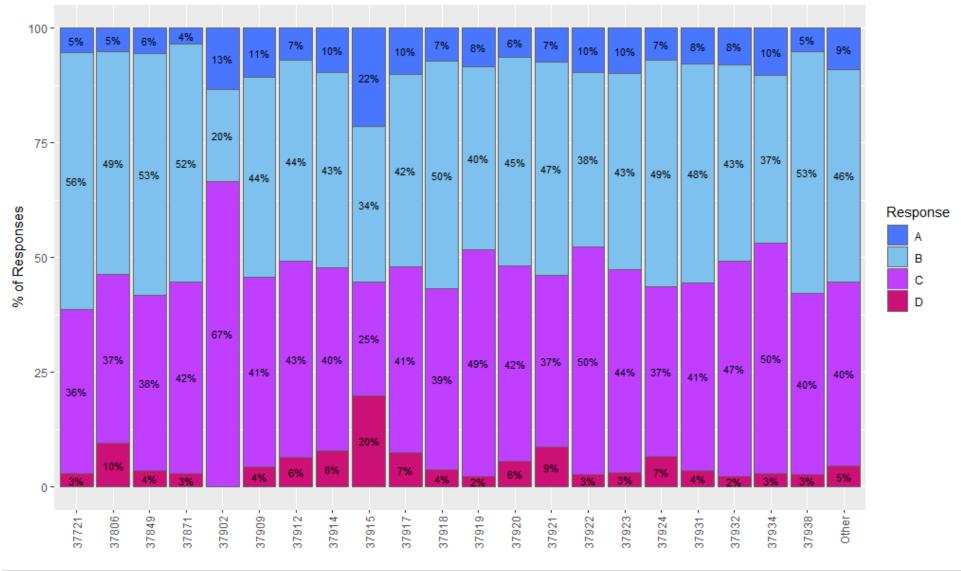
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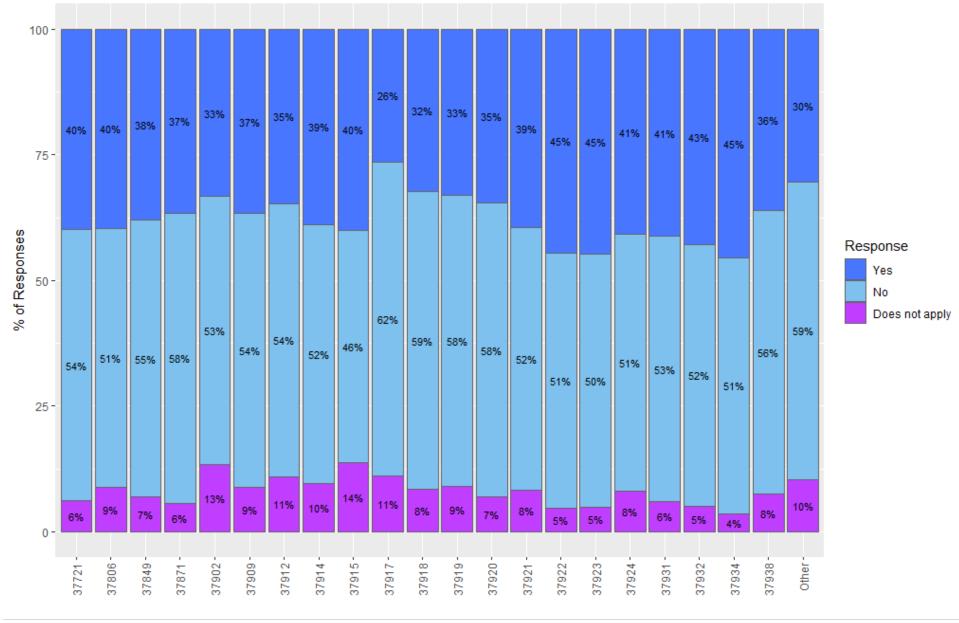
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86	40	115	102	165	66	541		

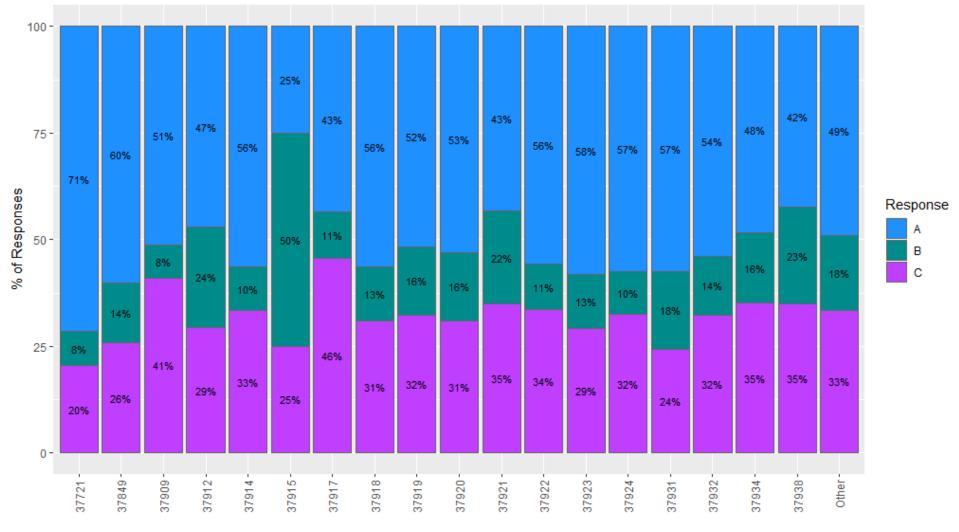
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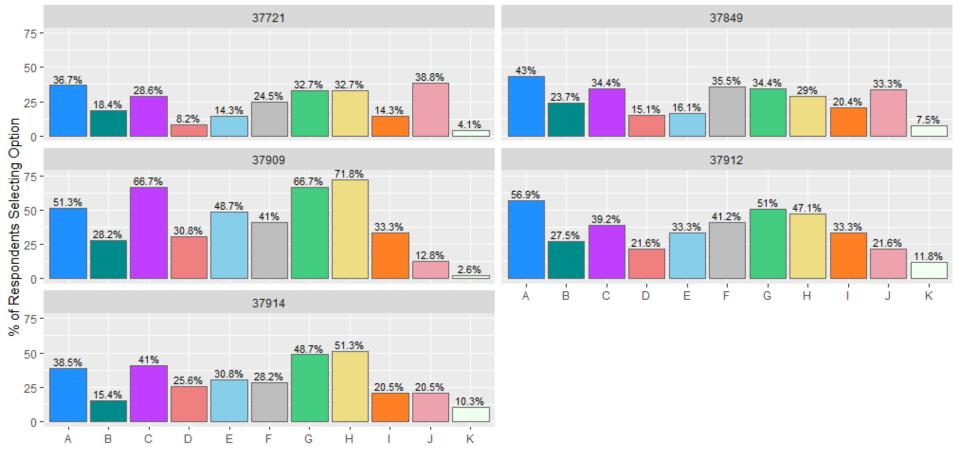
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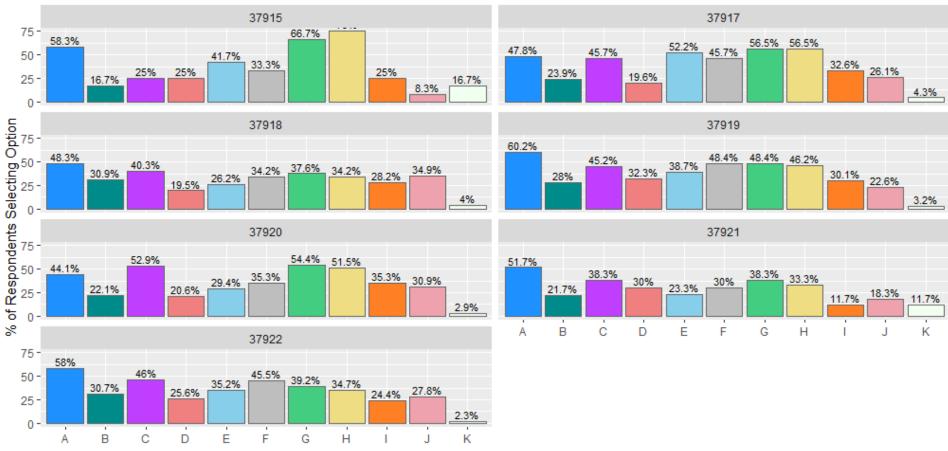
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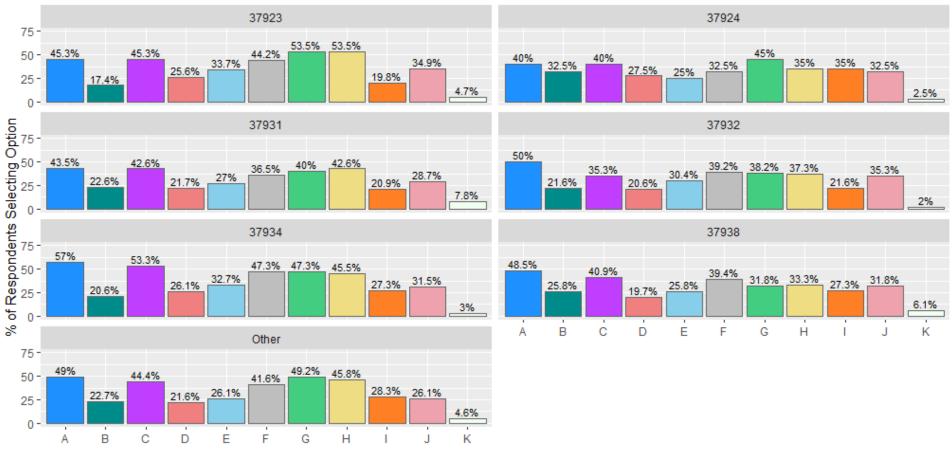
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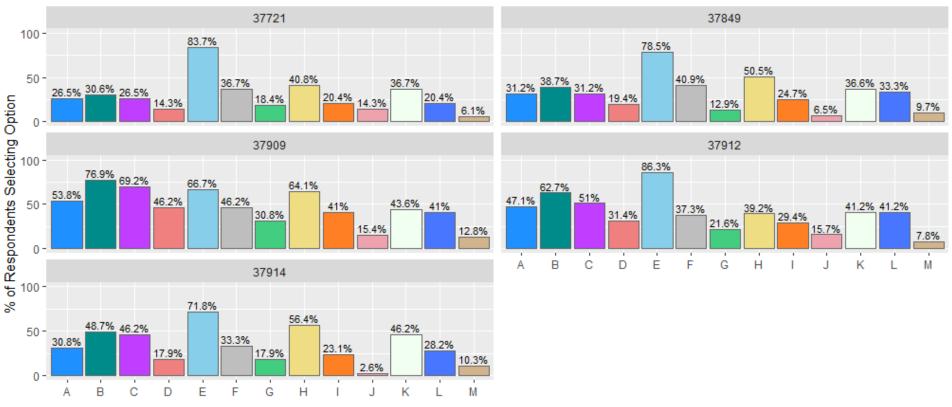


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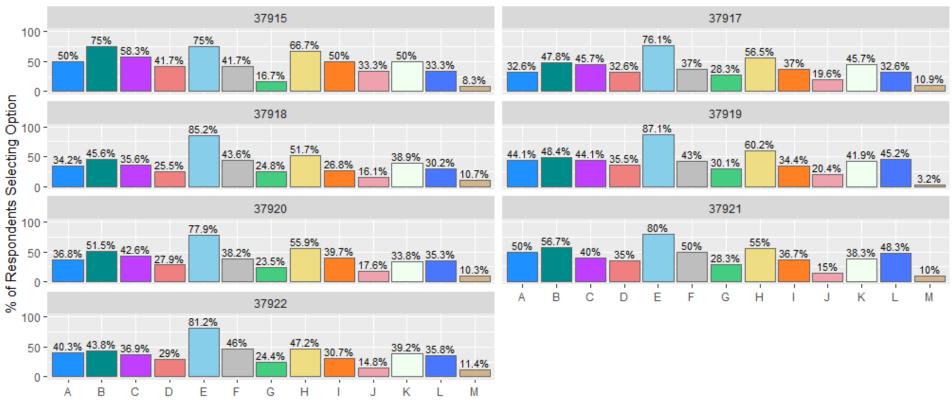
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- H) Students are temperature checked before entering school.
- I) Students are served meals in classrooms rather than communal cafeterias.
- J) No in-person field trips (virtual field trips only).
- K) Limit non-essential visitors to schools.
- L) Modified scheduling to limit the number of students in a school building.
- M) None of the Above



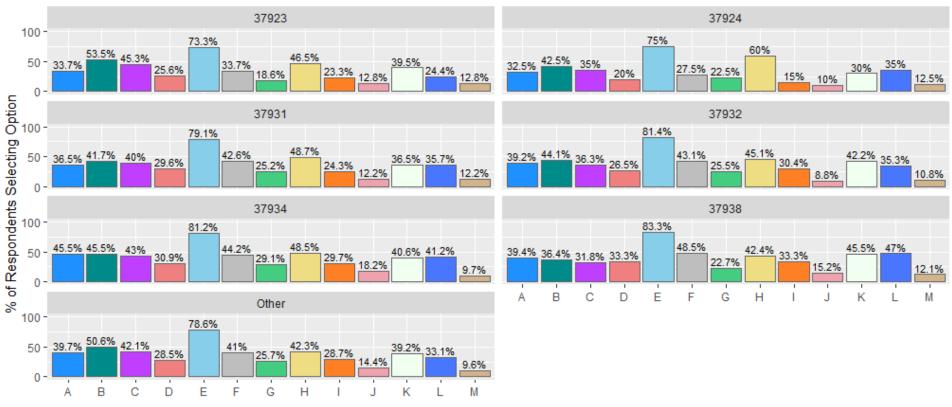
Student Responses Aggregated by Zip Code: Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

- A) Social distancing in classrooms.
- B) Staff required to wear face masks.
- C) Students required to wear face masks.
- D) Physical separation of student belongings.
- E) Regular disinfection of common areas.
- F) No shared school supplies (art supplies, electronic devices, etc.).
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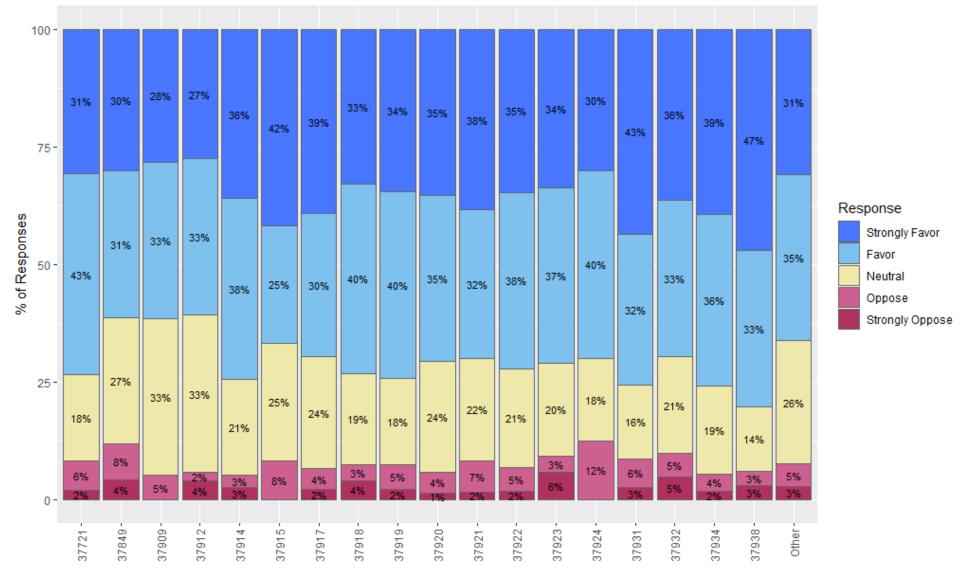


Student Responses Aggregated by Zip Code: Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

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- M) None of the Above

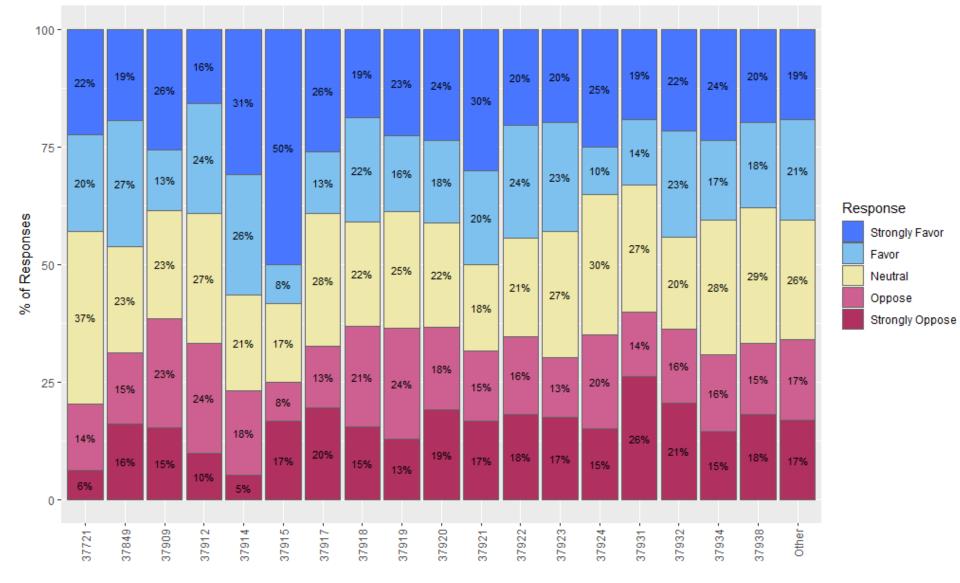


Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

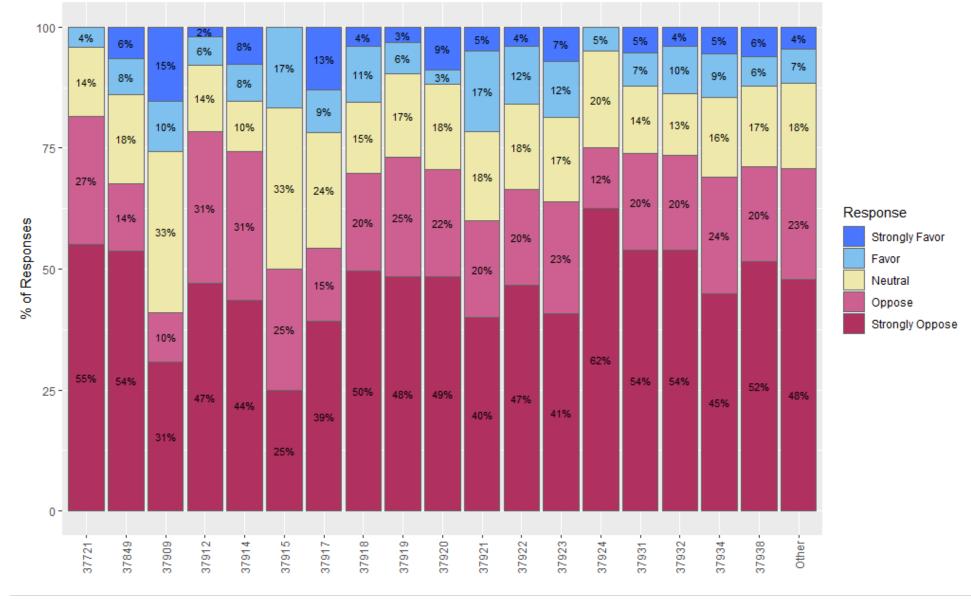


Student Responses Aggregated by Zip Code: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

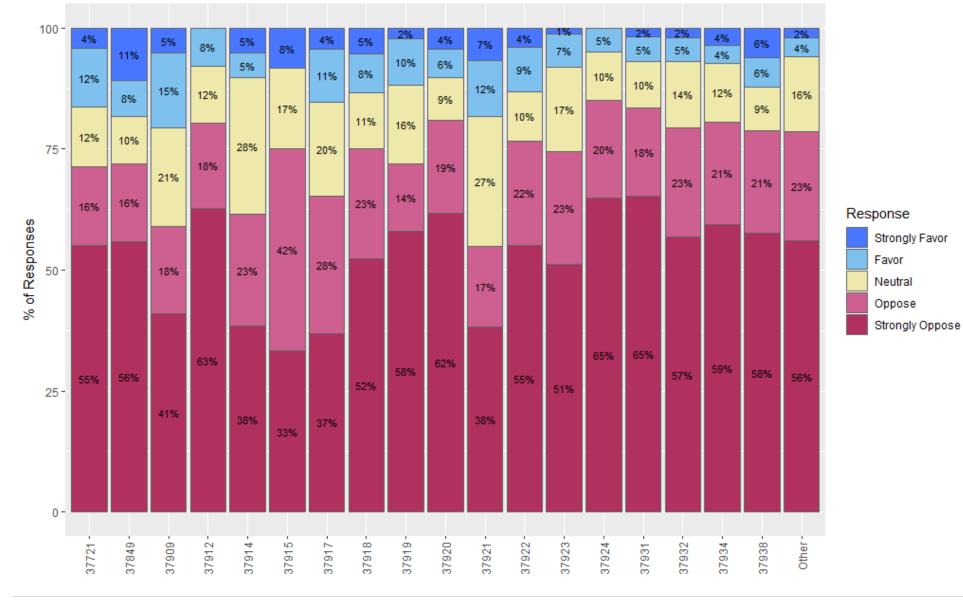
Front load the missed content for all students: Students spend the first three weeks of the 2020-2021 school year learning missed content from the spring of 2020.



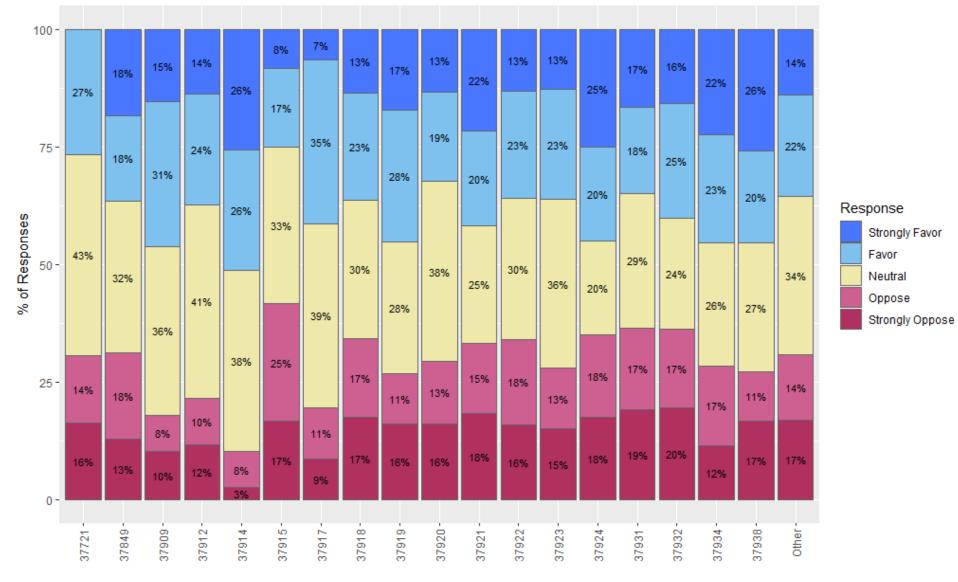
Extend the school year into June 2021.



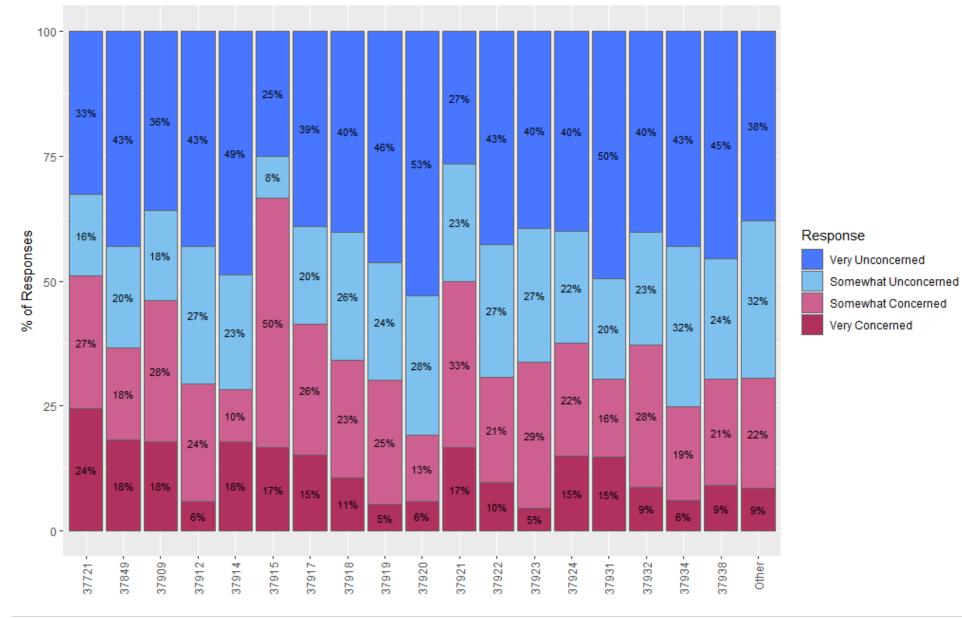
Extend the school day to account for missing 2019-2020 instruction.



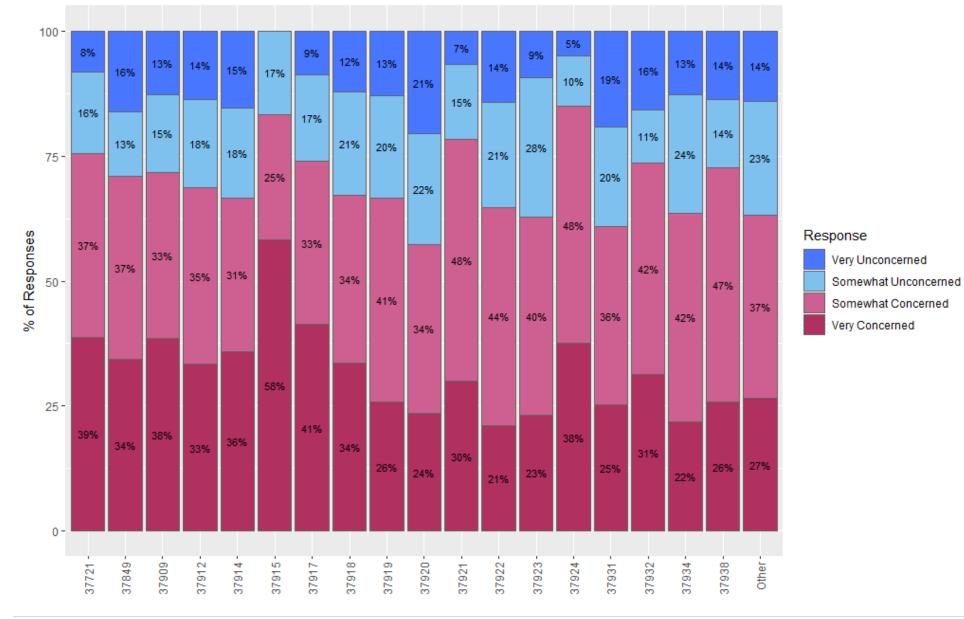
Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



Lack of experience with specific computer programs (such as Canvas and ASPEN).

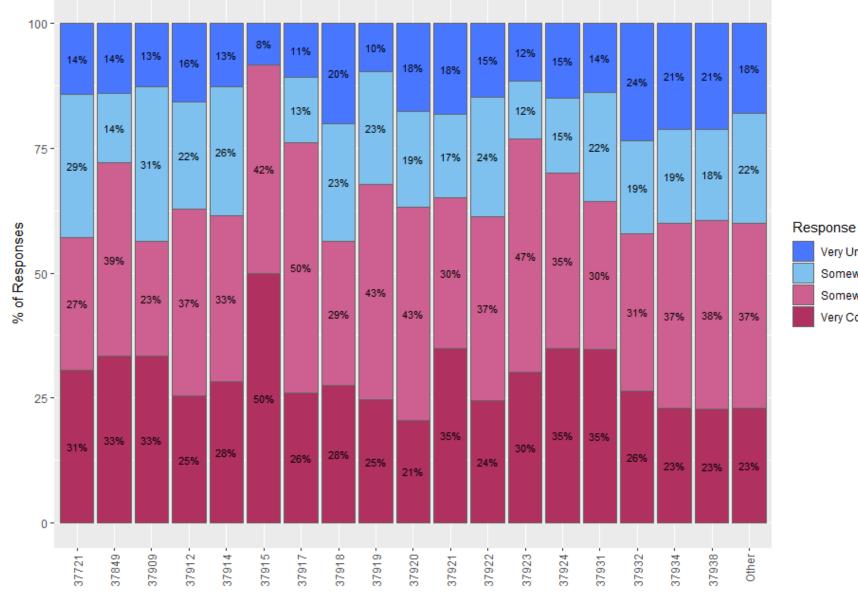


Access to content-specific support when you have questions (math, science, etc.).



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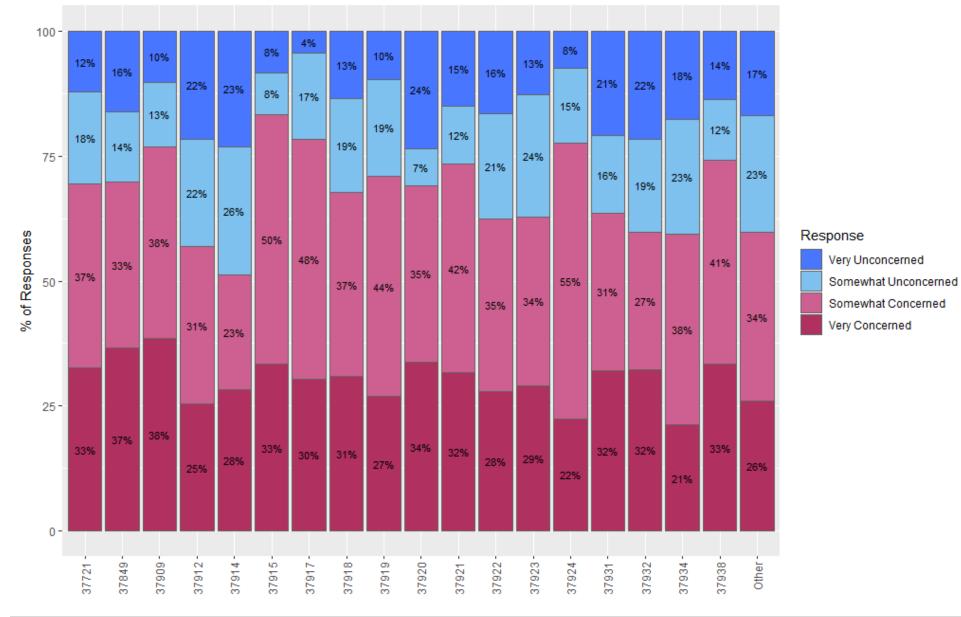
Students being held accountable to attend online classes.



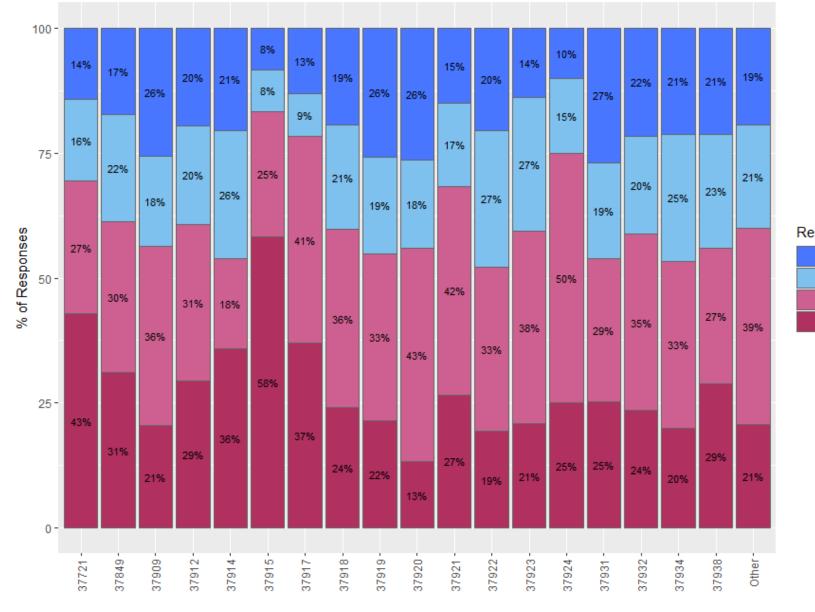
. Very Unconcerned Somewhat Unconcerned Somewhat Concerned

Very Concerned

Communication between teachers, students, and parents.



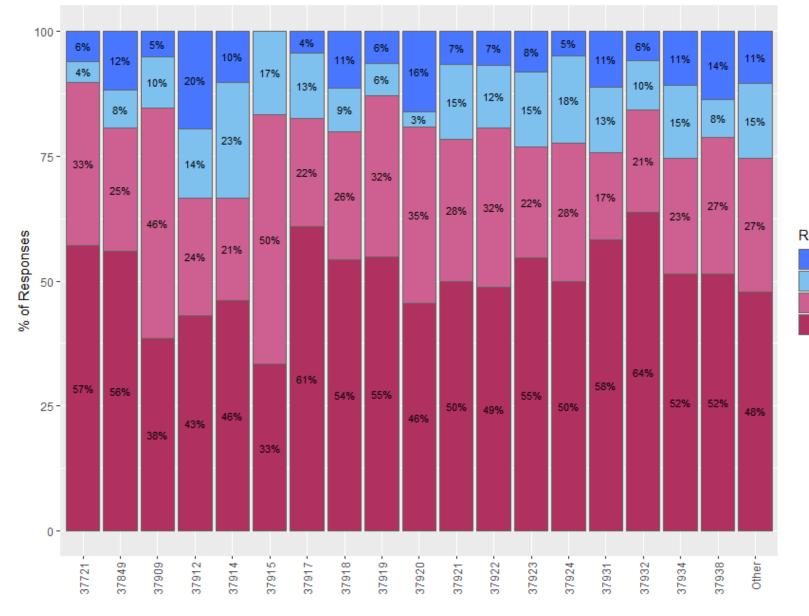
Reliable and consistent access to online services.



Response Very Unconcerned Somewhat Unconcerned Somewhat Concerned

Very Concerned

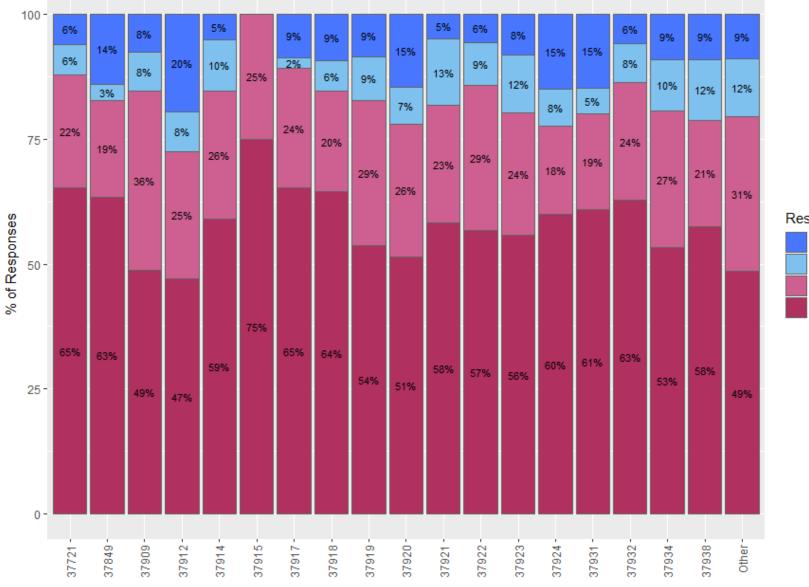
Missing student-to-student social interactions related to online schooling.

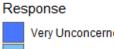


Response

Very Unconcerned Somewhat Unconcerned Somewhat Concerned Very Concerned

Missing hands-on learning opportunities (CTE practicums, science labs, impacts on fine arts classes, etc.).





Very Unconcerned Somewhat Unconcerned Somewhat Concerned Very Concerned

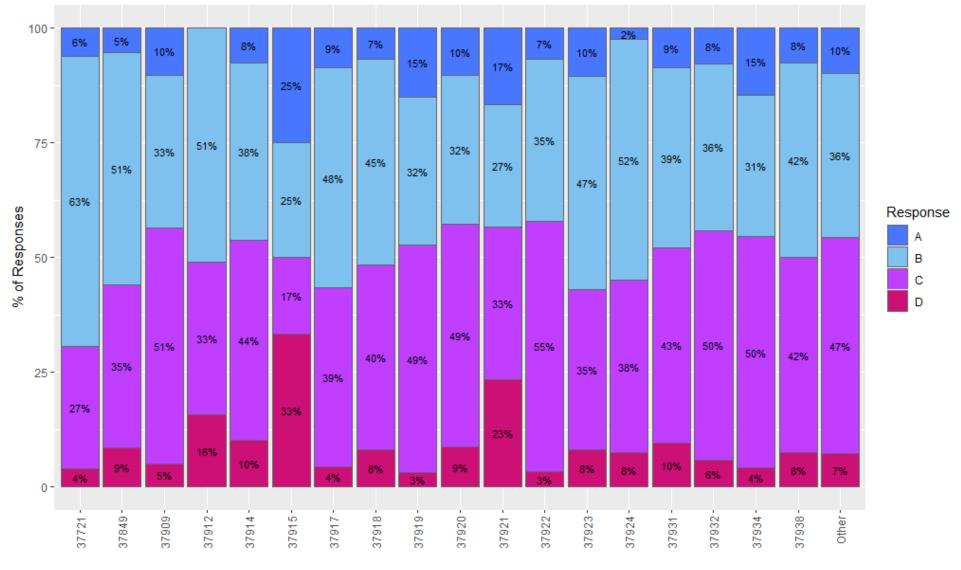
Student Responses Aggregated by Zip Code: What do you foresee will be your households work arrangement in the fall (August/September)?

A) All caregivers working from home.

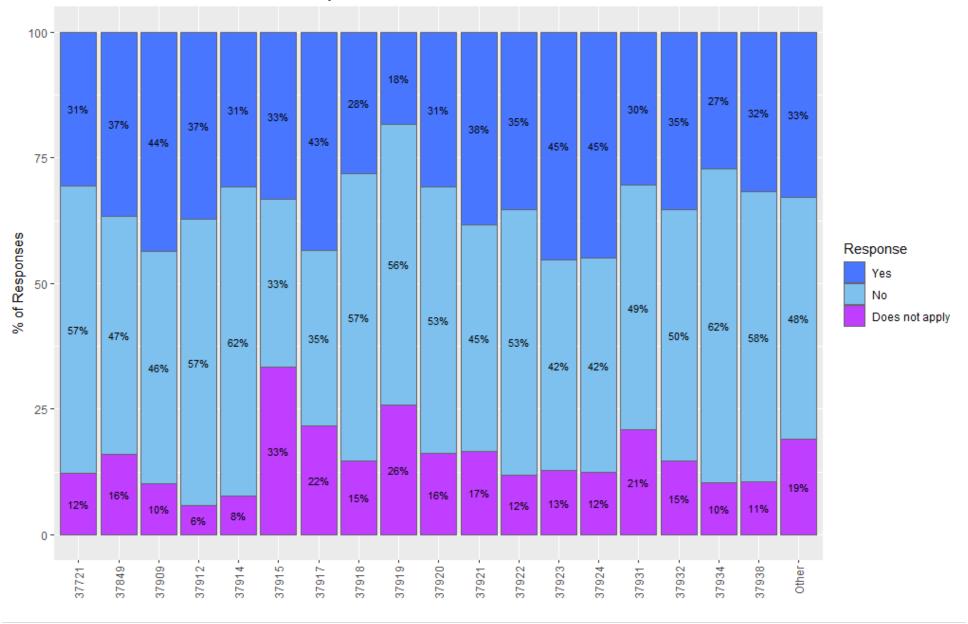
B) All caregivers working outside of the home.

C) Some caregivers work inside the home while others work outside of the home.

D) Does not apply (all caregivers are homemakers, unemployed, etc.).



Student Responses Aggregated by Zip Code: If the school reopens and you meet eligibility requirements, do you anticipate using KCS busing at the start of the 2020-2021 school year?



Teacher Responses Aggregated by Grade Level

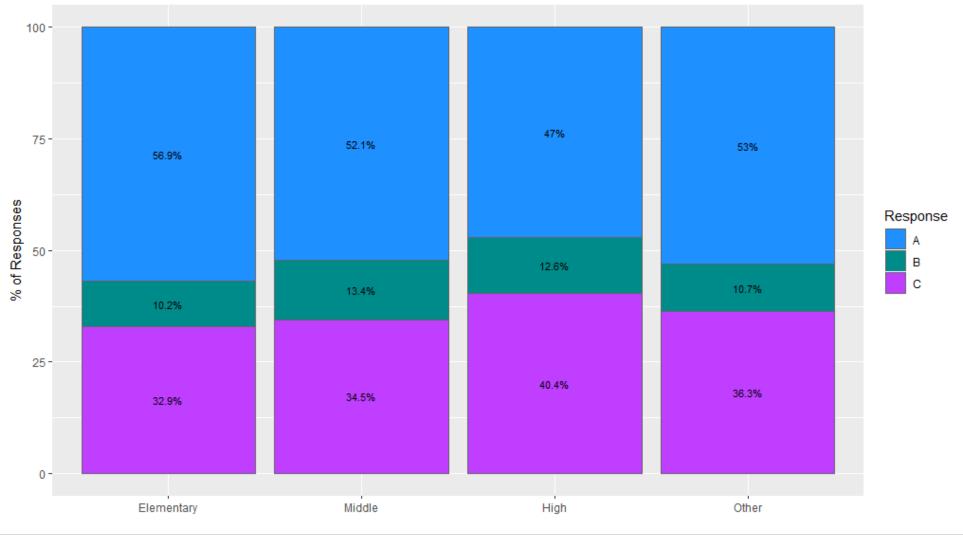
Teacher by Grade Level Counts							
Elementary	Middle	High	Other				
2162	1133	1437	683				

The sum of by-grade-level responses is greater than the total number of teacher responses because the respondents selected multiple grade levels. For example, a teacher who teaches high school but is the parent of a middle school student may have selected both high school and middle school when asked "In which grade bands will you or your student be enrolled/work in 2020-2021?" Teacher Responses Aggregated by Grade Level:

Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

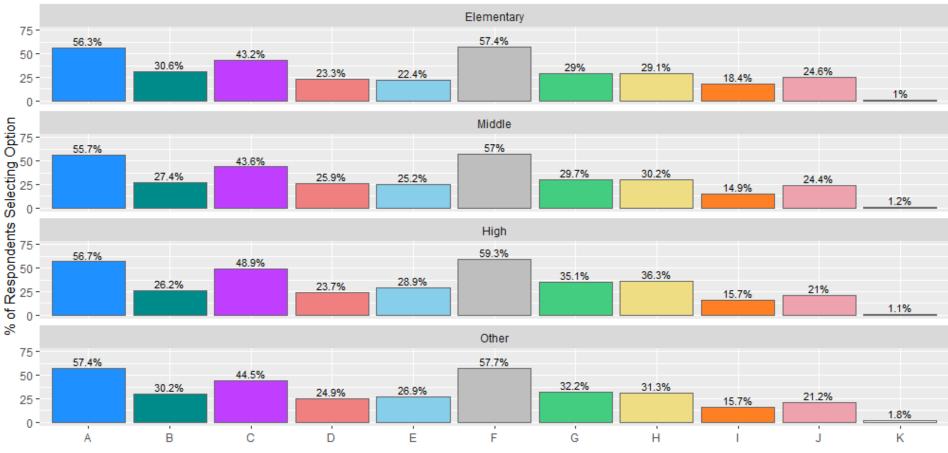
A) Physically in the school building with safety measures applied.
 B) Fully online with current KCS teachers delivering standardized course content virtually.

C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



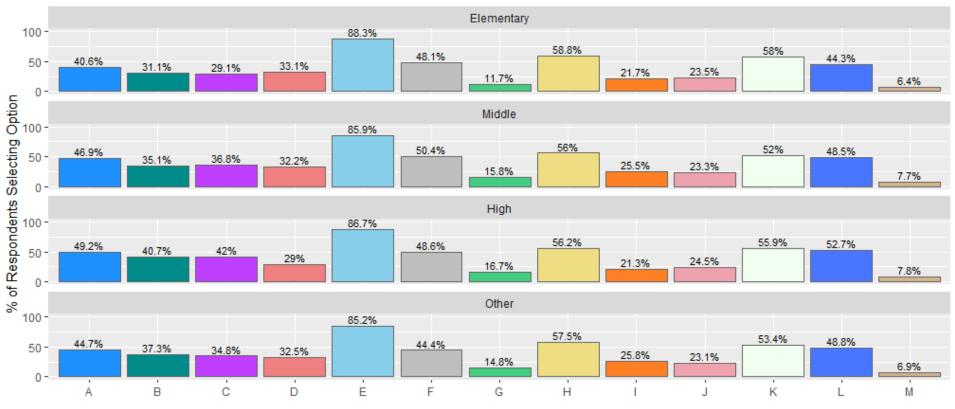
Teacher Responses Aggregated by Grade Level:

- A) The number of new infections of COVID-19 in Knox County decreases.
- B) The local government lifts most restrictions regarding reopening businesses.
- C) A proven virus treatment becomes available.
- D) A later start and end of the school year to provide time for medical advancements.
- E) More COVID-19 testing available in Knox County.
- F) A consensus among the medical community that it is safe to do so.
- G) The availability of face masks for staff.
- H) The availability of face masks for students.
- I) Schools in the surrounding counties are in session.
- J) No new measures are necessary. I am comfortable sending my student to school under current conditions.
- K) Nothing, I do not plan on a return to school in 2020-2021.

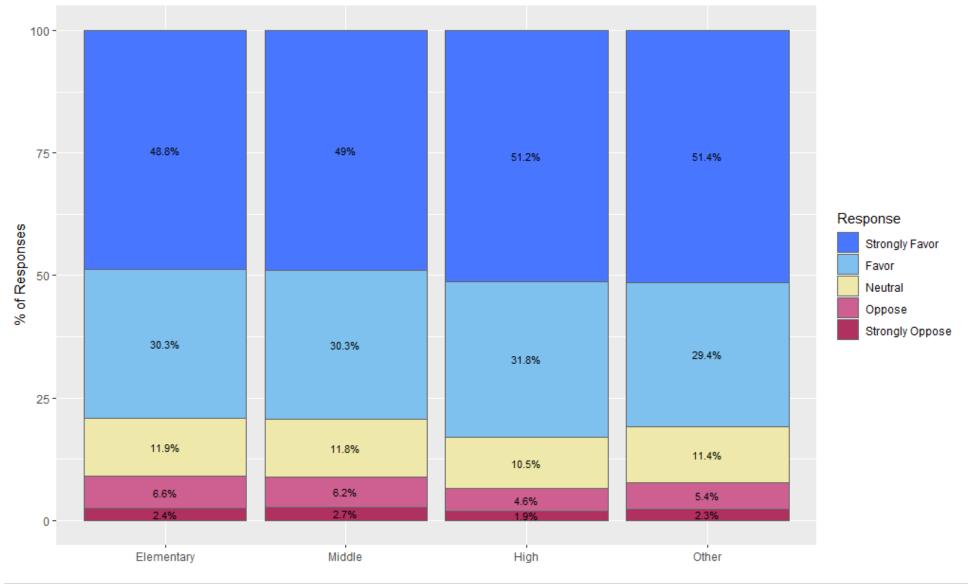


Teacher Responses Aggregated by Grade Level: Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

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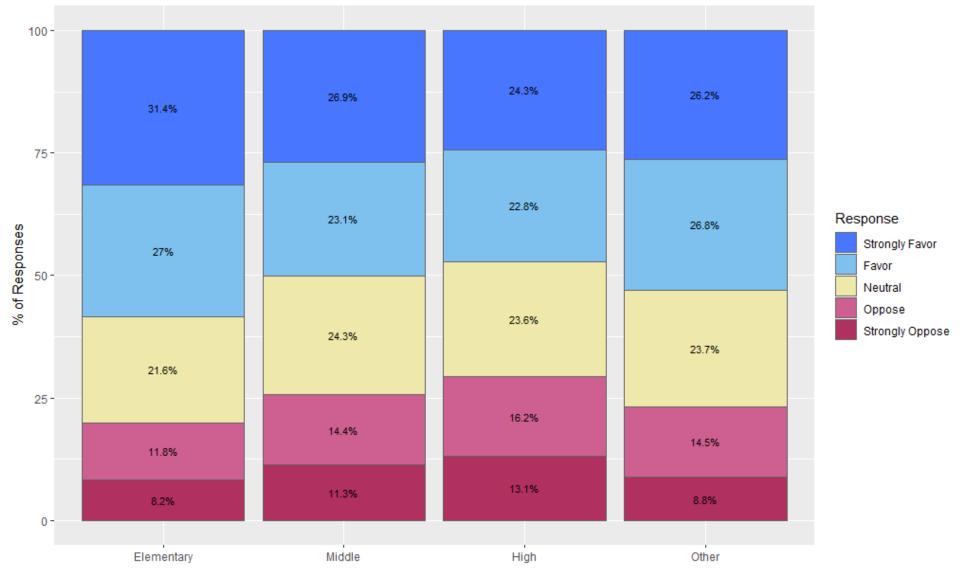


Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

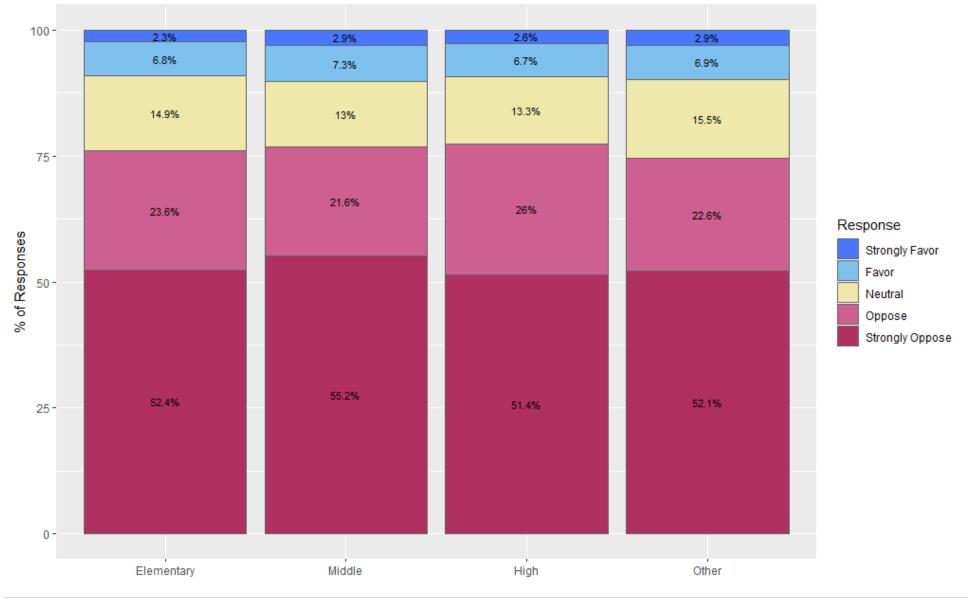


Teacher Responses Aggregated by Grade Level: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

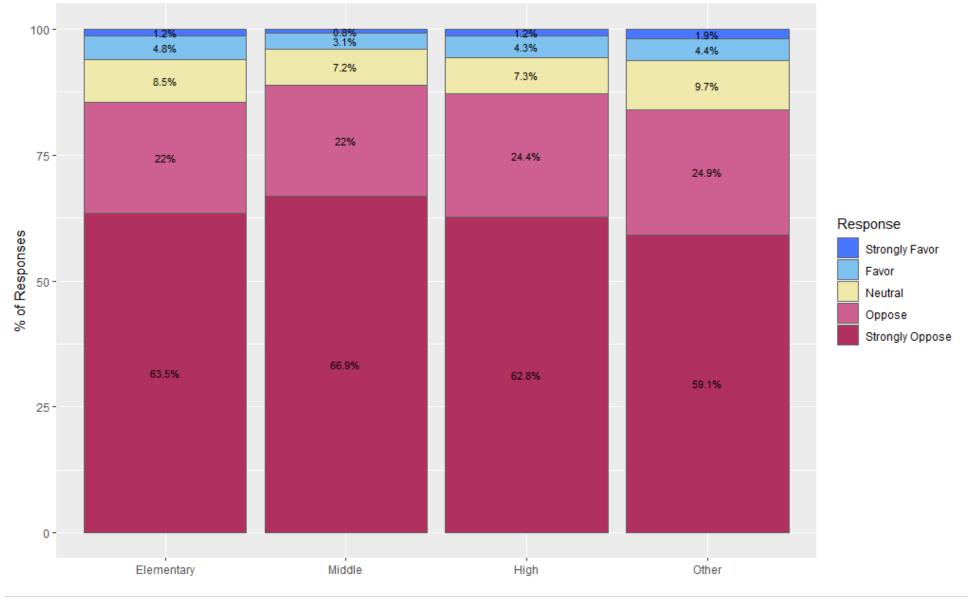
Front load the missed content for all students: Students spend the first three weeks of the 2020-2021 school year learning missed content from the spring of 2020.



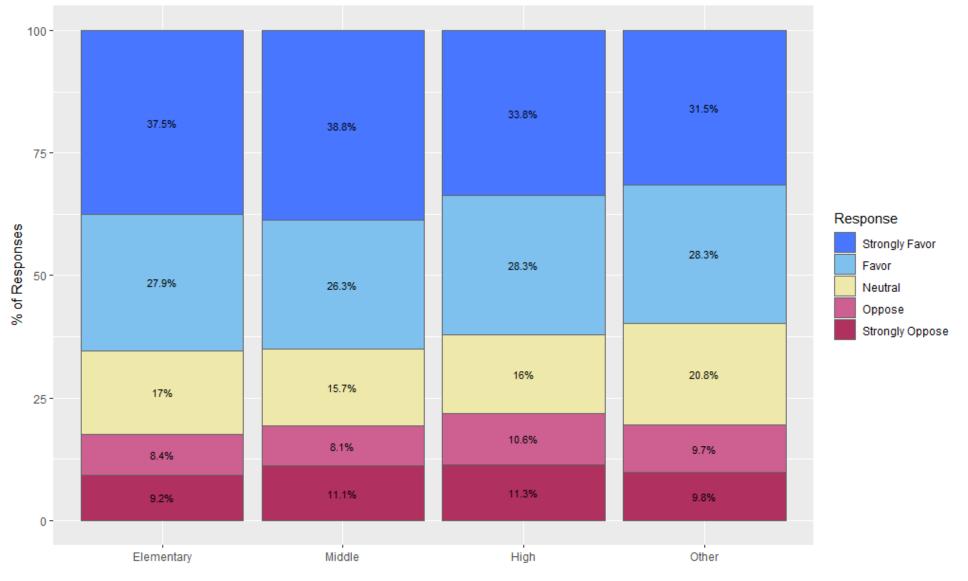
Extend the school year into June 2021.



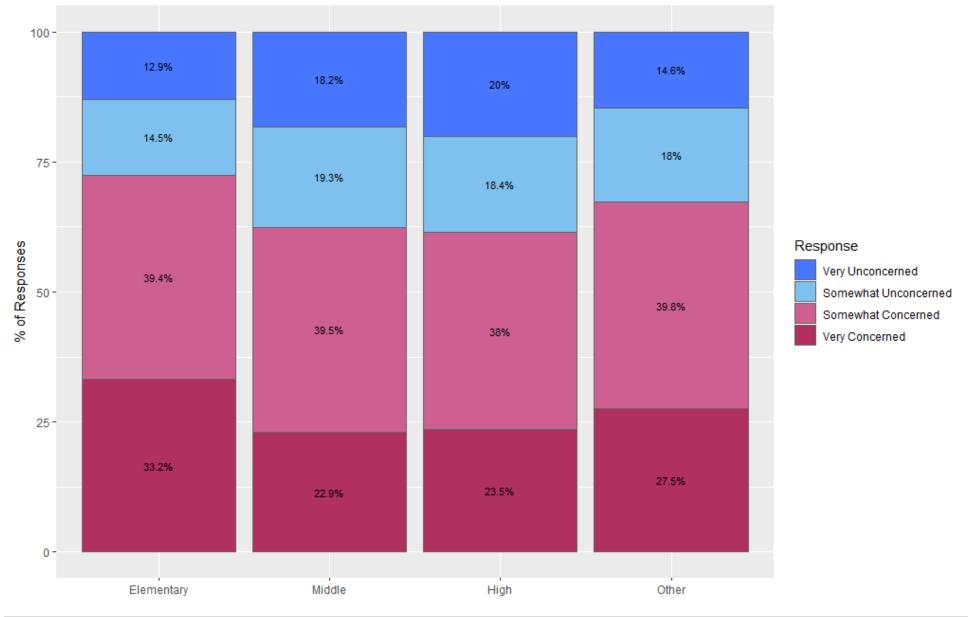
Extend the school day to account for missing 2019-2020 instruction.



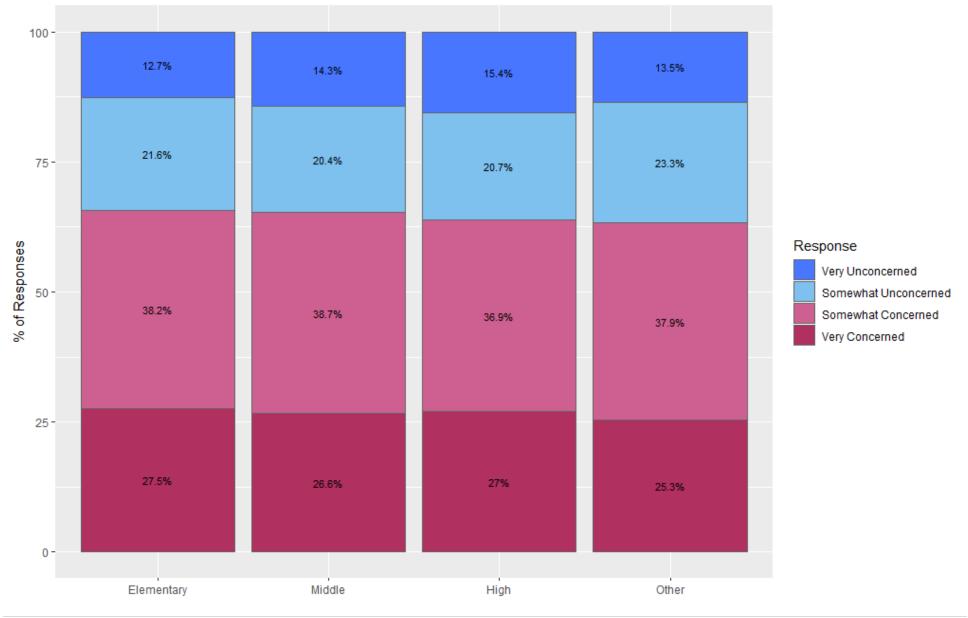
Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



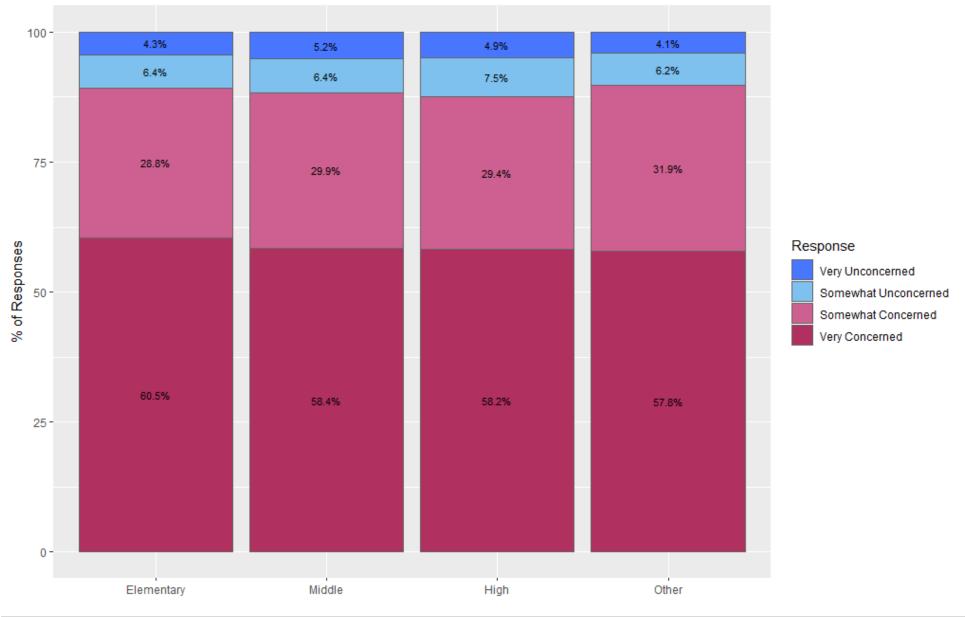
Lack of experience with specific computer programs (such as Canvas and ASPEN).



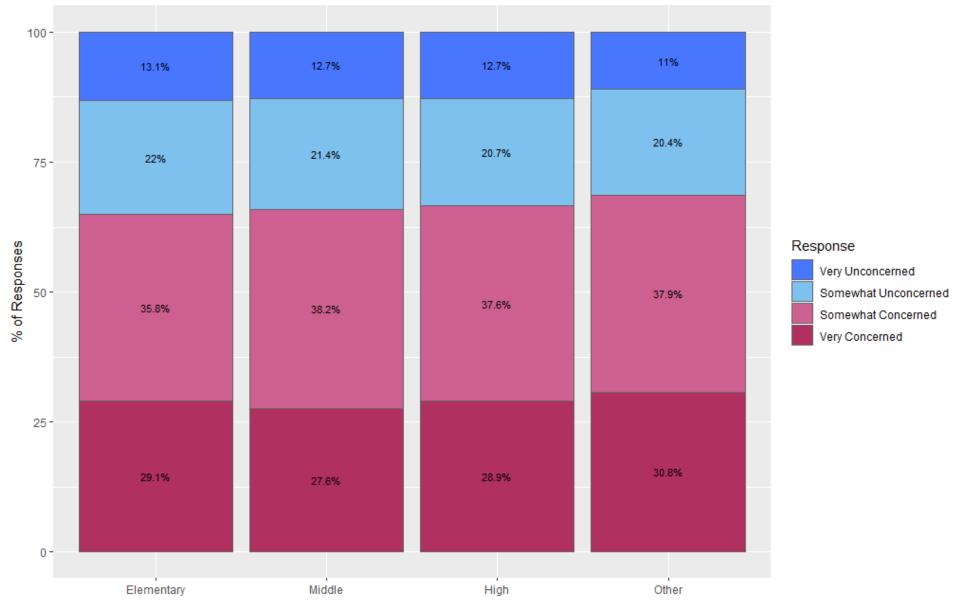
Access to content-specific support when you have questions (math, science, etc.).



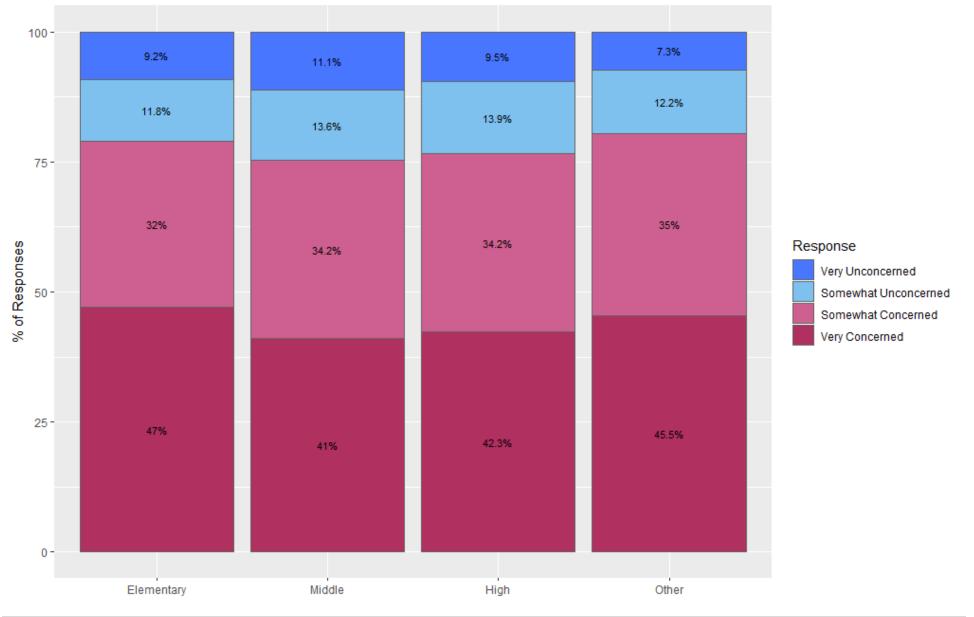
Students being held accountable to attend online classes.



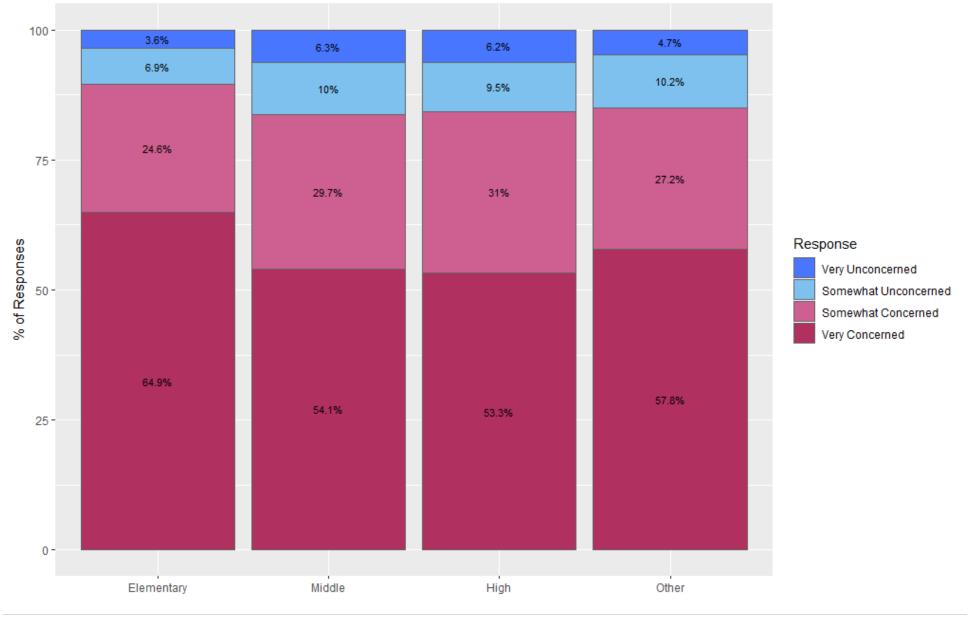
Communication between teachers, students, and parents.



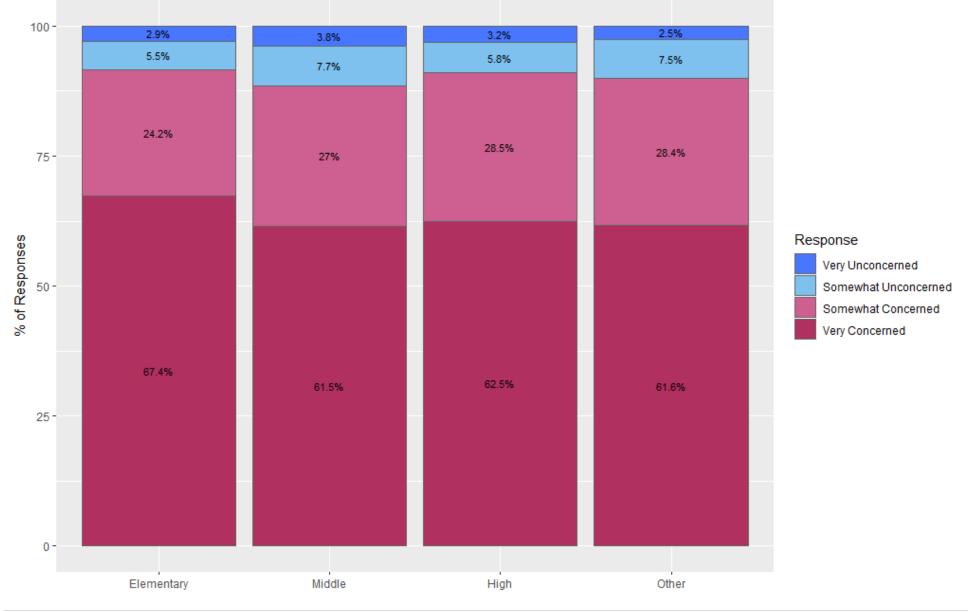
Reliable and consistent access to online services.



Missing student-to-student social interactions related to online schooling.

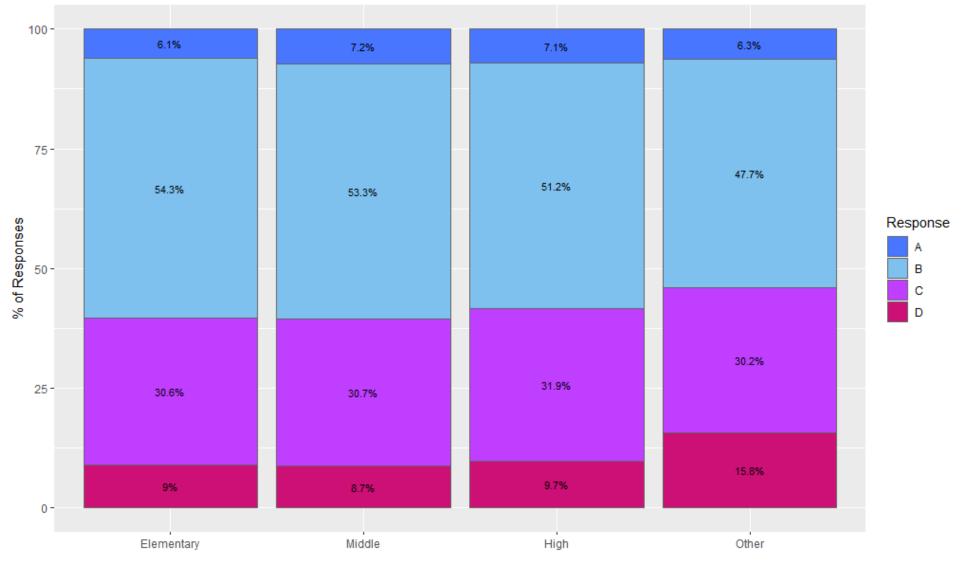


Missing hands-on learning opportunities (CTE practicums, science labs, impacts on fine arts classes, etc.).



Teacher Responses Aggregated by Grade Level: What do you foresee will be your households work arrangement in the fall (August/September)?

A) All caregivers working from home.
B) All caregivers working outside of the home.
C) Some caregivers work inside the home while others work outside of the home.
D) Does not apply (all caregivers are homemakers, unemployed, etc.).



Administrator Responses Aggregated by Grade Level

Administrator by Grade Level CountsElementaryMiddleHighOther1598911589

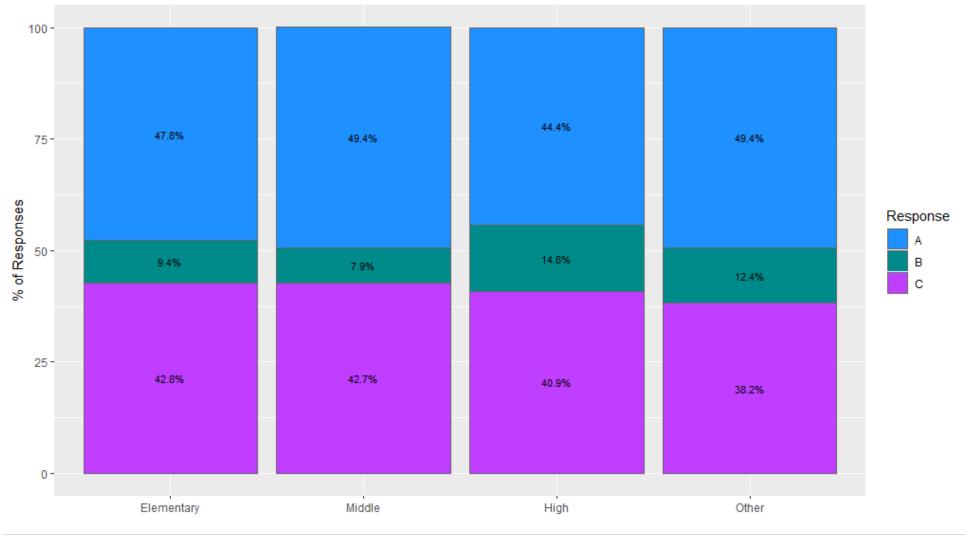
The sum of by-grade-level responses is greater than the total number of administrator responses because the respondents selected multiple grade levels. For example, an administator who is emplyed at a high school but is the parent of a middle school student may have selected both high school and middle school when asked "In which grade bands will you or your student be enrolled/work in 2020-2021?"

Administrator Responses Aggregated by Grade Level:

Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

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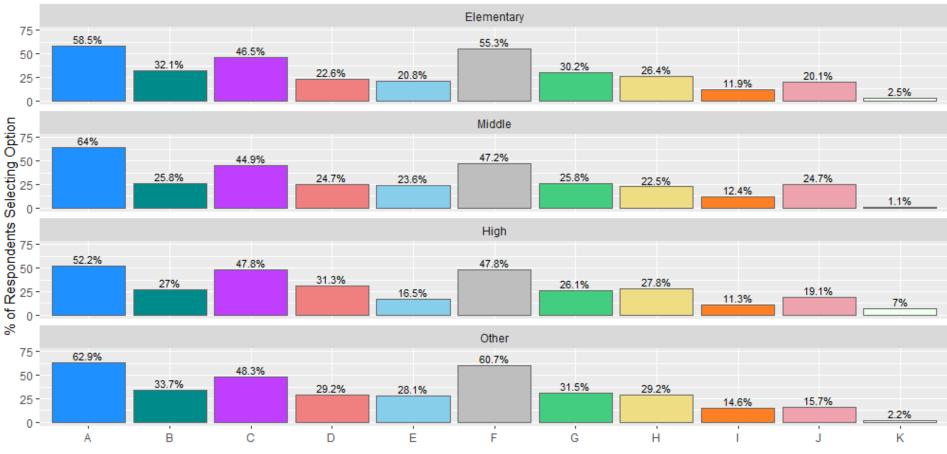
C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



Administrator Responses Aggregated by Grade Level:

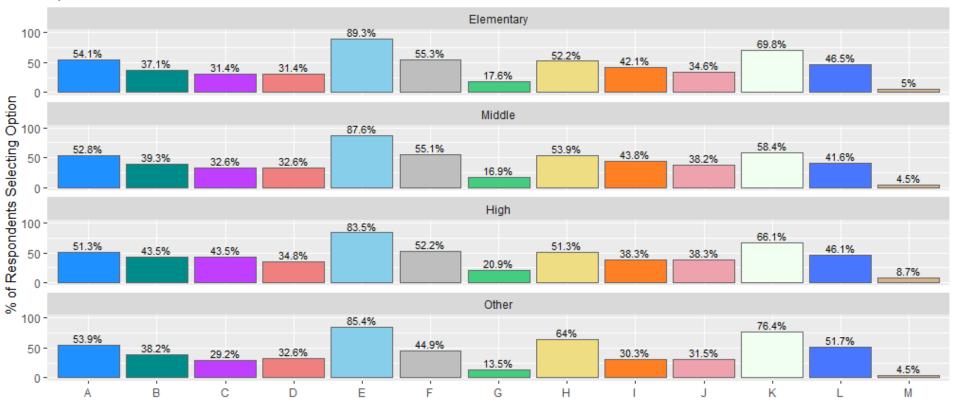
What, if anything, would make you (or your child) more likely to attend school in-person?

- A) The number of new infections of COVID-19 in Knox County decreases.
- B) The local government lifts most restrictions regarding reopening businesses.
- C) A proven virus treatment becomes available.
- D) A later start and end of the school year to provide time for medical advancements.
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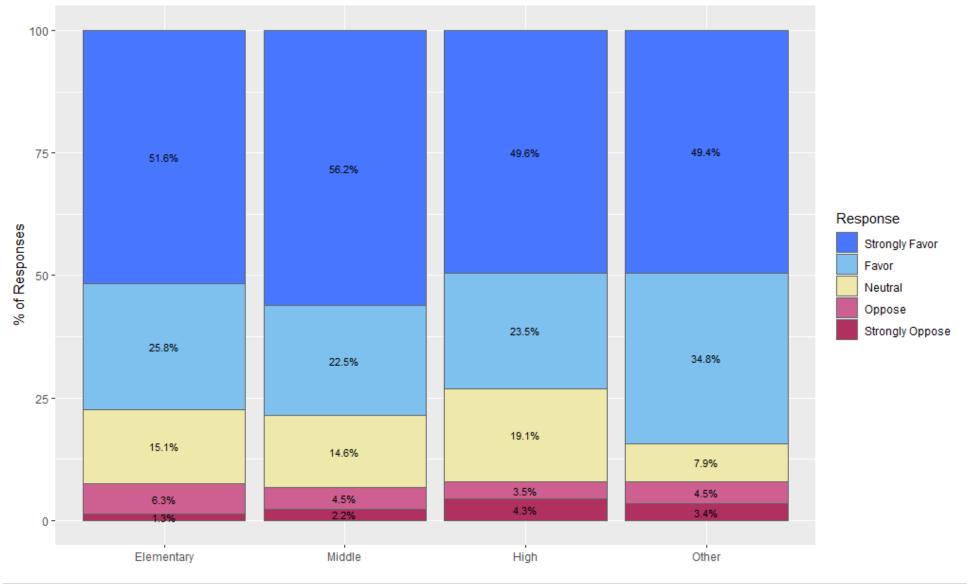


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Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

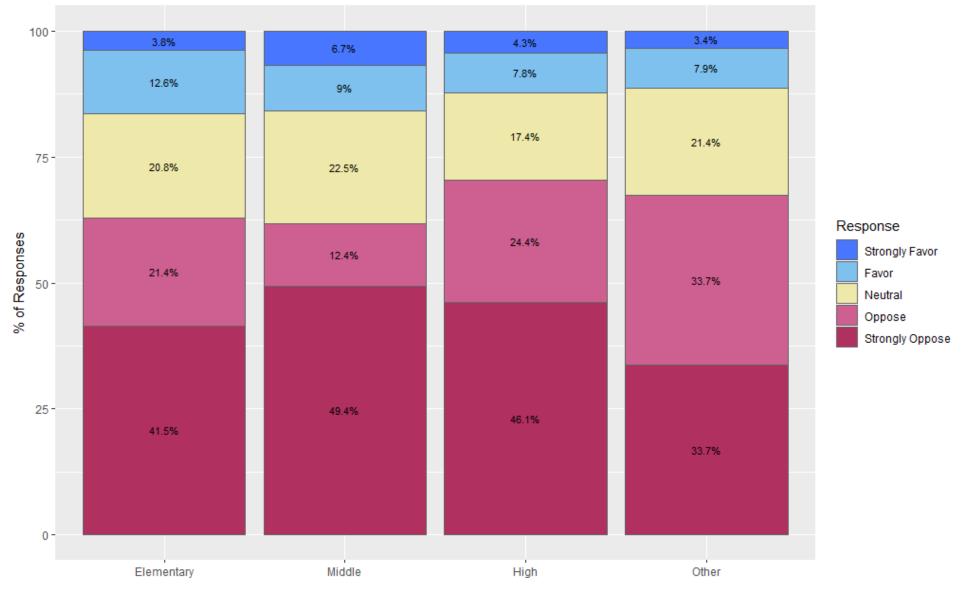


Administrator Responses Aggregated by Grade Level: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

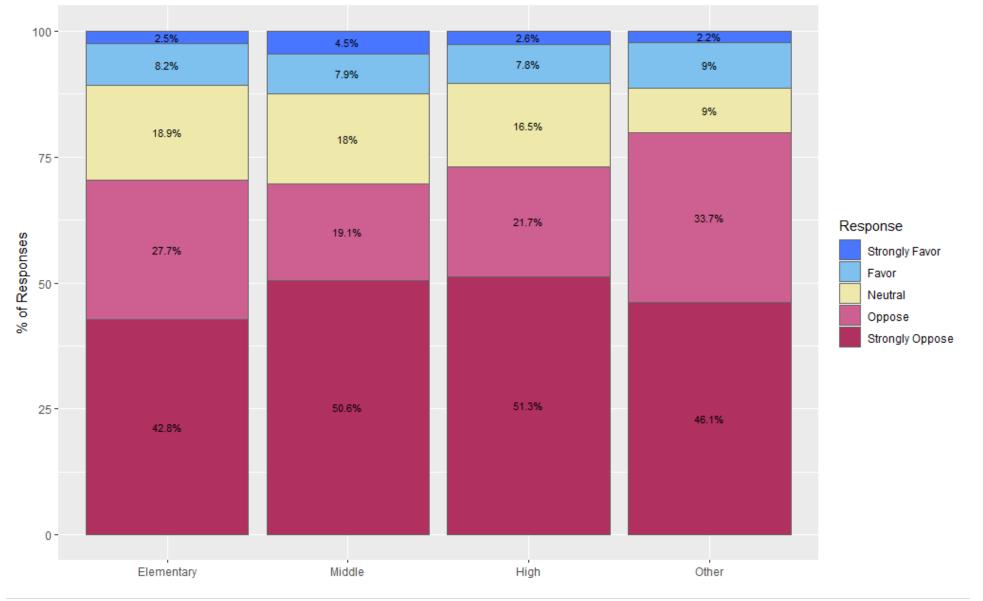
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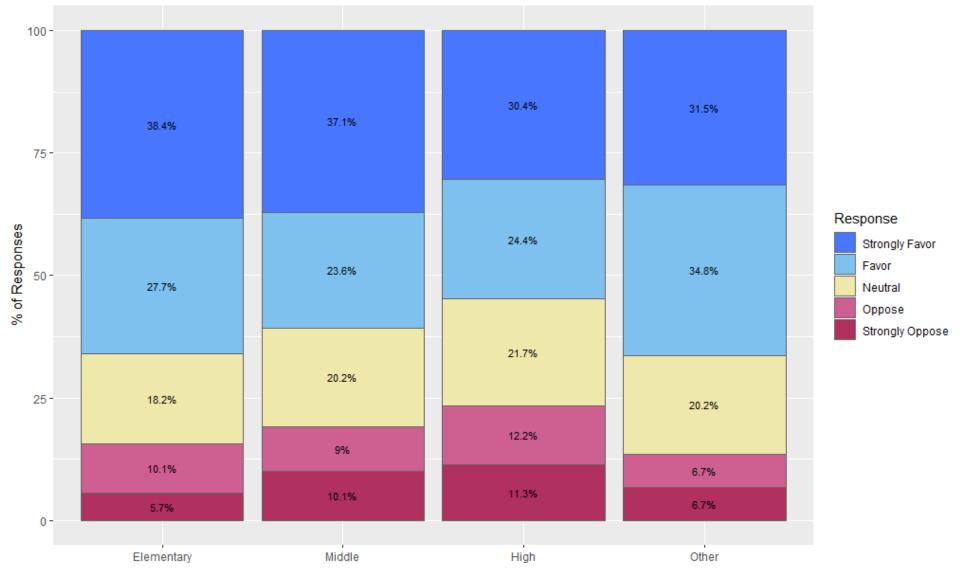
Extend the school year into June 2021.



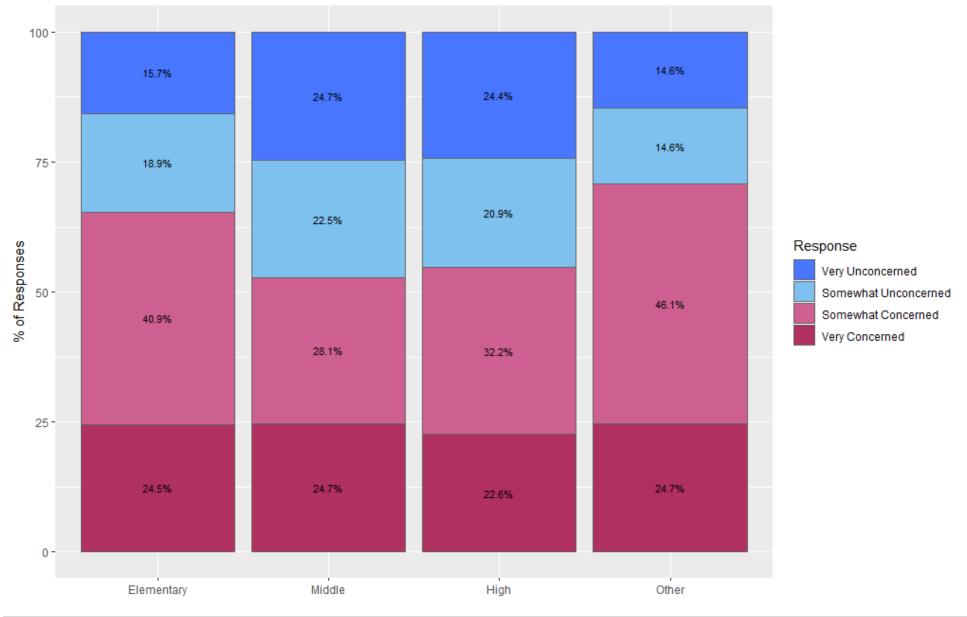
Extend the school day to account for missing 2019-2020 instruction.



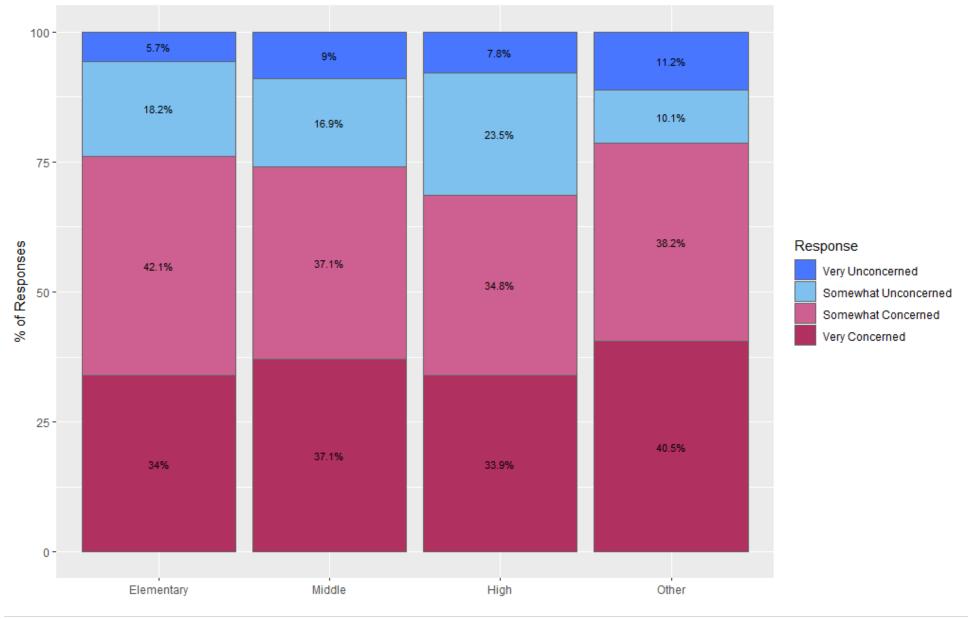
Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



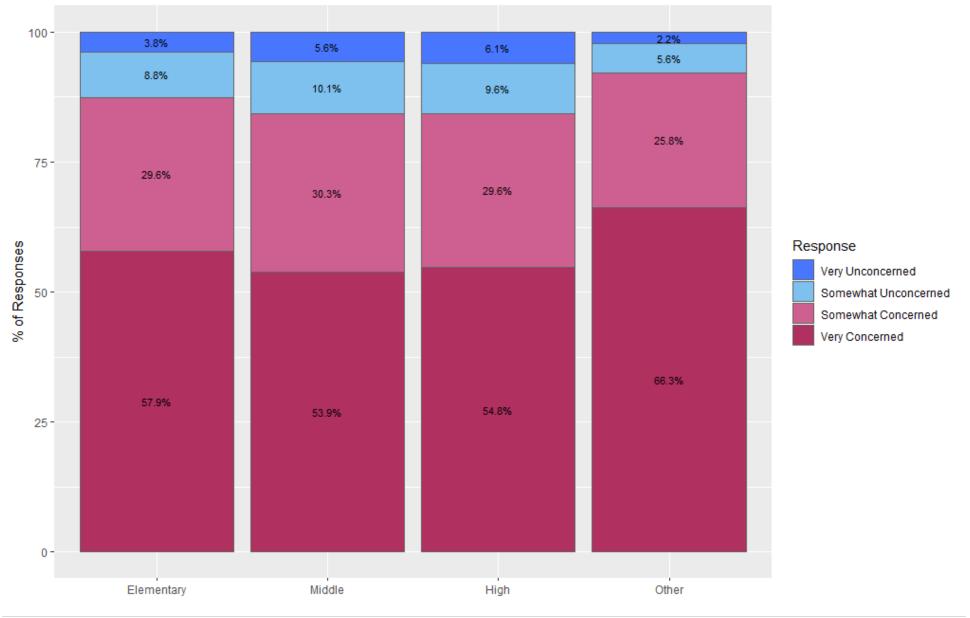
Lack of experience with specific computer programs (such as Canvas and ASPEN).



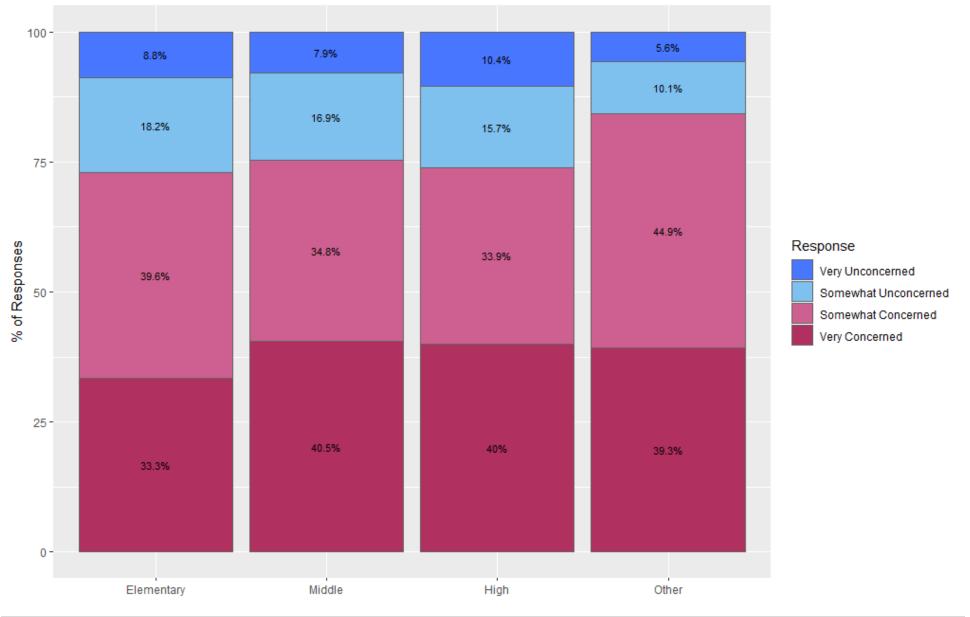
Access to content-specific support when you have questions (math, science, etc.).



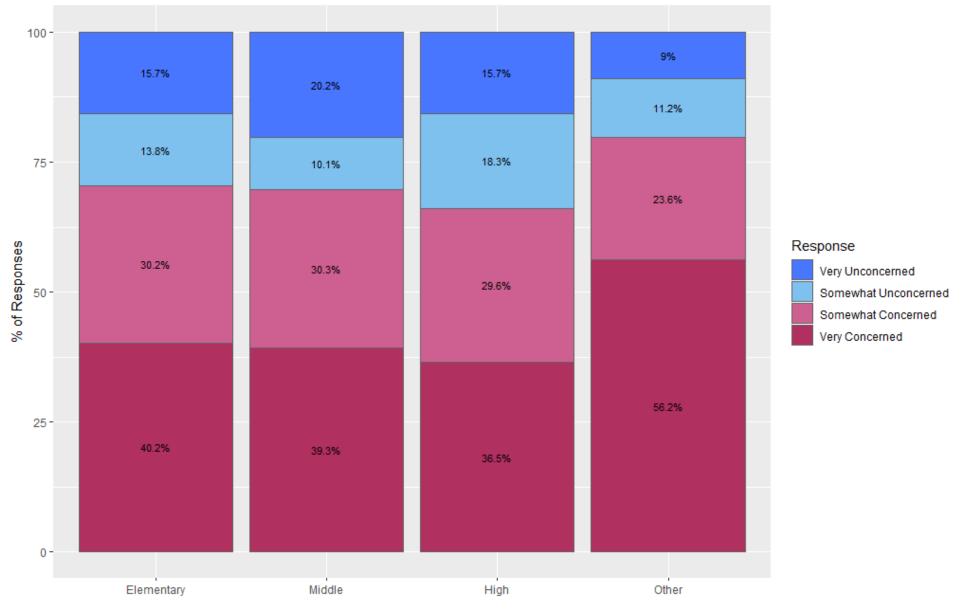
Students being held accountable to attend online classes.



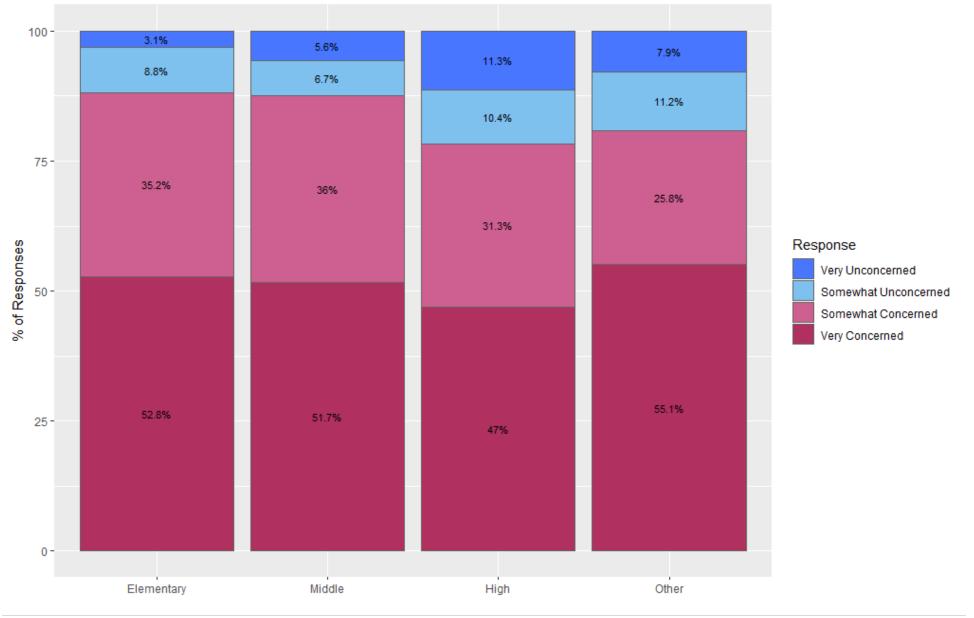
Communication between teachers, students, and parents.



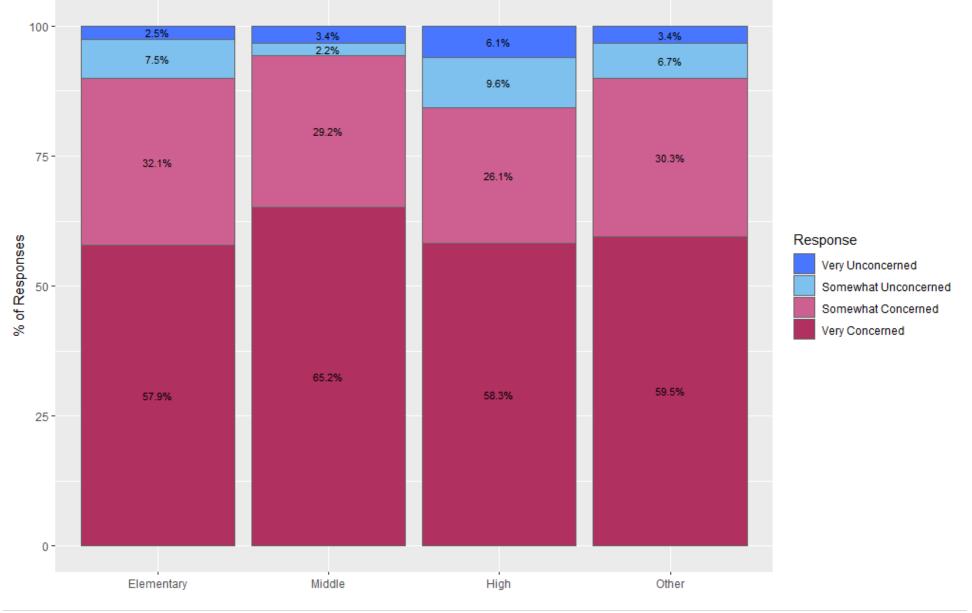
Reliable and consistent access to online services.



Missing student-to-student social interactions related to online schooling.

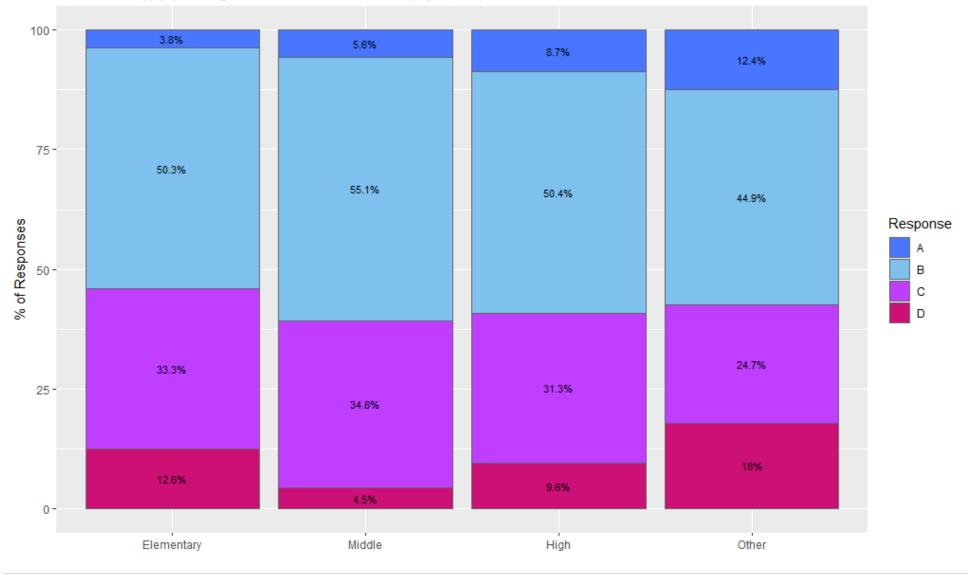


Missing hands-on learning opportunities (CTE practicums, science labs, impacts on fine arts classes, etc.).



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Parent Responses Aggregated by Grade Level

Parent by Grade Level Counts			
Elementary	Middle	High	Other
14327	8939	10446	1314

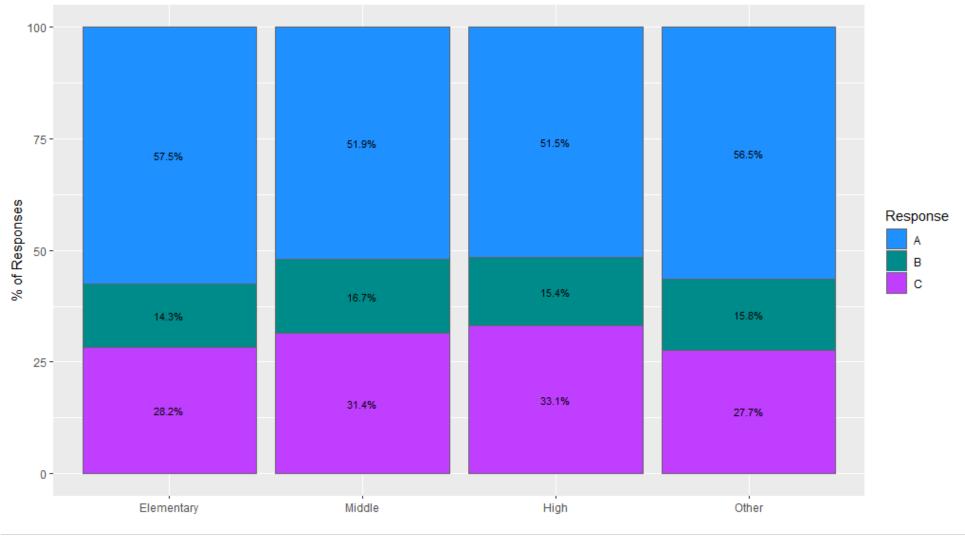
The sum of by-grade-level responses is greater than the total number of parent responses because the respondents selected multiple grade levels. For example, a parent of a high school and middle school student may have selected both high school and middle school when asked "In which grade bands will you or your student be enrolled/work in 2020-2021?"

Parent Responses Aggregated by Grade Level:

Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

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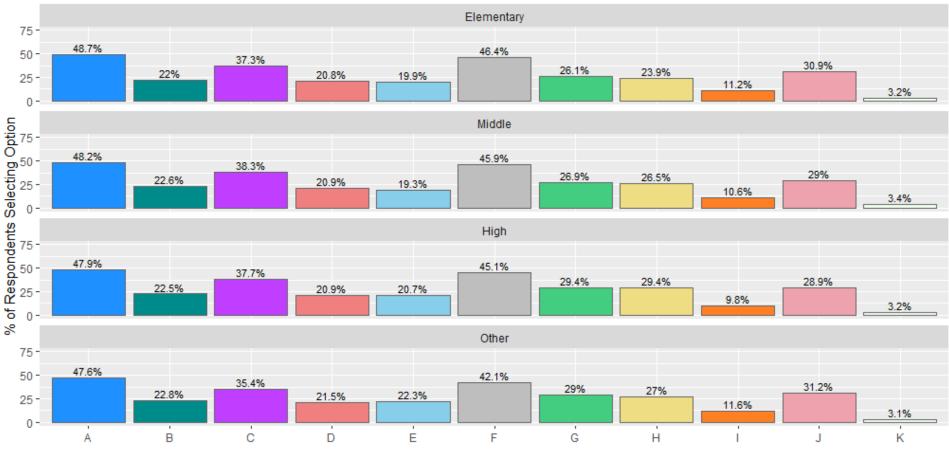
C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



Parent Responses Aggregated by Grade Level:

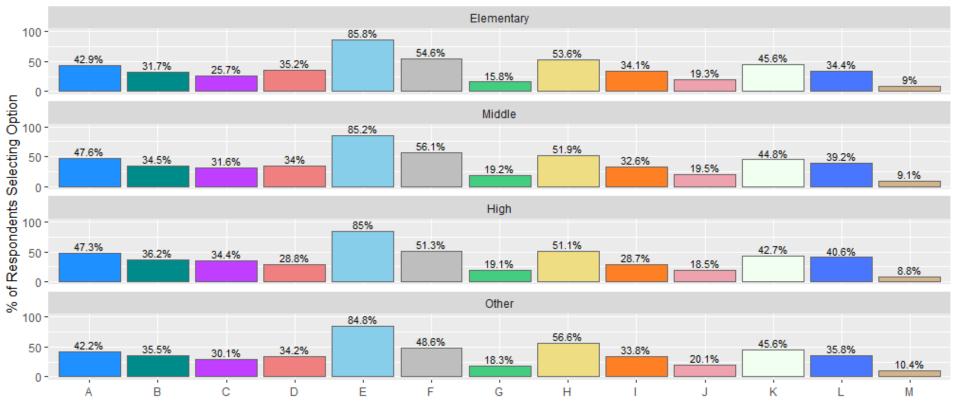
What, if anything, would make you (or your child) more likely to attend school in-person?

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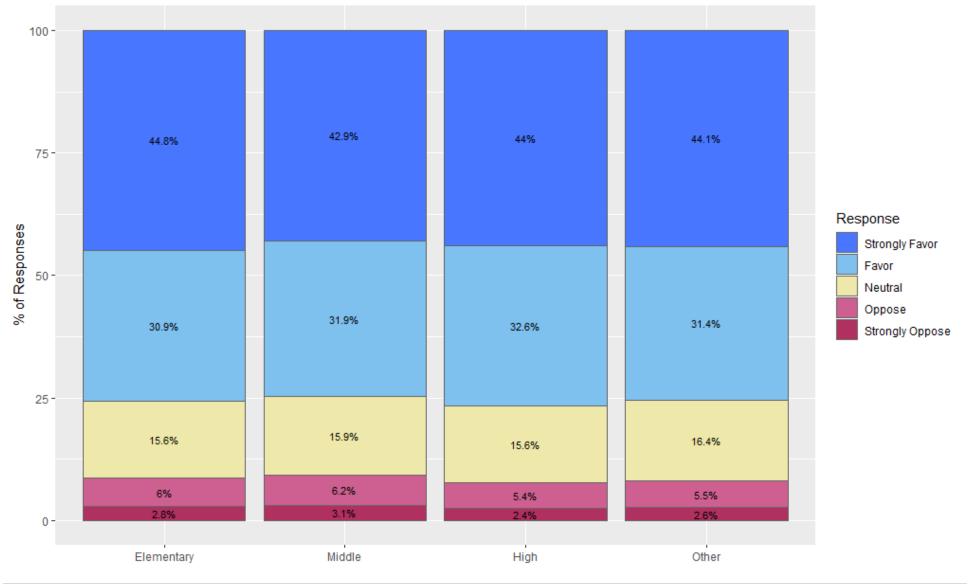


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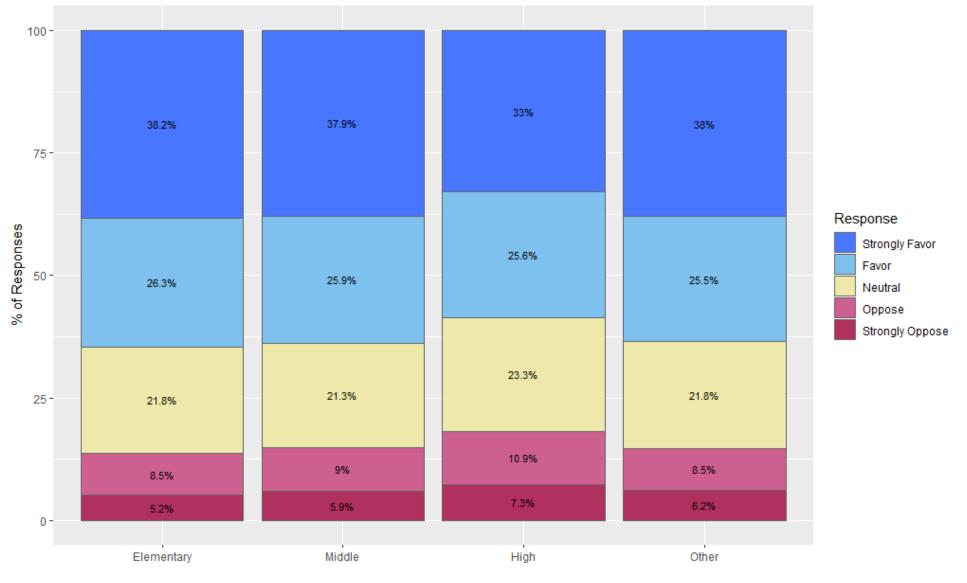


Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

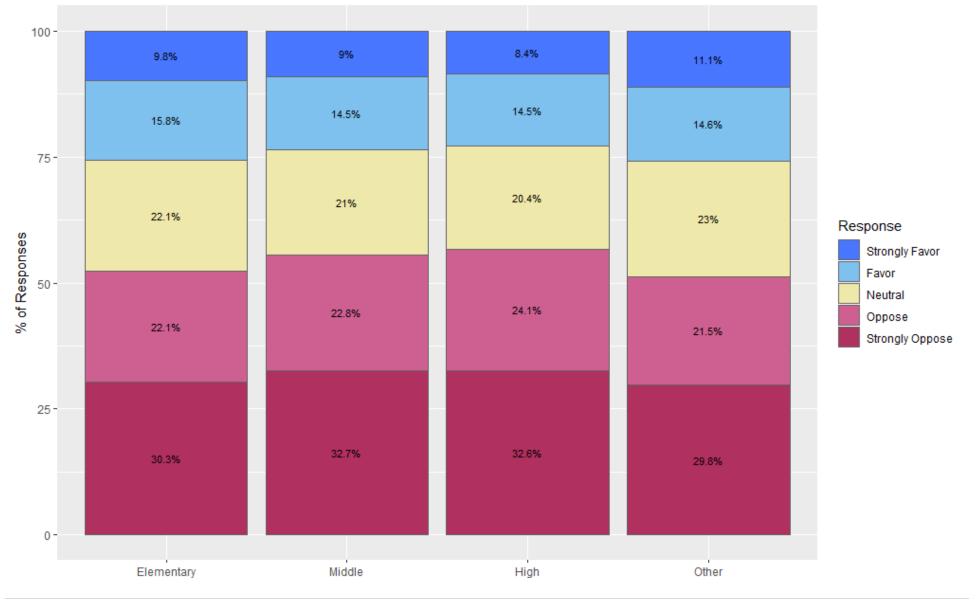


Parent Responses Aggregated by Grade Level: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

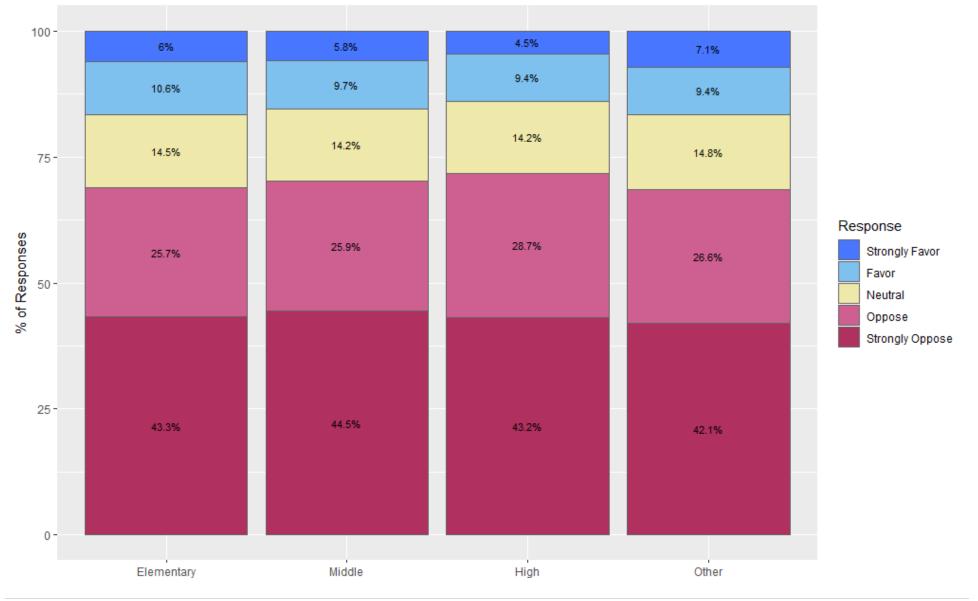
Front load the missed content for all students: Students spend the first three weeks of the 2020-2021 school year learning missed content from the spring of 2020.



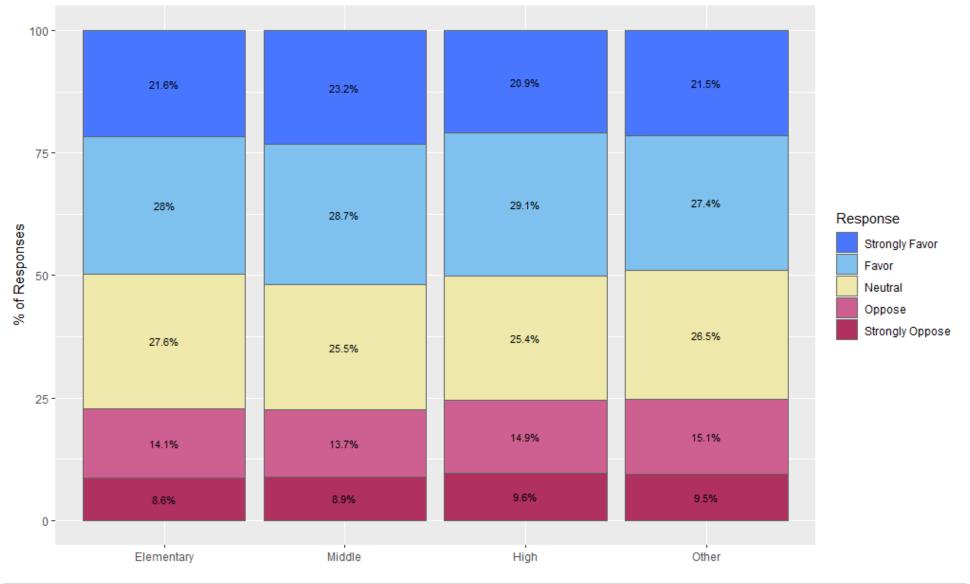
Extend the school year into June 2021.



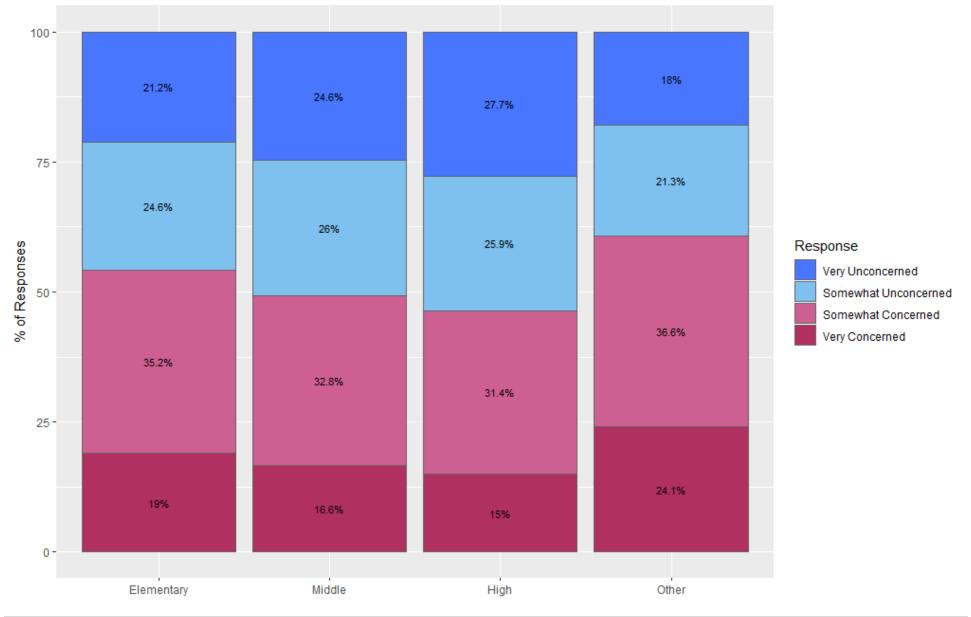
Extend the school day to account for missing 2019-2020 instruction.



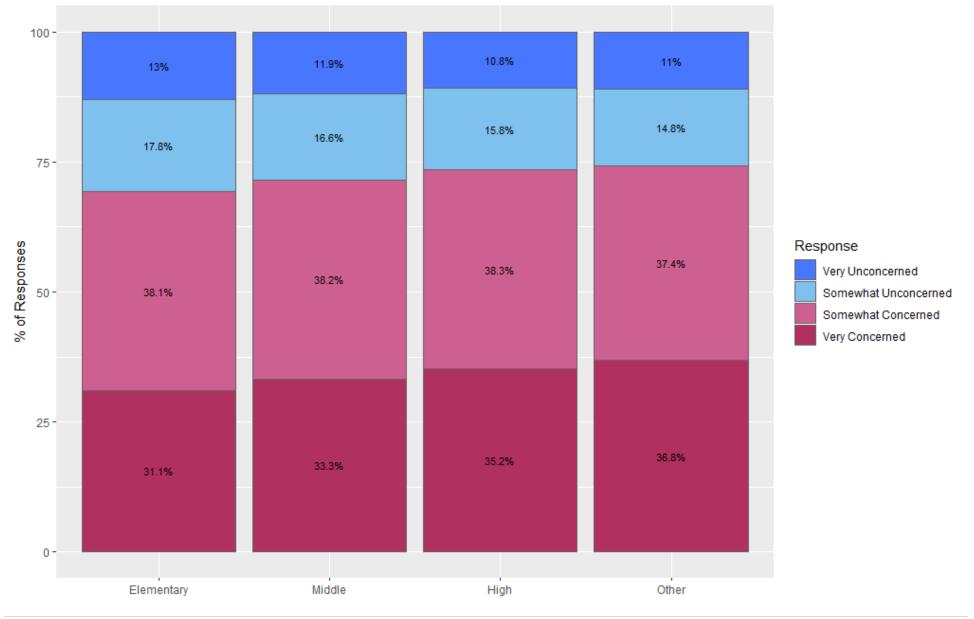
Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



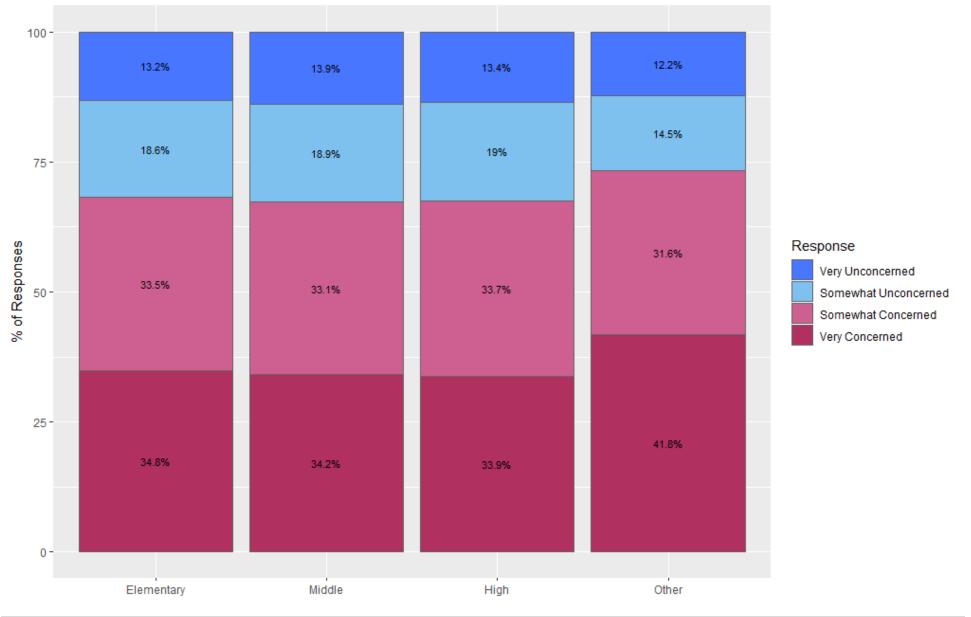
Lack of experience with specific computer programs (such as Canvas and ASPEN).



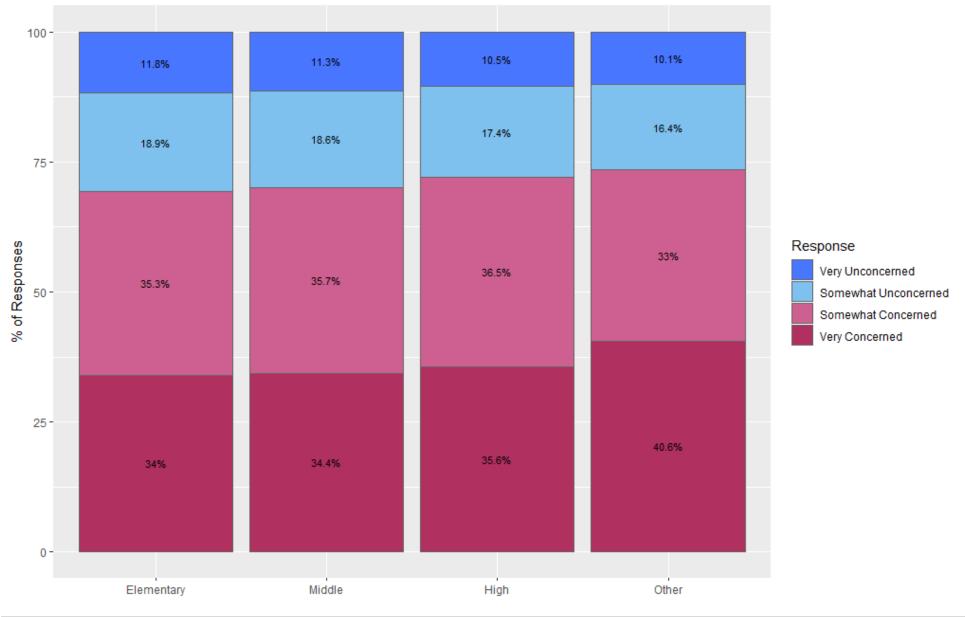
Access to content-specific support when you have questions (math, science, etc.).



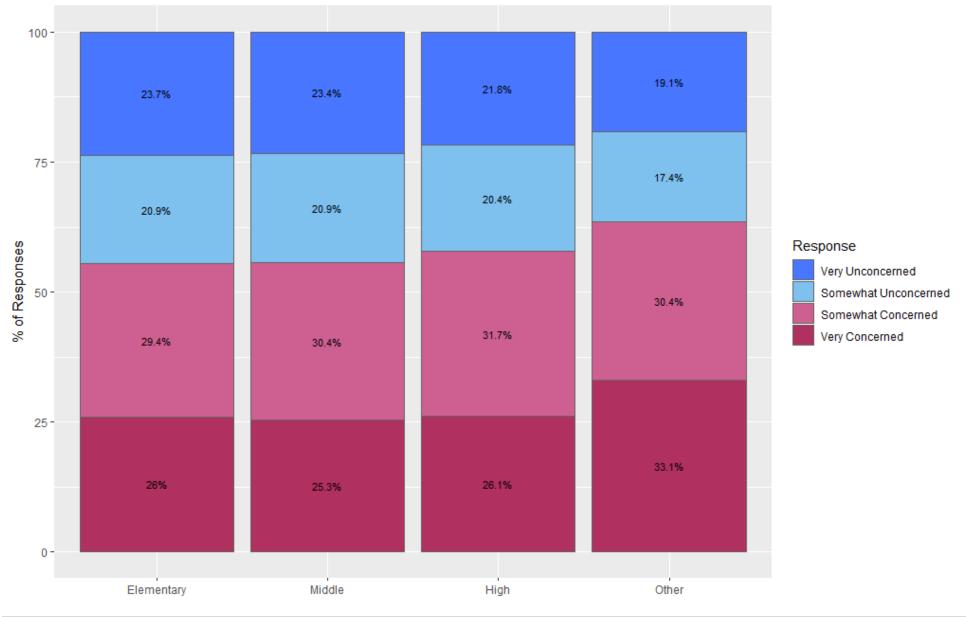
Students being held accountable to attend online classes.



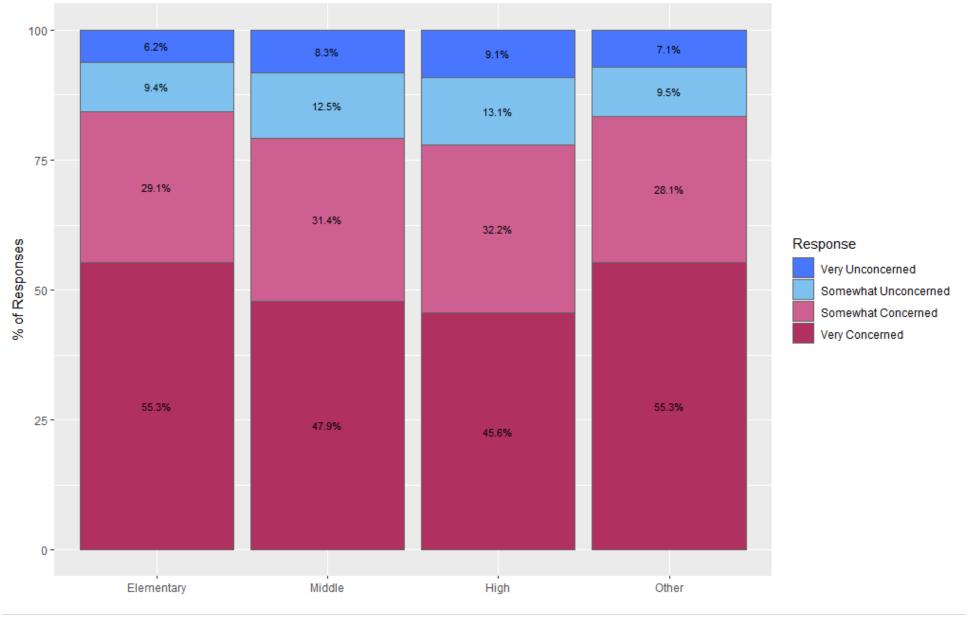
Communication between teachers, students, and parents.



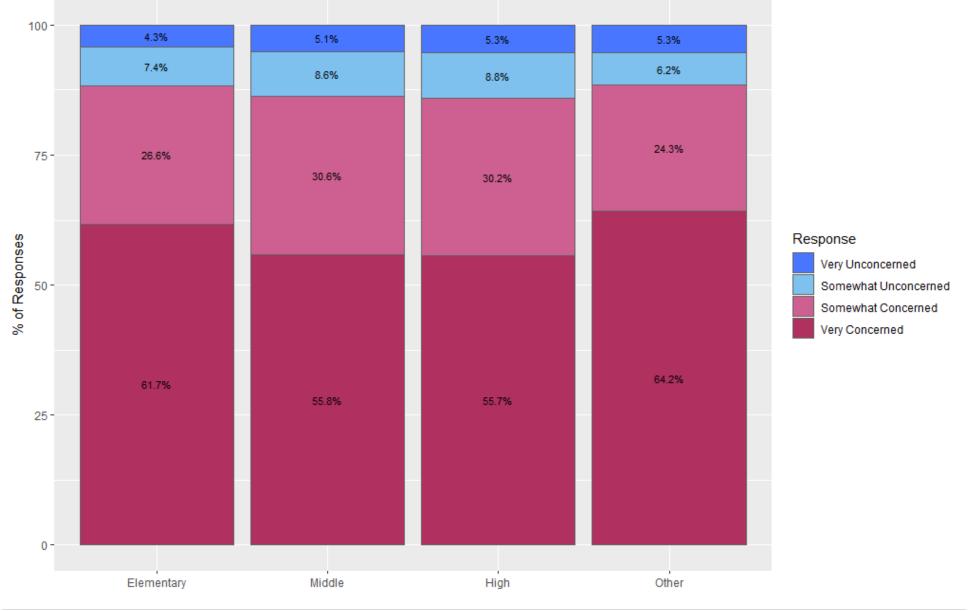
Reliable and consistent access to online services.



Missing student-to-student social interactions related to online schooling.

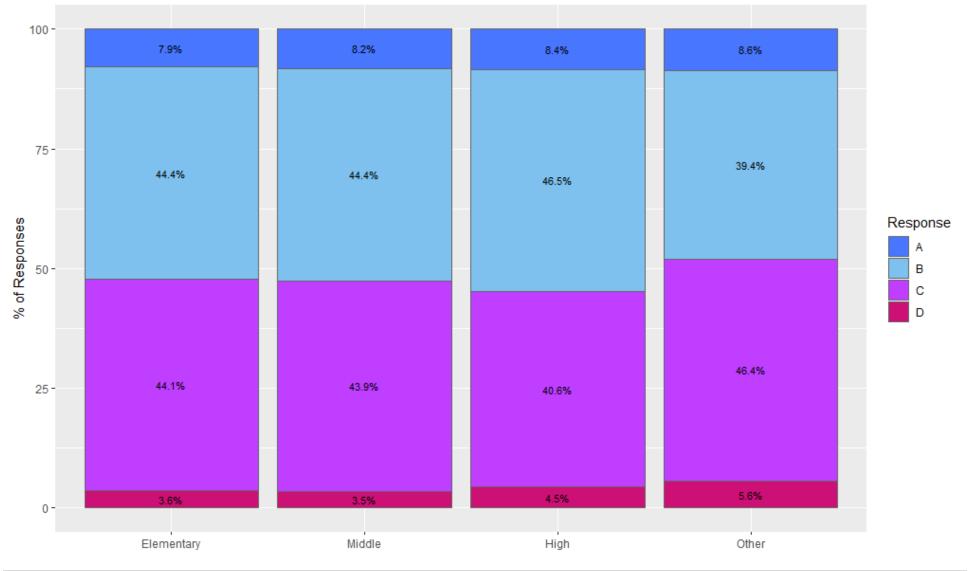


Missing hands-on learning opportunities (CTE practicums, science labs, impacts on fine arts classes, etc.).

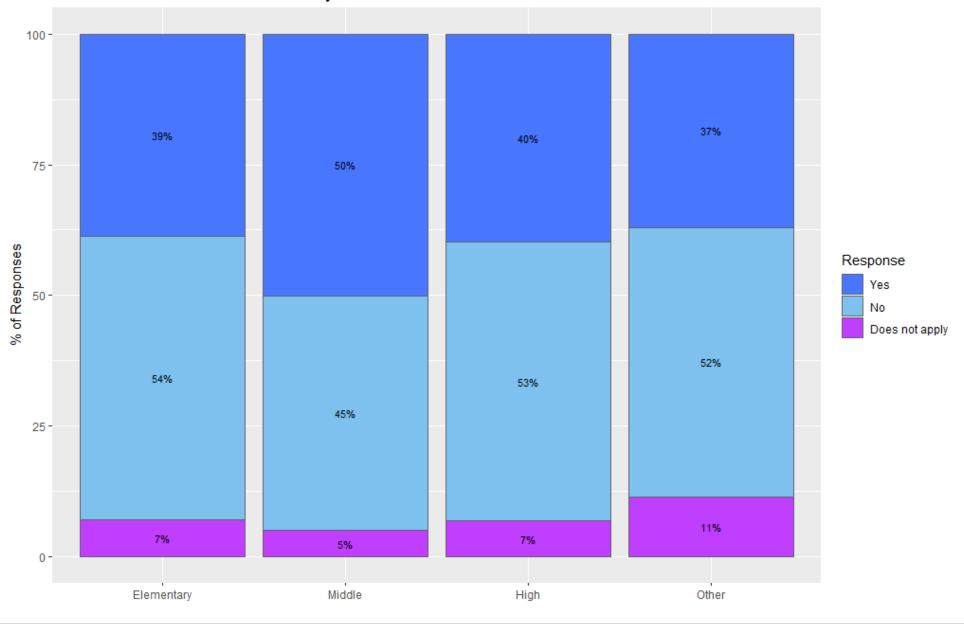


Parent Responses Aggregated by Grade Level: What do you foresee will be your households work arrangement in the fall (August/September)?

A) All caregivers working from home.
B) All caregivers working outside of the home.
C) Some caregivers work inside the home while others work outside of the home.
D) Does not apply (all caregivers are homemakers, unemployed, etc.).



Parent Responses Aggregated by Grade Level: If the school reopens and you meet eligibility requirements, do you anticipate using KCS busing at the start of the 2020-2021 school year?



Student Responses Aggregated by Grade Level

Student by Grade Level Counts			
Elementary	Middle	High	Other
328	444	1701	55

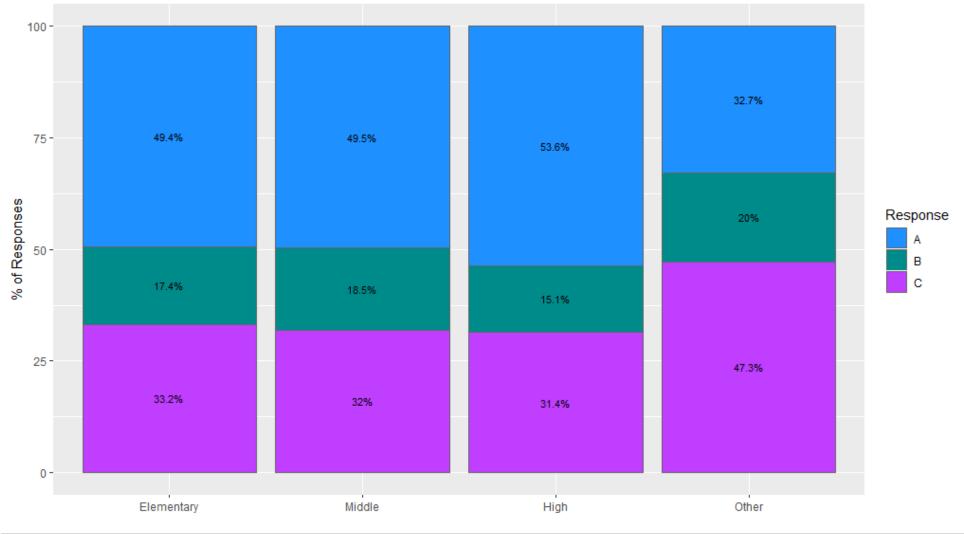
The sum of by-grade-level responses is greater than the total number of student responses because the respondents selected multiple grade levels when asked "In which grade bands will you or your student be enrolled/work in 2020-2021?"

Student Responses Aggregated by Grade Level:

Assuming Knox County is in at least Phase 2 of their reopening plan (i.e. movie theaters reopen, non-essential travel resumes, social gatherings of up to 50 people allowed, but physical distancing whenever possible), in which way would you most prefer schools to reopen in 2020-2021?

A) Physically in the school building with safety measures applied.
 B) Fully online with current KCS teachers delivering standardized course content virtually.

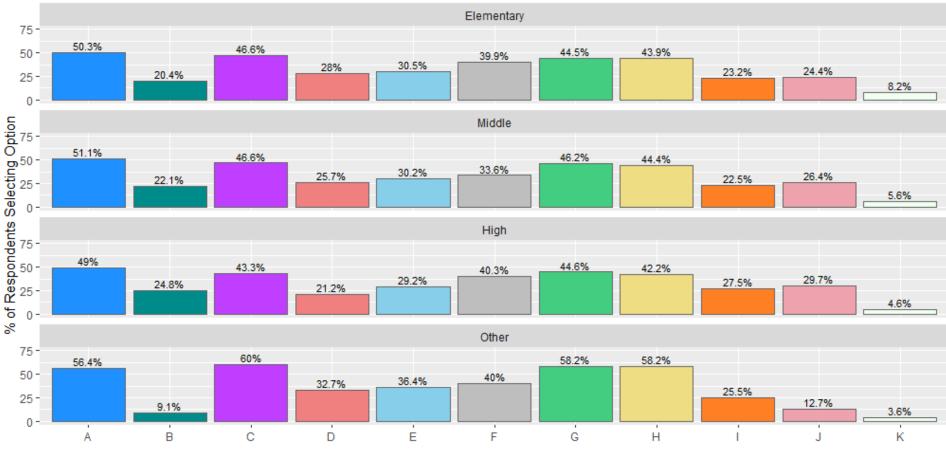
C) A combination of options A and B with students attending school physically and online in a way that minimizes face-to-face contact with other students.



Student Responses Aggregated by Grade Level:

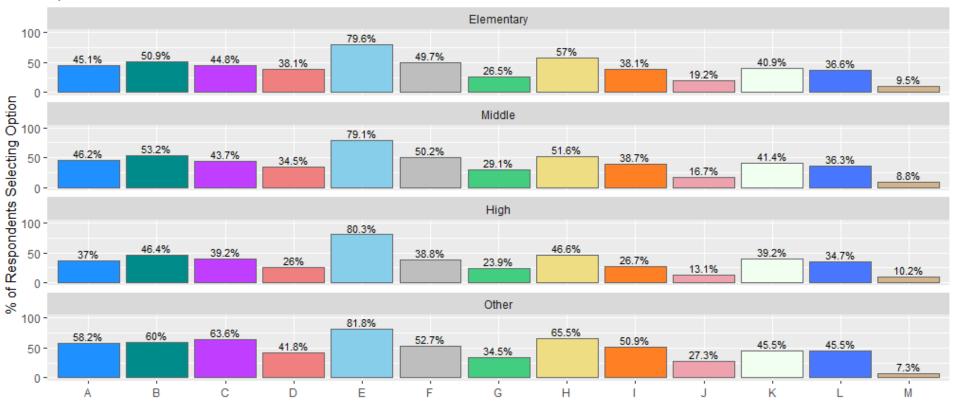
What, if anything, would make you (or your child) more likely to attend school in-person?

- A) The number of new infections of COVID-19 in Knox County decreases.
- B) The local government lifts most restrictions regarding reopening businesses.
- C) A proven virus treatment becomes available.
- D) A later start and end of the school year to provide time for medical advancements.
- E) More COVID-19 testing available in Knox County.
- F) A consensus among the medical community that it is safe to do so.
- G) The availability of face masks for staff.
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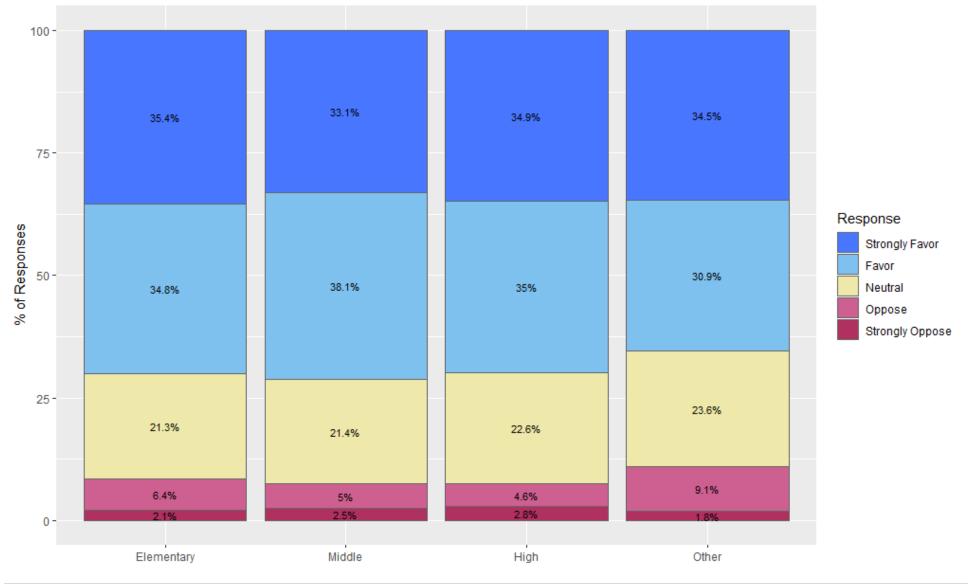


Student Responses Aggregated by Grade Level: Assuming students are physically present in the school building, what are the minimum safety measures you would like to see in 2020-2021?

- A) Social distancing in classrooms.
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- F) No shared school supplies (art supplies, electronic devices, etc.).
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- M) None of the Above

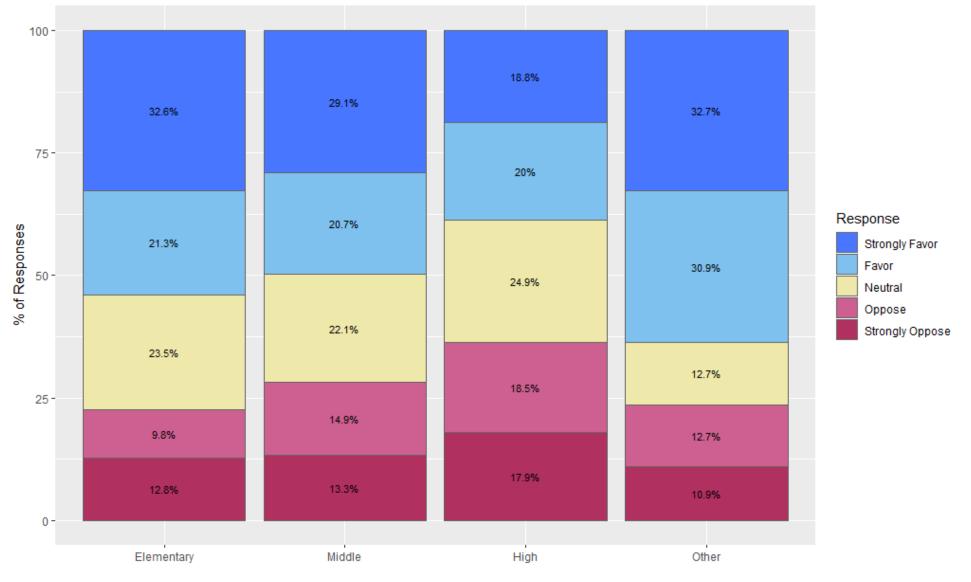


Assess and adapt throughout the school year: students start learning new grade-level material, and teachers pre-assess for gaps in knowledge and skill to plan for learning recovery when necessary.

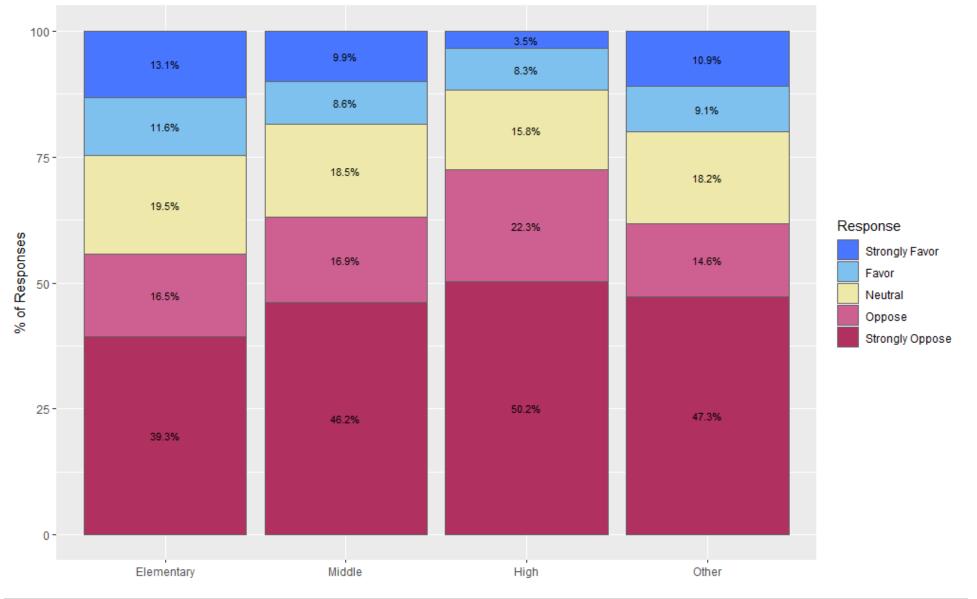


Student Responses Aggregated by Grade Level: To what extent do you favor/oppose the following timeframes for instructional delivery during 2020-2021?

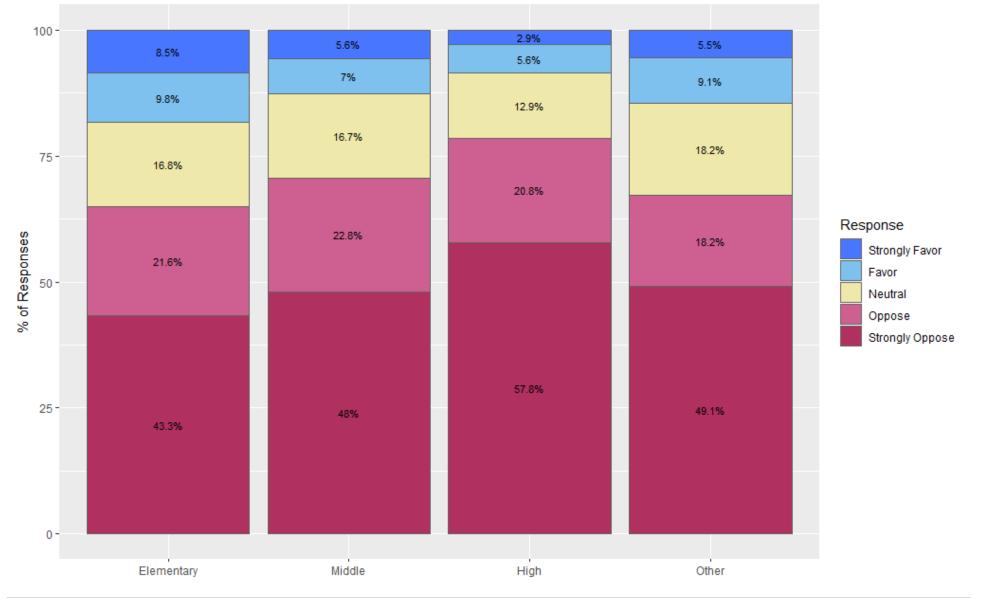
Front load the missed content for all students: Students spend the first three weeks of the 2020-2021 school year learning missed content from the spring of 2020.



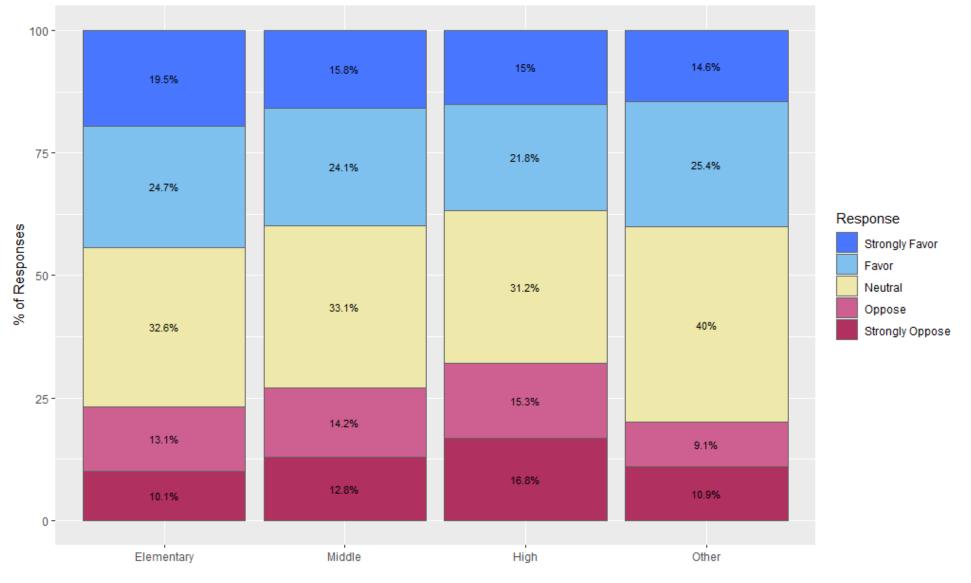
Extend the school year into June 2021.



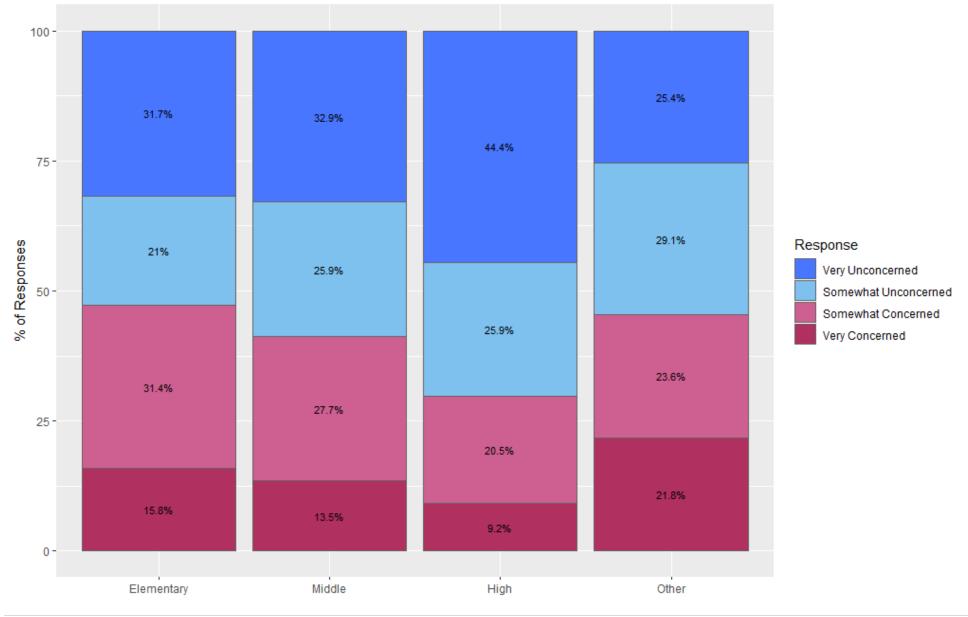
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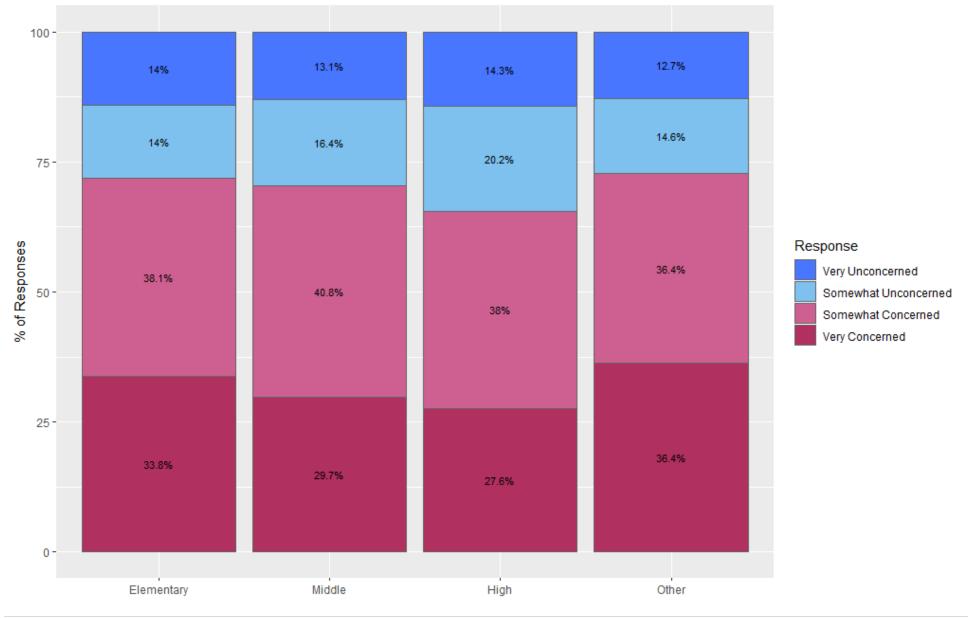
Compress the 2020-2021 schedule to teach all of the missing 2019-2020 content and the new 2020-2021 content during the currently scheduled academic calendar.



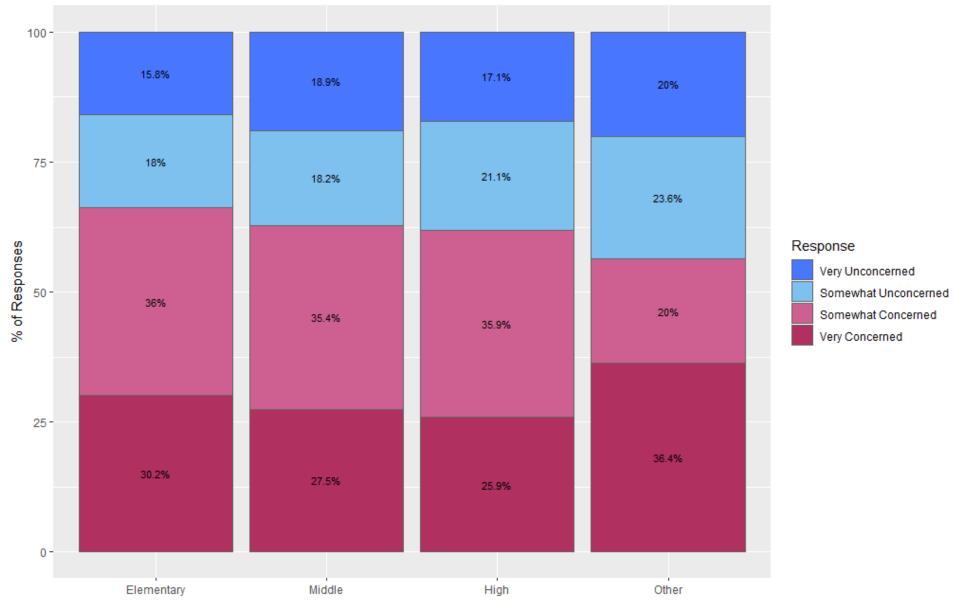
Lack of experience with specific computer programs (such as Canvas and ASPEN).



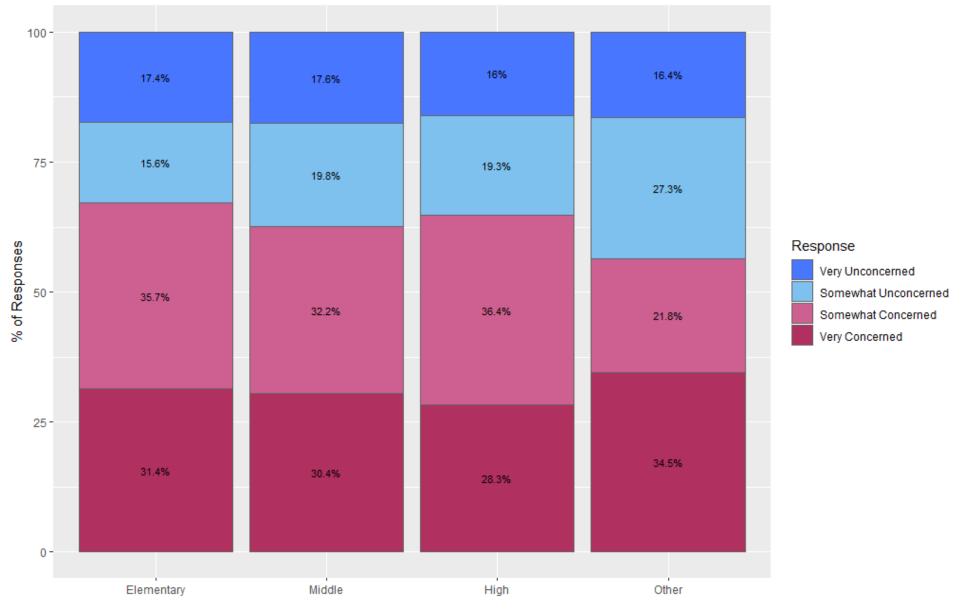
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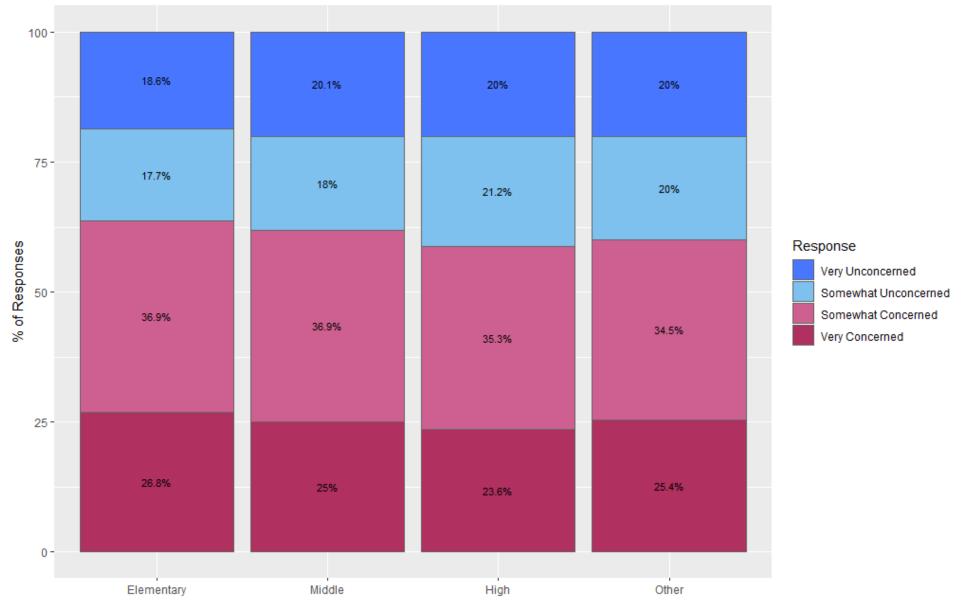
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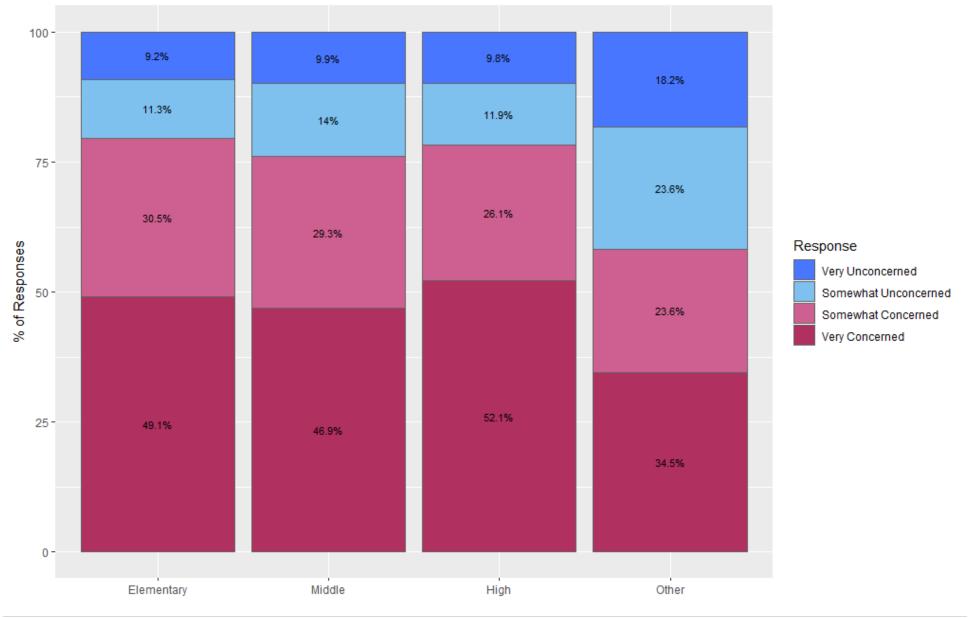
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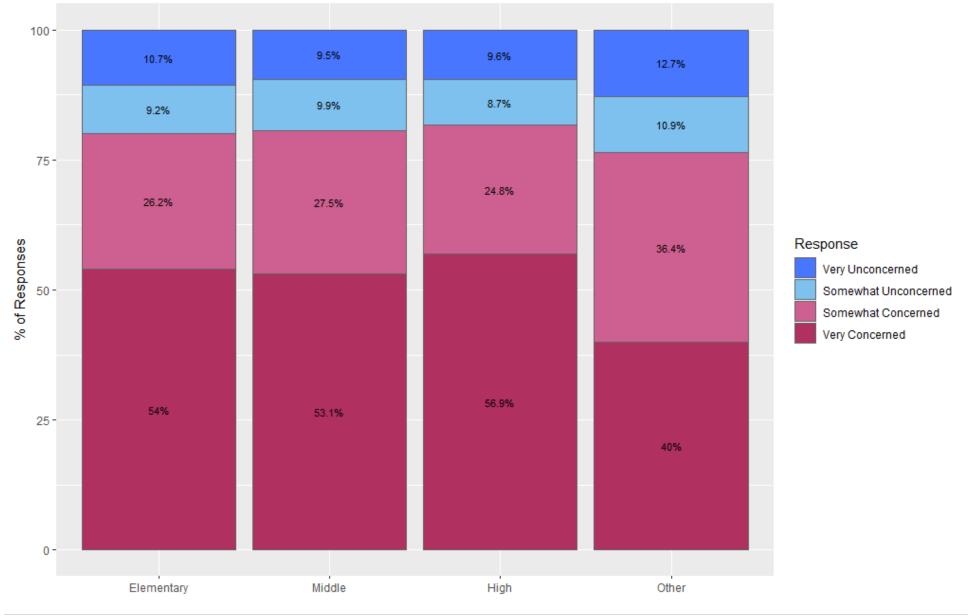
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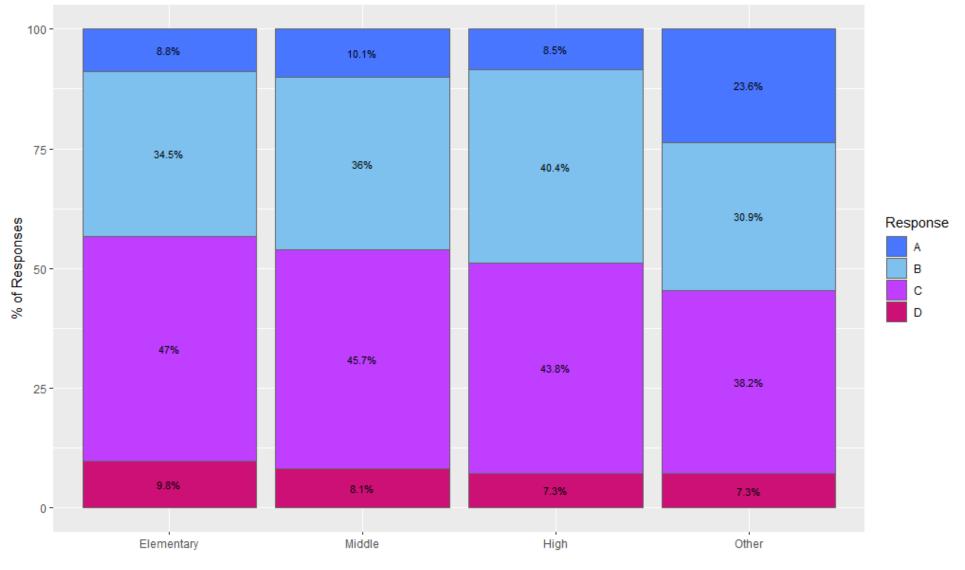


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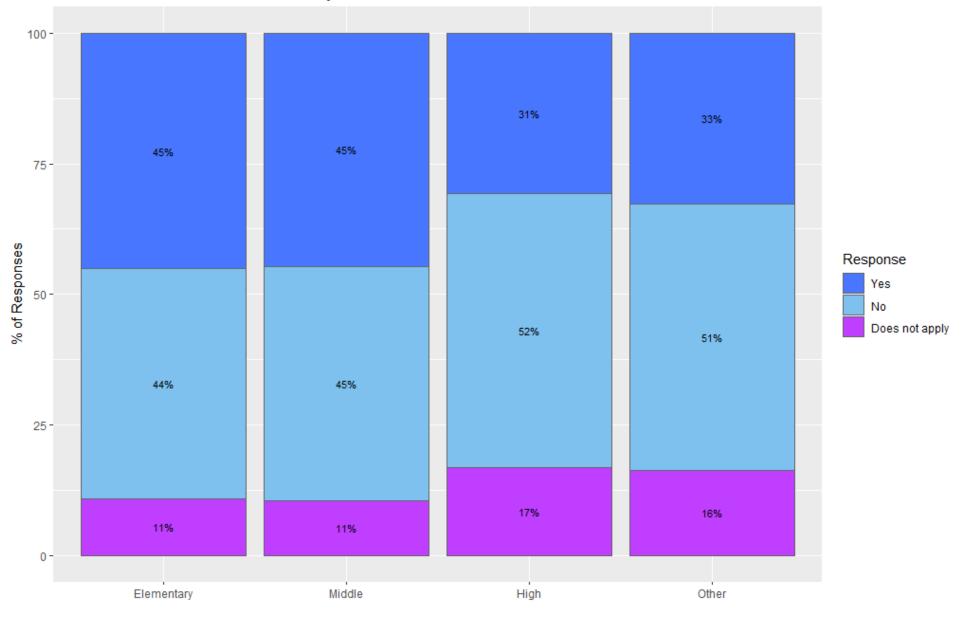


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Parent Responses Aggregated by Caregiver Status

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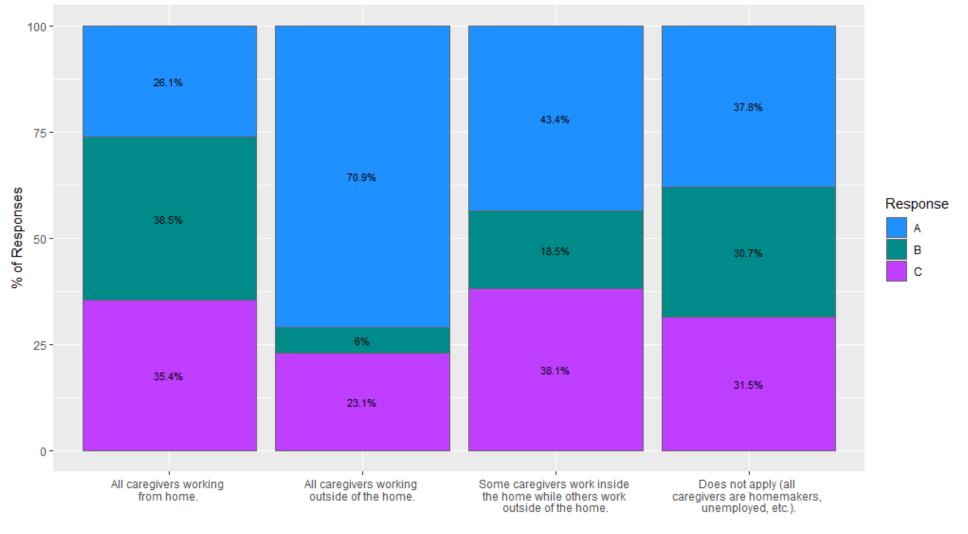
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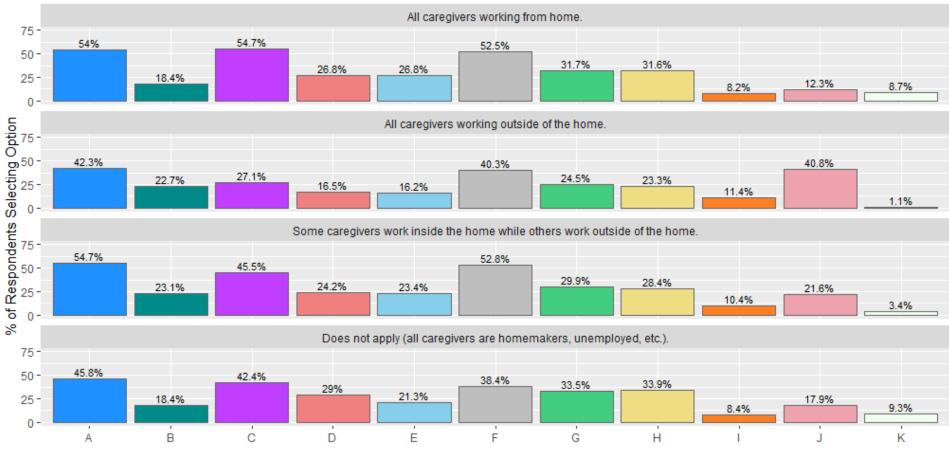
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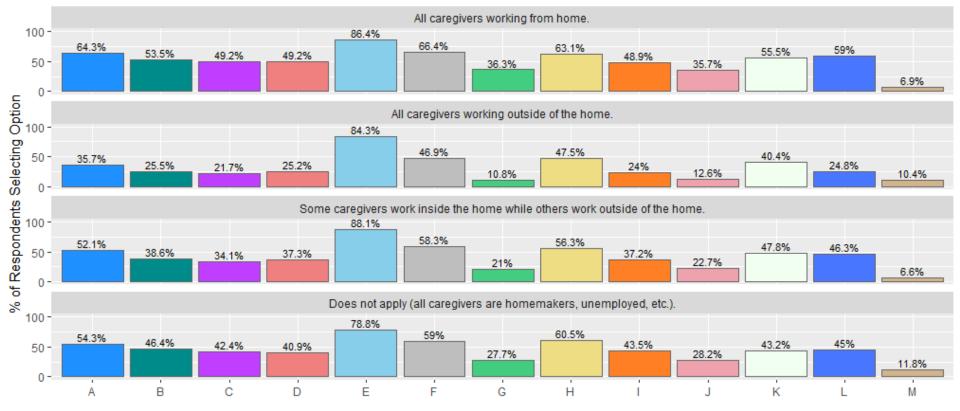
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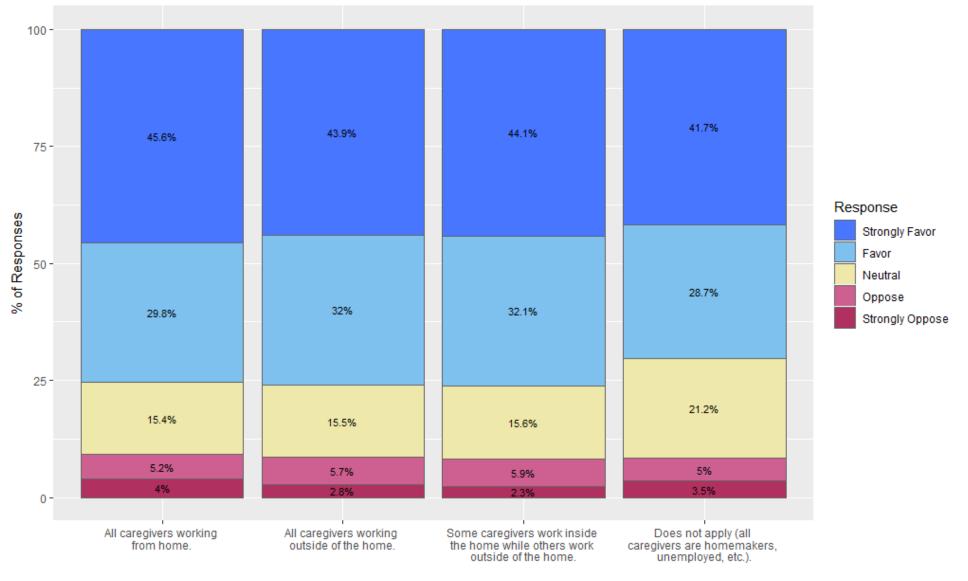


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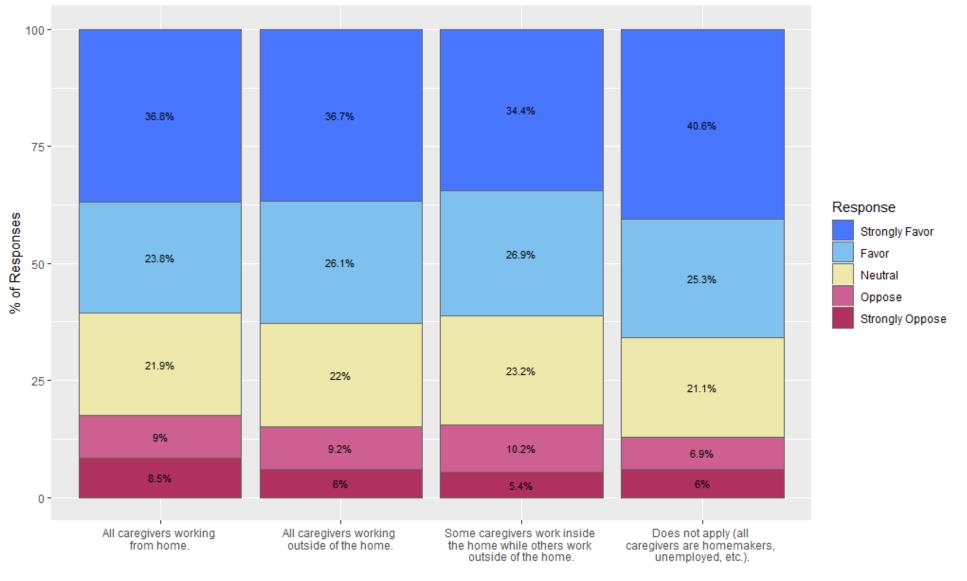


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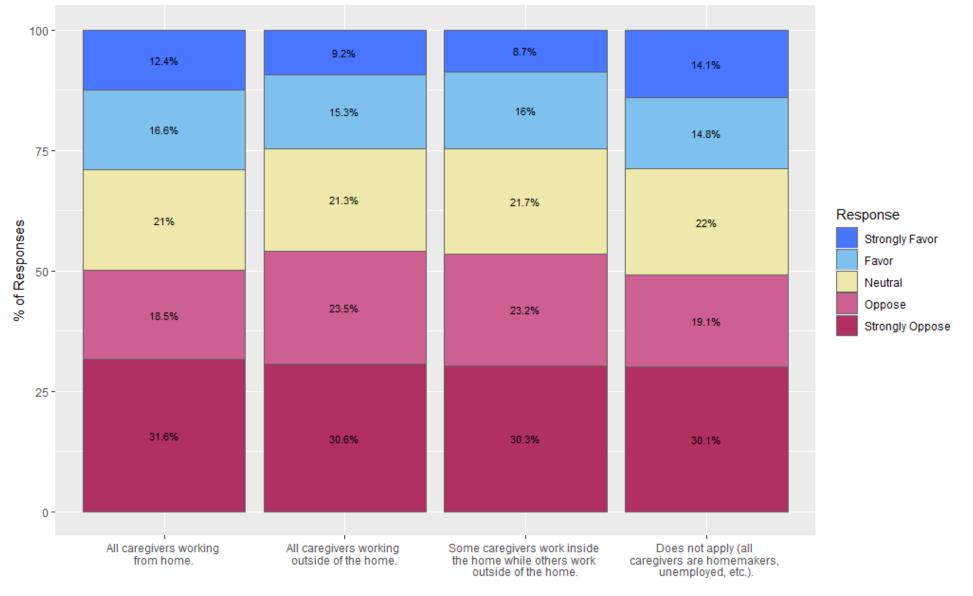


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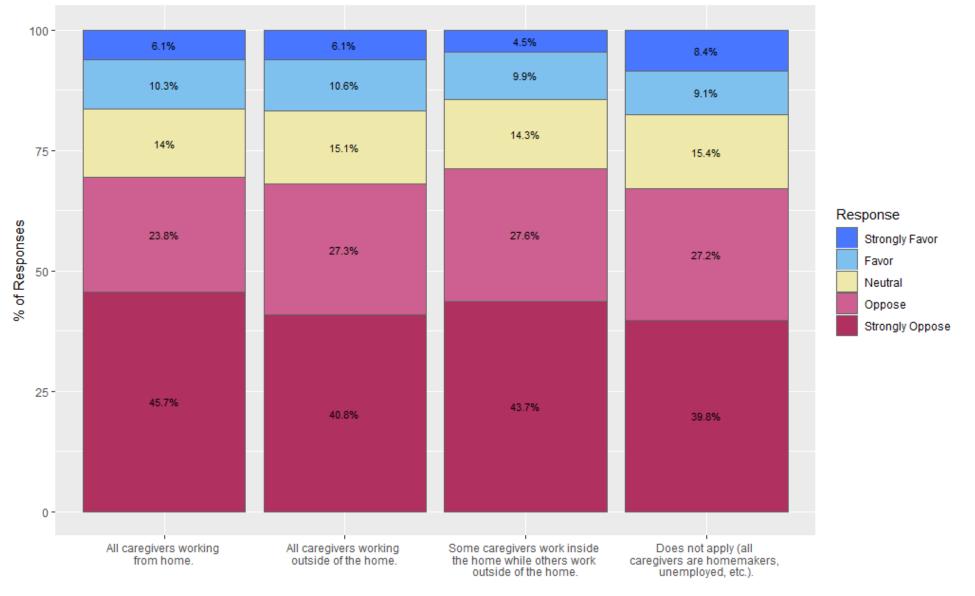
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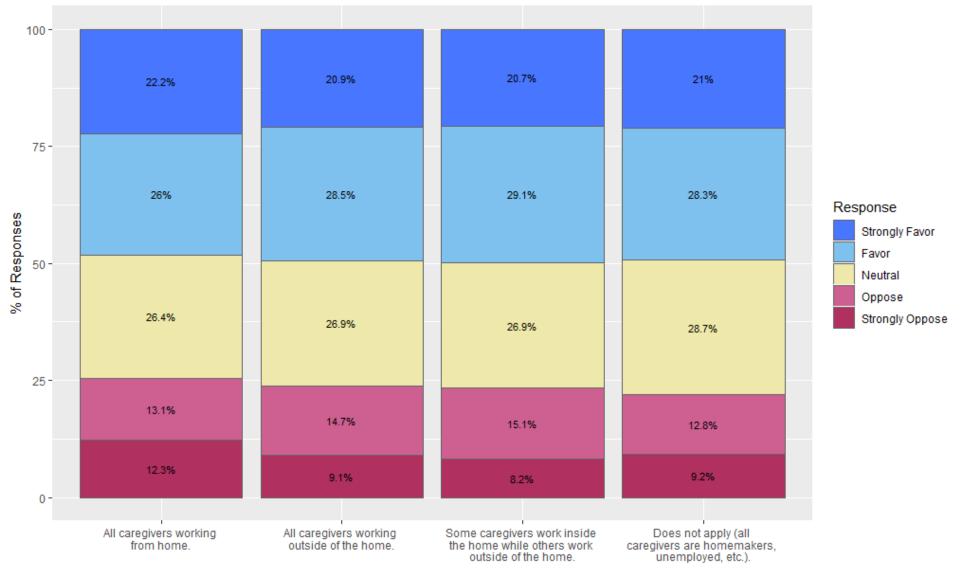
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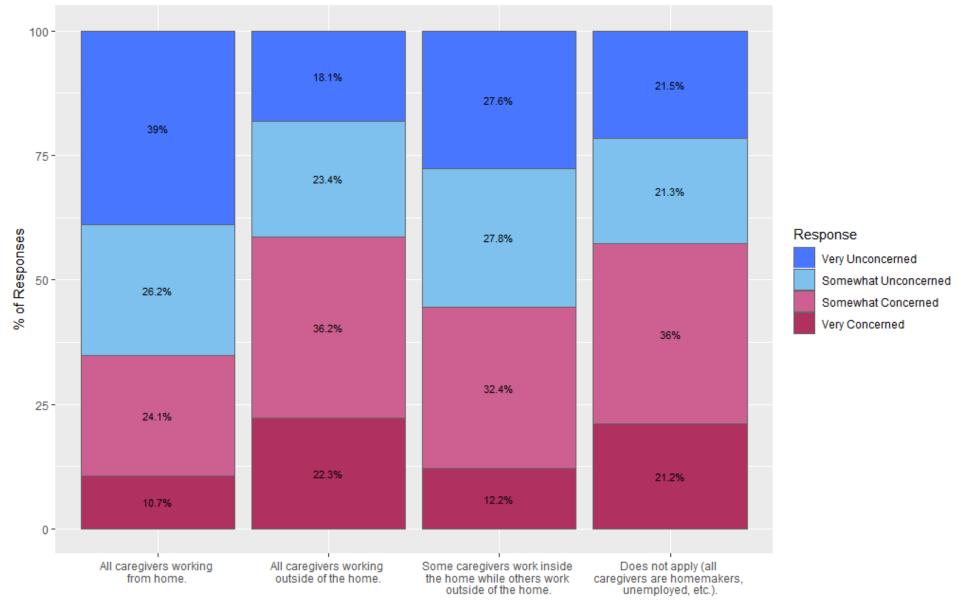
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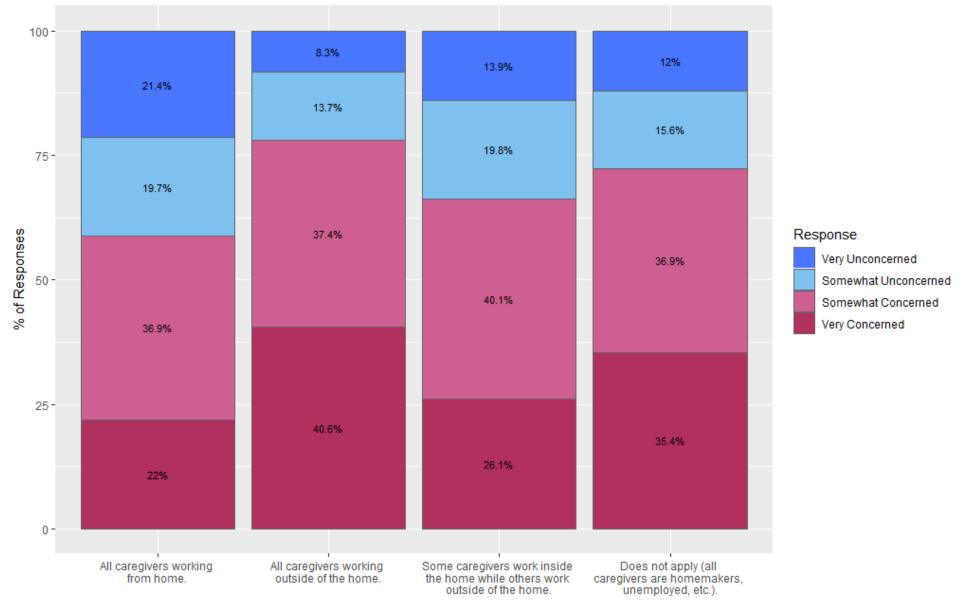
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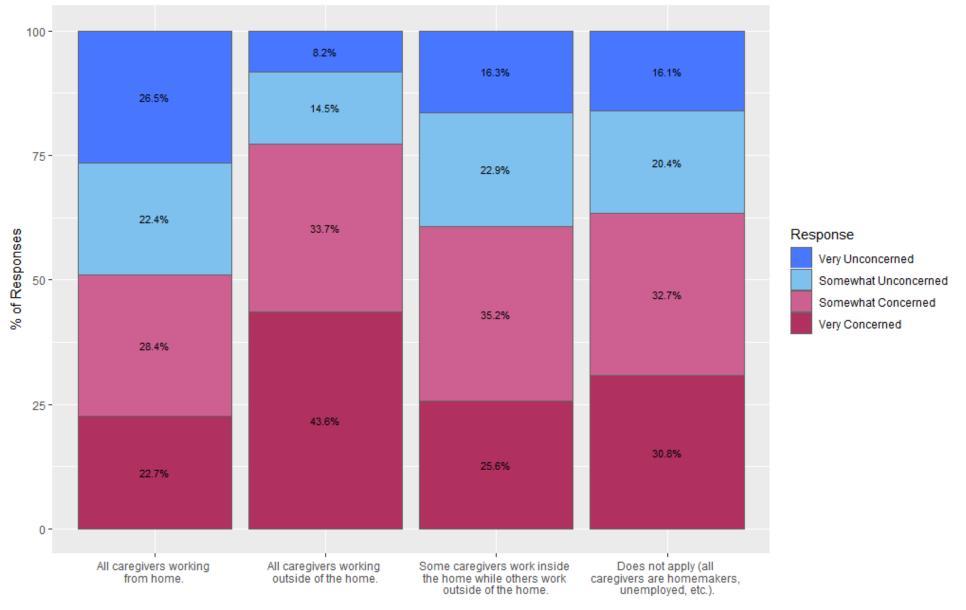
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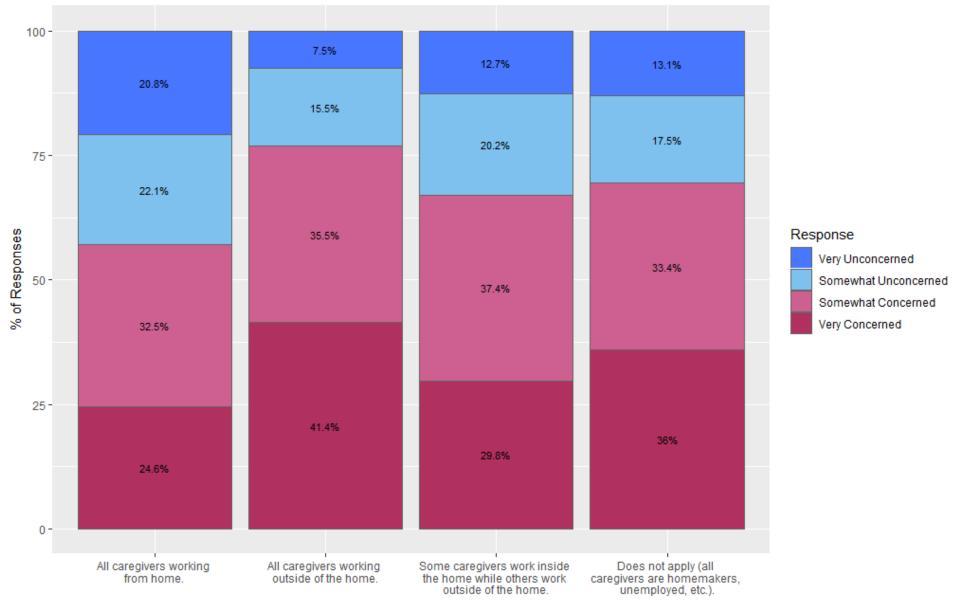
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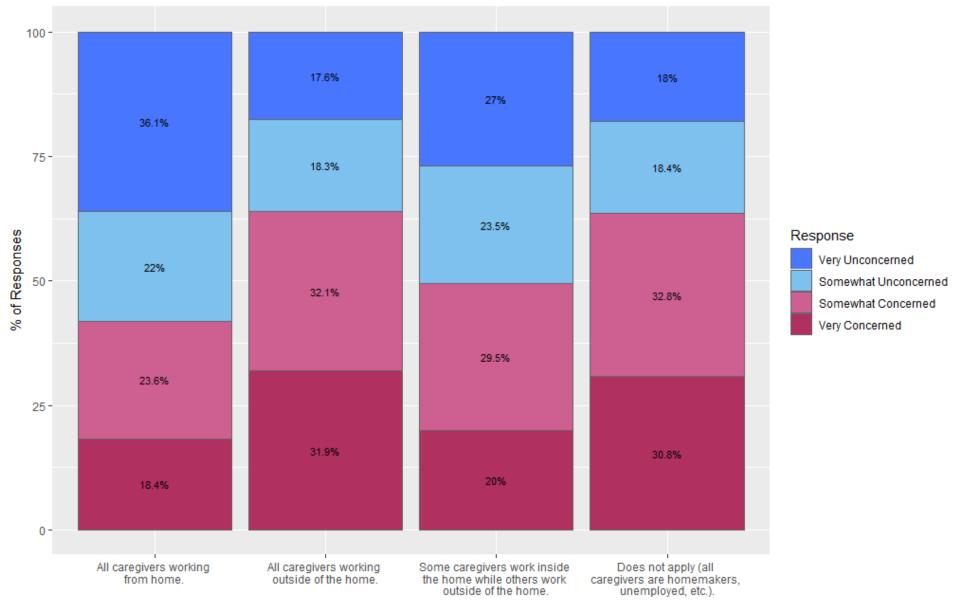
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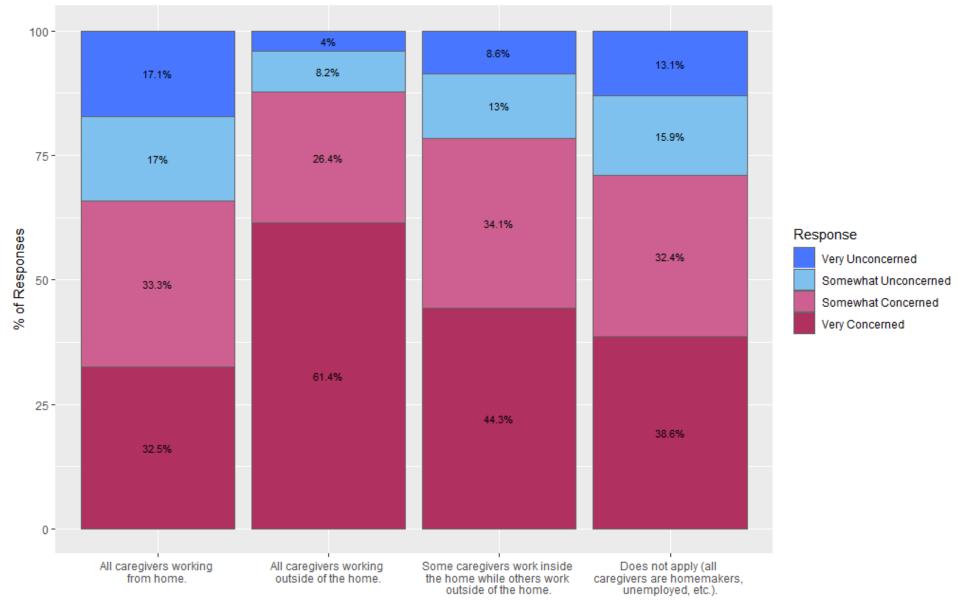
Communication between teachers, students, and parents.



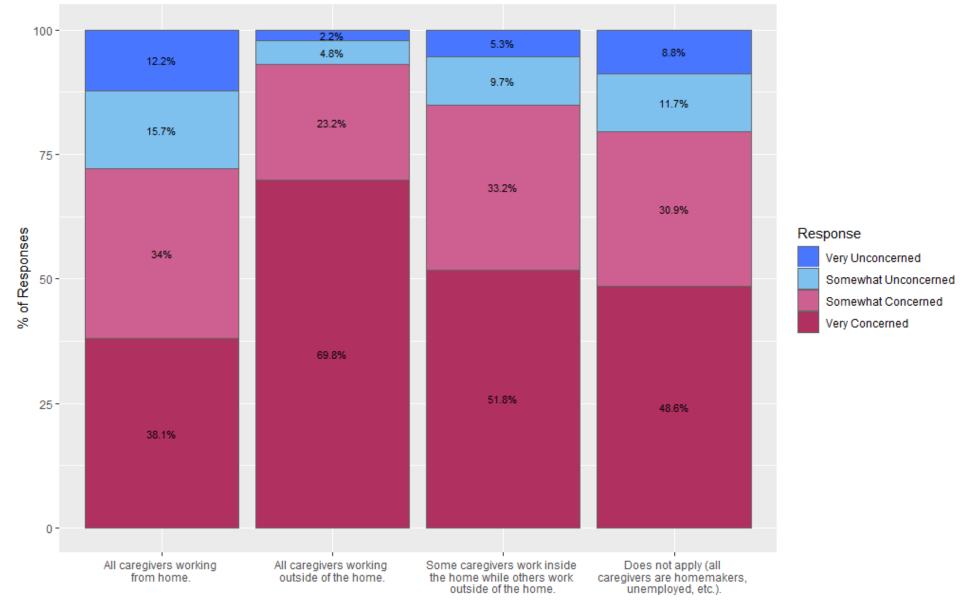
Reliable and consistent access to online services.



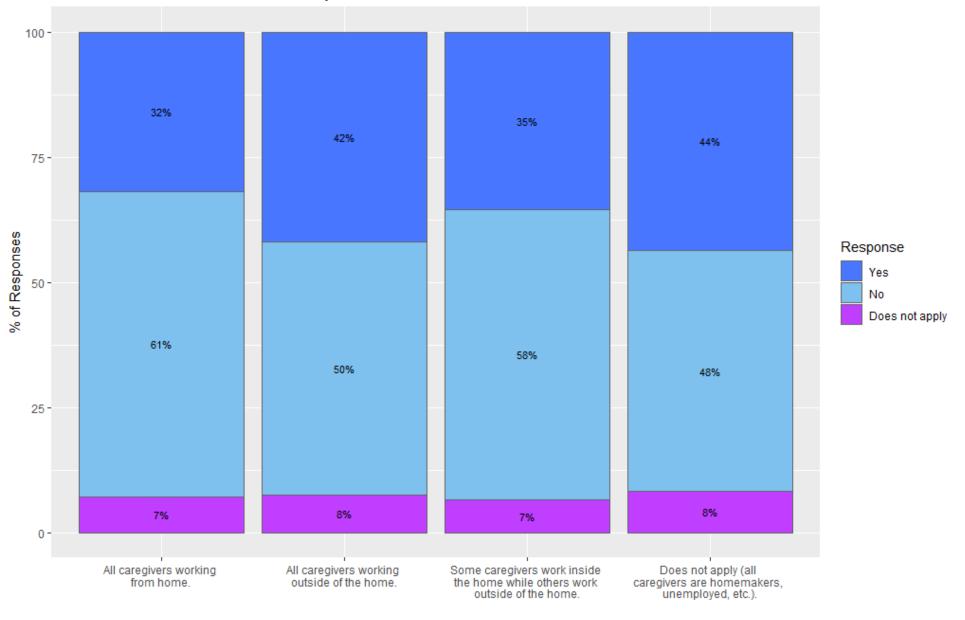
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Addendum: KGIS Zip Code Map (2015)

