



**The Access Academy's** Pre-Employment Transition Services (Pr-ETS) help students with disabilities prepare for the workplace. Our workforce-focused sessions are designed to help our school partners meet the state-mandated school-to-work transition goals.

Contact: **Dana Barker** - *Pre-ETS Instructor*

Phone: 865. 776.3053

Email: [dana@theacademy.net](mailto:dana@theacademy.net)

Website: <https://www.theaccessacademy.com>



**American Job Center**  
(TN Dept. of Labor and Workforce Development)

The American Job Centers in East Tennessee are here to help Job Seekers find avenues to self-sustaining employment through job search, connections with resources, supportive services, referrals to other agencies including co-enrollment, and training as needed.

Contact: **Evan Williams** - *Youth Career Services Manager*

Phone: 865.312.7735, ext. 6252

Email: [evan.williams@mchra.com](mailto:evan.williams@mchra.com)

Website: <https://www.jobs4TN.gov>

Video Link: <https://www.youtube.com/watch?v=3pPUfBAYLHo>



Contact: **Judy Pate** - *Member Advocate*

Phone: 615.483.0853

Email: [judy.pate@amerigroup.com](mailto:judy.pate@amerigroup.com)

Website:

<https://www.myamerigroup.com/tn/benefits/ecf-choices-benefits.html>



**The Arc Tennessee** empowers people with intellectual and developmental disabilities and their families to actively participate in the community throughout their lifetime.

Contact: **Billy Worsham**- *Community Resource Specialist*

Phone: (800) 835-7077 x313

Email: [bworsham@thearctn.org](mailto:bworsham@thearctn.org)

Website: [www.thearctn.org](http://www.thearctn.org)

Video: [https://www.youtube.com/watch?v=apioz0YkgB4&feature=emb\\_logo](https://www.youtube.com/watch?v=apioz0YkgB4&feature=emb_logo)



Education Empowerment  
Employment

Are you receiving social security disability benefits and finding it difficult to make ends meet?  
Are you wondering if you can work?  
Do you fear losing your social security disability benefits and healthcare if you go to work?  
You can work!  
Let us help.

Contact: **Kay Watson** - *Benefit Analyst*  
Phone: 615-383-9442 or toll free 888-839-5333  
Email: [alice\\_o@tndisability.org](mailto:alice_o@tndisability.org)  
Website: <https://www.tndisability.org/benefits-work>



Employment and Community First CHOICES is a TennCare program for individuals with intellectual and other developmental disabilities. This program is designed to provide the

support you need in your own home or in the community. These are called Home and Community Based Services or HCBS. Services in Employment and Community First CHOICES will help you plan for and get a job, and live as independently as possible in the community. They will help you do things in the community that you want to do – to help you build relationships and reach your goals. If you live at home with your family, they will also help your family support you in planning for and reaching your goals. BlueCare Tennessee is your TennCare health plan. We're sometimes called your Managed Care Organization or MCO. We will help you get the services you need in Employment and Community First CHOICES. We will also help you with your physical or behavioral health care (mental health, alcohol and drug abuse services).

Contact: **Kristen Calloway**  
Phone: 423.413.5478  
Email: [kristen\\_calloway@bcbst.com](mailto:kristen_calloway@bcbst.com)  
Website: <https://bluecare.bcbst.com/providers/tools-resources/ltss/ecf-choices>



Contact: **Kendrise Colebrooke**  
Phone: 865.247.0065  
Email: [kcolebrooke@breakthroughknoxville.org](mailto:kcolebrooke@breakthroughknoxville.org)  
Website: <https://www.breakthroughknoxville.com>



Contact: **Stacy Spangler**  
Phone: 865.594.6930  
Email: [stacy.spangler@cacwfc.org](mailto:stacy.spangler@cacwfc.org)



Website: <https://www.etch.com/>



**City of Knoxville  
Disability Services Office**

Contact: **Stephanie Brewer Cook** - ADA Coordinator

Phone: 865.215.2423

Email: [mbyrne@knoxvilletn.gov](mailto:mbyrne@knoxvilletn.gov)

Website:

[https://knoxvilletn.gov/government/city\\_departments\\_offices/housing\\_and\\_neighborhood\\_development/disability\\_services\\_office](https://knoxvilletn.gov/government/city_departments_offices/housing_and_neighborhood_development/disability_services_office)



**disABILITY Resource Center is a Center for Independent Living (CIL)** with branches in Knoxville, TN and Hazard, KY. Our mission and services are grounded in the Independent Living philosophy, which states that every person, regardless of disability, has the potential and the right to exercise individual

self-determination. dRC assists individuals with disabilities achieve their personal and professional goals, connects them to resources they need, and/or provides them with individual or group training to increase independence.

Contact: **Katherine Moore** - Executive Director

Phone: 865-637-3666

Email: [kmoore@drctn.org](mailto:kmoore@drctn.org)

Website: <https://drctn.org/>



**Disability Rights Tennessee (DRT)** is a statewide nonprofit legal services organization dedicated to protecting the rights of Tennesseans with disabilities.

DRT provides legally based advocacy services. **Issues which may be addressed by DRT:** Issues due to COVID-19, Issues of Harm, Abuse, or Neglect, Access to Vocational Rehabilitation (VR) Services & Independent Living (IL) Services, Address Barriers to Employment for Beneficiaries of Social Security, Access to Assistive Technology, Traumatic Brain Injury Services & Resources, Access to Vote, Information on CHOICES & ECF CHOICES, Review of Representative Payees, and Decision Making Supports

Contact: **Becky Allen** - Advocate

Phone: 800-342-1660

Email: [GetHelp@disabilityrightstn.org](mailto:GetHelp@disabilityrightstn.org)

Website: <https://www.disabilityrightstn.org/>



**Down Syndrome Awareness  
Group of East Tennessee  
(EMAILED)**

Contact: **Angie Holbert** - Executive Director

Phone: 865.202.8867

Email: [angie.holbert@dsagtn.org](mailto:angie.holbert@dsagtn.org)

Website: [www.dsagtn.org](http://www.dsagtn.org)



**Emory Valley Center** core services are Behavioral Health, Community Participation, Early Intervention, Early Learning Center, Family

Support Program, Katie Beckett Program, Personal Assistance, Residential Programs, Technology and Workforce Development

Contact: **Daisy Mullins-Prat** - Workforce Development Director

Phone: 865.483.4385

Email: [daisy.mullins@evcmail.org](mailto:daisy.mullins@evcmail.org)

Website: [www.emoryvalleycenter.org](http://www.emoryvalleycenter.org)



**Goodwill Industries - Knoxville, Inc.** seeks to change lives and strengthen families by helping people reach their full potential through community-relevant

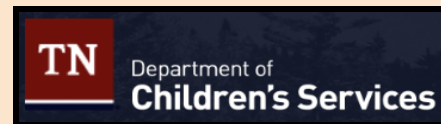
job training, career services and work experiences in Knoxville and the fourteen surrounding counties.

Contact: **Meaghan Johnson**, VP of Workforce Development

Phone: 865.588.8567

Email: [mjohnson@gwiktn.org](mailto:mjohnson@gwiktn.org)

Website: [www.gwiktn.org](http://www.gwiktn.org)



**Knox County Department of Children's Services - Office of Independent Living** wants to help youth in foster care and young adults who age out of foster care

prepare for a successful transition into adulthood. We want to improve opportunities for youth and young adults to build independent living skills, make connections to caring adults, acquire opportunities that generate leadership skills, and in turn, become more confident and productive individuals in society.

Contact: **Tara Deer** - Knox Region Independent Living Program Specialist

Phone: 865.594.0958

Email: [Tara.Deer@tn.gov](mailto:Tara.Deer@tn.gov)

Website: <https://www.tn.gov/dcs/program-areas/youth-in-transition/il.html>



**Knoxville Area Employment Consortium**

Contact: **Stacy Spangler** - Chair  
Email: [kaectn@gmail.com](mailto:kaectn@gmail.com)  
Website: [www.kaectn.org](http://www.kaectn.org)



**The Knoxville Area Urban League**, an affiliate of the National Urban League, is dedicated to empowering communities and changing lives. Our mission is to enable African

Americans, other minority groups and the underserved to secure economic self-reliance, parity, power and civil rights. Today, the organization is a non-profit, non-partisan, interracial community-based organization, serving a diverse client base in Knox, Blount and Anderson counties.

**Our services are being provided through our 4 Core Programs:**

1. Workforce Development Program
2. Housing Program
3. Education & Youth Program
4. Entrepreneurship Program

Contact: **Jackie L. Robinson** - *Workforce Development Specialist & Certified Psychiatric Rehabilitation Practitioner*

Phone: 865-524-5511

Email: [info@thekaul.org](mailto:info@thekaul.org)

Website: [www.info@thekaul.org](http://www.info@thekaul.org)



**Our Place Art Organization**

**Incorporated** is a 501c3 non-profit organization established to enrich the lives of individuals with disabilities through the arts. Our Place Art offers a variety of programs that allow

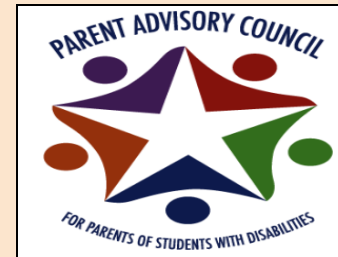
individuals to express their unique talents through therapeutic art and gardening activities, learn new life and vocational/career skills, provide opportunities to find permanent employment and opportunities to develop life-long friendships and social skills through our seasonal camps.

Contact: **Angela Freeman-Hunter** - *Executive Director*

Phone: (865) 973-7297

Email: [angie@ourplaceart.com](mailto:angie@ourplaceart.com)

Website: [www.ourplaceart.com](http://www.ourplaceart.com)



**SPED PAC (Special Education Parent's Advisory Council)** supports students with special needs and their families to successfully navigate the support services offered by Knox County Schools and the surrounding community.

Contact: **Sue Ownby** - *KCS Parent Liaison*

Phone: 865.594.9582

Email: [Parentadvisory@Knoxschools.org](mailto:Parentadvisory@Knoxschools.org)

Website: <https://www.knoxschools.org/pac>



<https://www.treatedwell.com/>



**Pellissippi State Community College Disability Services** coordinates services and accommodations for students with disabilities. To be eligible, students

must self-identify to our office by being admitted to the College, completing the application for accommodations and providing appropriate documentation. Once you have applied as a student to Pellissippi State, you can access Disability Services forms through your myPellissippi account.

Contact: **Office of Disability Services**

Phone: 865.694.6411

Email: [disabilityservices@pstcc.edu](mailto:disabilityservices@pstcc.edu)

Website: <http://www.pstcc.edu/disabilityservices/index.php>



Knox County School's **Project SEARCH** is a hands-on, non-paid job training program for KCS students with disabilities ages 18-21. Interns receive training in various departments within

Parkwest Medical Center during the 10 month program. The overall goal of the program is to obtain competitive, integrated community employment at the host site or a community site that fits the interests and skills of the intern. Job placement and follow-up services are provided by Sertoma Center.

Contact: **Shannan Dean-Long** - *Project SEARCH Instructor*

Phone: 407-376-2733

Email: [shannan.deanlong@knoxschools.org](mailto:shannan.deanlong@knoxschools.org)

Website: <https://www.projectsearch.us/>

Video Link: <https://youtu.be/1hwDQEBqMR8>



**RHA Health Services** provide a wide range of services to people with disabilities to include housing, community integration and employment services, as well

as independent living skills development. We are located across the state of Tennessee as well as in North Carolina, Georgia, and Florida. Our mission to provide a safe and healthy environment while creating opportunities for personal outcomes.

**RHA Company Overview Video:** <https://youtu.be/trsvtTrCAq0>

Contact: **Nicole Craig** - *Statewide Employment and Community First Coordinator*

Phone:

Email: [Nicole.Craig@RHAnet.org](mailto:Nicole.Craig@RHAnet.org)

Website: [www.rhahealthservices.org](http://www.rhahealthservices.org)





### Ride and Decide

Contact: Beth Killen

Phone: 865.531.7422

Email: [taphcc@bellsouth.net](mailto:taphcc@bellsouth.net)

Website: <http://www.rideanddecide.com/>



**Roane State Community College** provides reasonable accommodations for equal access. Please see the website

[www.roanestate.edu/disabilityservices](http://www.roanestate.edu/disabilityservices) and the Disability Services Handbook on that website for more information.

Contact: **Tracey Watson**, *Director of Disability Services*

Phone: 865-481-2003

Email: [accommodations@roanestate.edu](mailto:accommodations@roanestate.edu)

Website: [www.roanestate.edu/disabilityservices](http://www.roanestate.edu/disabilityservices)



**Sertoma** serves individuals with Intellectual and Developmental disabilities. We provide Residential, Respite, Day, Employment and Internship programs under Project SEARCH

Contact: **Kim Belew** - *Chief Administrative Officer*

Phone: 865.525.5555

Email: [Kimberly@sertoma.com](mailto:Kimberly@sertoma.com)

Website: [www.sertoma.com](http://www.sertoma.com)



### SPARK

(formerly East TN Technology Access Center - ETTAC)

Spark helps people with disabilities gain access to adaptive technology & services.

Contact: **Jill Sublett** - *Assistive Technology Specialist*

Phone: 865-219-0130 x225

Email: [jsublett@sparktn.org](mailto:jsublett@sparktn.org)

Website: <https://www.sparktn.org/>



**Southwestern Investment  
Group**

Contact: **Travis Cullman** - CFP, CPFA

Phone: 865.686.5202

Email: [travis.cullman@raymondjames.com](mailto:travis.cullman@raymondjames.com)



**Support & Training for Exceptional Parents,  
Inc. (STEP, Inc.)**

STEP's Mission is to serve families of children and youth, young adults, and those who are involved in their lives. We provide accurate, timely, and relevant information and training related to special education rights, equal access to quality education, and connections to community resources. We believe that parents and caregivers are their children's best advocates, and that youth disabilities should be self-advocates. We know that families and youth who are informed, empowered, and engaged can effectively collaborate as part of a team for services and supports that will lead to improved outcomes and success in life.

Contact: **Karen Harrison** - Executive Director

Phone: (800) 280-STEP; Español: (800) 975-2919

Email: [Information@tnstep.org](mailto:Information@tnstep.org)

Website: [www.tnstep.org](http://www.tnstep.org)



<https://www.tn.gov/humanservices.html>



**Tennessee College  
of Applied  
Technology**

Contact: Student Services

Phone: 865.546.5567

Website: <https://tcatknoxville.edu/current-students/student-services>

Email: [boyd.hestand@tcatknoxville.edu](mailto:boyd.hestand@tcatknoxville.edu)

Email: [yolanda.williams@tcatknoxville.edu](mailto:yolanda.williams@tcatknoxville.edu)





**Tennessee**  
School for the Deaf  
— Knoxville —

**Tennessee School for the Deaf** is empowering students, families, and stakeholders through education, advocacy, and community. Tennessee School for the Deaf students will be linguistically and culturally

competent. They will exhibit a mastery of both American Sign Language (ASL) and English and possess self-knowledge and skills necessary to succeed academically and socially as a productive member of society.

**Video Link:** [www.tsdeaf.org/apps/video/watch.jsp?v=195226](http://www.tsdeaf.org/apps/video/watch.jsp?v=195226)

Contact: **Sarah Schomer** - *Transition Manager*

Phone: 865.340.2656

Email: [s.schomer@tsdeaf.org](mailto:s.schomer@tsdeaf.org)

Website: <http://www.tsdeaf.org/>



Council on  
Developmental Disabilities

The **TN Council on Developmental Disabilities** improves disability policies and practice, educates policymakers and the public, and builds

community collaboration to create lasting, positive change for Tennesseans with disabilities and their families. We are the only state agency specifically tasked with looking at how all the pieces of our disability system work together, identifying areas of need and bringing different parts of government and outside groups together to tackle challenges and improve state services. We can help people with disabilities and families: become an informed leader & expert in the disability community through our free trainings and publications; connect to the disability community through our networks and events; and use your voice & experience to influence public policy.

Contact: **Jolene Sharp** - *Chief Public Information Officer*

Phone: 615.532.6615

Email: [Tnddc@tn.gov](mailto:Tnddc@tn.gov)

Website: <https://www.tn.gov/cdd>

Social Media: follow us on Twitter (@TNCouncilDD) and Facebook.

Video: <https://youtu.be/63aBZeueX4k>



Department of  
**Safety &  
Homeland Security**

TN Department of Safety  
and Homeland Security -  
**Driver Services**

**Website:** <https://www.tn.gov/safety/driver-services/online.html>



Department of  
**Human Services**

TN Department of Human  
Services - **Vocational  
Rehabilitation**

**Contact:** Adult Services

Phone: 865.594.6060

Website:

<https://www.tn.gov/humanservices/ds/vocational-rehabilitation.html>



TN Department of  
Human Services,  
Vocational  
Rehabilitation -  
**Pre-Employment  
Transition Specialists**

Contact: Susie Amos

Phone: 865.988.0231

Email: [susie.amos@tn.gov](mailto:susie.amos@tn.gov)

Website:

<https://www.tn.gov/humanservices/ds/vocational-rehabilitation/transition-services/pre-employment-transition-services.html>



**TSW** offers students with disabilities between the ages of 14-22 pre-employment transition services in the areas of job exploration, workplace readiness training, self-advocacy and

post-secondary counseling. Through these in-school services, we help students feel better equipped to transition out of KCS and into post-secondary life.

**Video Link:** <https://www.youtube.com/watch?v=nNBADcu3zuE>

Contact: **Shelly Ford-Grotkopf** - Transition Case Manager

Phone: 865.594.1490

Email: [shelly.fordgrotkopf@knoxschools.org](mailto:shelly.fordgrotkopf@knoxschools.org)

Website: <https://www.knoxschools.org/Page/19264>



**United Healthcare ECF CHOICES  
Representative**

Contact: Conya Mull - Member Advocate East TN

Phone: 763.361.4476

Email: [conya\\_l\\_mull@uhc.com](mailto:conya_l_mull@uhc.com)



**University of Tennessee - Center for Literacy, Education and Employment (CLEE)** is a nonprofit organization located within the College of Education, Health, and Human Sciences at the University of Tennessee, Knoxville. The Center supports continuous improvement in the fields of education and workforce development through training, resources, advocacy and research. The

Center works actively with state and national institutions, K-12 and post-secondary schools, literacy organizations, service agencies, employers, workforce development partners and others to increase its capacity to effectively support the populations it serves, particularly with a focus on at-risk or underserved populations.

Contact: **Owen G Tharp** - Training Coordinator

Phone: 865.599.6021

Website: <https://clee.utk.edu/>



**UT FUTURE Program** is an inclusive postsecondary education program that helps young adults with intellectual and developmental disabilities make a successful transition from high school to adult

life. During the program, we provide students with specially designed FUTURE classes, the opportunity to audit undergraduate courses, and an internship on or off campus. Also available is independent living opportunities and career and clinical counseling to help develop academic, vocational, social, and decision-making skills.

Contact: **Dr. Emma Burgin** - *Program Coordinator*

Phone: 336-253-0167

Email: [eburgin@vols.utk.edu](mailto:eburgin@vols.utk.edu)

Website: <https://futureut.utk.edu/>

**Program Overview Video:** <https://youtu.be/SphxgyzV2aw>



THE UNIVERSITY OF  
**TENNESSEE**  
KNOXVILLE

STUDENT DISABILITY SERVICES

**University of Tennessee Student Disability Services (SDS)** is committed to partnering with the UT community to ensure an accessible university experience for students with disabilities. This is accomplished through an interactive process with the students and review of documentation.

Contact: **David Ndiaye** - *Director*

Phone: 865.974.6087

Email: [sds@utk.edu](mailto:sds@utk.edu)

Website: <https://sds.utk.edu/>

**Program Overview Video:**

<https://drive.google.com/file/d/1yqktBUNUujT0e-gpSkTGqNlp0MjSwNky/view?usp=sharing>