

Knox County Schools Transportation Department

Bus Stop Request

The Transportation Department welcomes your input for bus stop changes. Safety is top priority and your request is carefully considered by our routing team and safety director. A member of our staff may visit the stop locations under consideration. For these reasons, as well as a high volume of requests at the beginning of the school year, the process usually takes between **14-21 business days** for decisions to be made.

Please use the online form to submit your request.

You should receive a confirmation email that your submission was received.

[Online Form](#)

If you have difficulty completing the online form, you may use the PDF document linked below.

You may save the document after completing and attach to an email to

transportation@knoxschools.org

Or mail the form to our office:

Knox County Transportation Dept., P.O. Box 2188, Knoxville, TN 37901-2188.

Once received, a confirmation email will be sent, confirming that your request is in our system. If you do not receive a confirmation within 5 business days, please phone our department: 865-594-1550

[Fillable/Printable Form](#)



Transportation Contact: 865-594-1550
Bus Safety HotLine: 865-594-1935
Email: transportation@knoxschools.org

[Daily Bus Report](#)