**Parent Responsibility Zone**

1. Used by school districts across the United States as a way to manage limited transportation resources.

2. In Knox County, **elementary students** within 1.0 mile from their school, by the shortest route, are in the PRZ. **Middle and high students** within 1.5 miles from their school, by the shortest route, are in the PRZ. Bus or shuttle service cannot be provided.

3. School Board policy does not dictate these students must “walk.” It says “it is the parent’s responsibility to get their children to school.”

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**Bus Stop Locator**

→ Go to knoxschools.org

**FAMILIES** Need To Know

- Select “Bus Stop Locator” from the menu
- Enter street number and street address (sometimes less is more…enter partial street name to pull up a more comprehensive list)
- Click on the school name
- Child should utilize first stop listed as this will be the “assigned stop”

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**Parent Resources**

→ Go to knoxschools.org

**I WANT TO..** Find Bus Information

1. **Daily Bus Report:** (main transportation information page). First source of most current bus delays, bus substitutions, and road information

2. **School Bus Handbook:** (side menu selection) Provides explanation of transportation procedures based on Knox County School Board Policies

**I WANT TO..** Get Notifications

3. **School Messenger:** Parents must “opt-in” to receive transportation-related emails and text notifications

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**Bus Stop Safety and Policies**

1. During the first two weeks of school, be at the stop early and allow a 10 minute window both before and after the “Stop Time” listed on the Bus Stop Locator.

2. After the first two weeks, be at the stop 5 minutes early so you can be STANDING at the stop as the bus arrives. This is critical for student safety, as running from a waiting car is dangerous for the student and the bus driver. (This is in alignment with KCS School Board Policy)

3. Utilize all Parent Resources in order to have the most up-to-date information pertaining to bus delays and issues.

4. Dress for inclement weather as there could be bus delays due to traffic issues.

5. Students are responsible for knowing their stop and getting off at the correct stop. If they miss their stop, they need to communicate to the driver immediately. If possible the driver will return to the stop. If not, the student will be returned to the school.

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**Transportation Customer Service (865)594-1550 Option “1”**
Inclement Weather

- Buses may not cover some roads when KCS deems them unsafe for school bus travel. (*Check Daily Bus Report for details of specific road status)

- If a student does not normally ride the bus but needs to ride on delay days, call the Transportation Department at 594-1550. (opens at 6:00 a.m.)

ALL laptops, tablets, and similar devices are to be packed away and not used while on the bus.

Cell phones can be used if not causing a distraction but should not be used while boarding or exiting the bus.

This is for student safety.

TIPS AND REMINDERS

TIME MANAGEMENT:
- Be ready as bus approaches the stop, both mornings and afternoons. This helps the driver stay on schedule for the route. School buses do not have physical bus stops like public transportation so longer waits pose greater risks. This means the designated stop time is an approximation and the “window” for bus arrival is 5 minutes before, to 5 minutes after this designated time.

SAFETY:
- Do NOT wait in your car until the bus arrives. Be standing at the stop as the bus approaches.
- When exiting the bus, look both ways before crossing the street. Walk quickly but use caution crossing the road and pay attention to oncoming traffic.
- Band instruments must be secured and cannot jeopardize student safety. They cannot be in the bus aisle or impede passenger movement. Larger instruments may not be permitted on buses with a high capacity of riders.

GOING HOME WITH FRIENDS:
- Students must ALWAYS have a written note from a parent, signed by the Principal, to get off the bus anywhere other than their designated stop. Without an authorized note, the driver will take the student to their designated stop or back to the school.
- Riders assigned to a bus are given priority. If the bus is over capacity, a non-assigned student will not be able to ride home with a friend even with a signed note.

Transportation Customer Service (865)594-1550 Option “1”