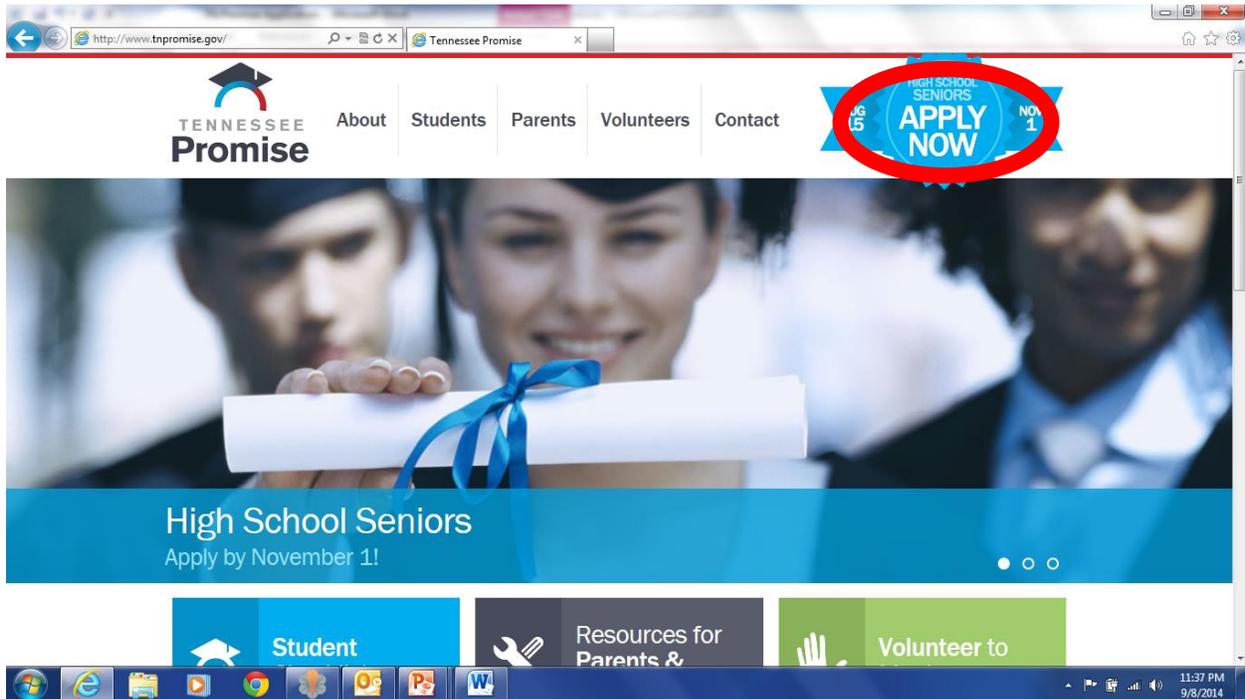




TN Promise Application

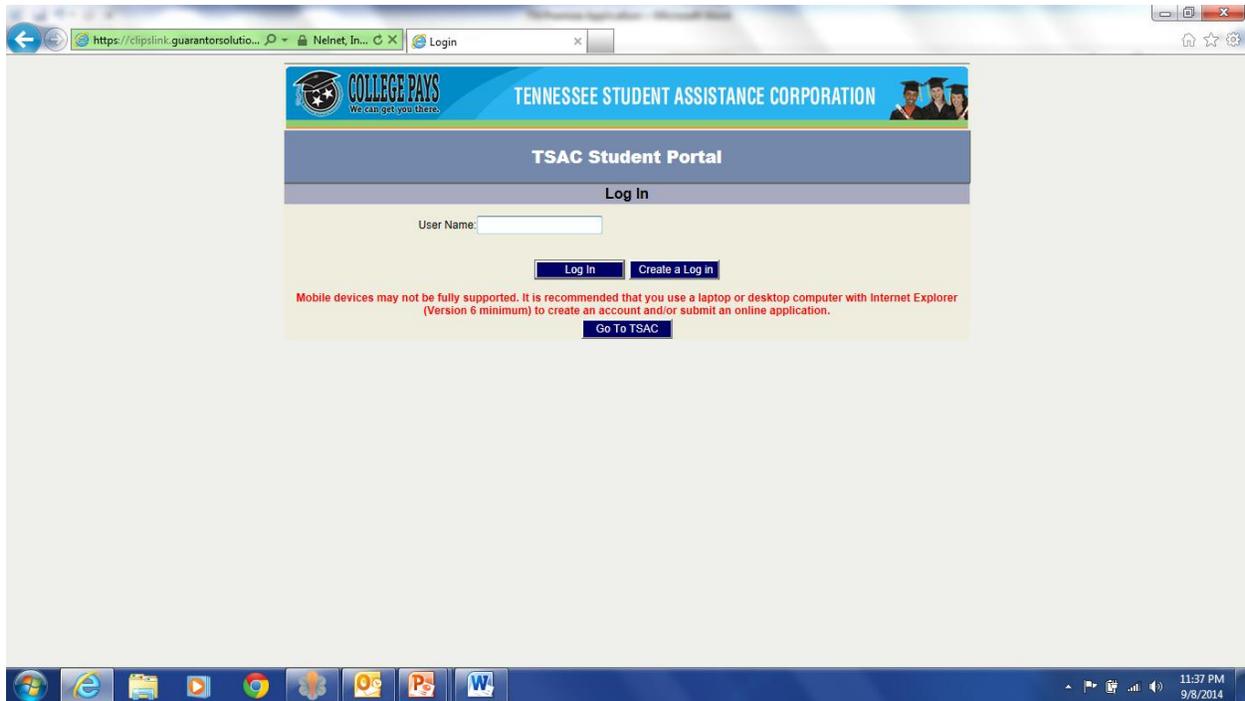
Go to www.tnpromise.gov via **Internet Explorer (ONLY)** and click “Apply Now.” Student will be rerouted to the TSAC Student Portal.





TN Promise Application

If student has a portal account, enter username and click “Log in.” **If student has forgotten username, please contact TSAC at 1.800.342.1663; student should be prepared to give last four digits of SSN and date of birth.** If the student does NOT have an account, click “Create a Log in” to create an account.





TN Promise Application

If student clicked “Create a Log in,” complete the portal application. FYI, security questions are NOT age appropriate, so instruct student to select any six questions and use the same answer for each question. After clicking “Create My Account,” if an error message appears indicating the “SSN already exists in our system,” **please contact TSAC at 1.800.342.1663; student should be prepared to give last four digits of SSN and date of birth.** More than likely, the student (parent or a school on the student’s behalf) has previously created a portal account to apply for the Dual Enrollment Grant.

The screenshot shows a web browser window displaying the Tennessee Student Assistance Corporation (TSAC) Student Portal. The page title is "TSAC Student Portal" and the main heading is "Create Your Account". Below the heading, there is a form with the following fields and instructions:

- User Name:** (Required field, in bold. Instruction: *Your User Name must be 6 to 25 alpha numeric characters with no blank spaces.*)
- First Name:**
- Middle Initial:**
- Last Name:**
- SSN:** (Instruction: *(99999999)*)
- Date of Birth:** (Instruction: *(MMDDYYYY)*)
- Email Address:**
- Re-enter Email Address:**
- Phone Number:** (Instruction: *(999999999)*)
- Password:** (Instruction: *Passwords are case sensitive, must be 6-25 characters, must include letters and numbers, and cannot contain the User Name, First Name, or Last Name.*)
- Re-enter Password:**

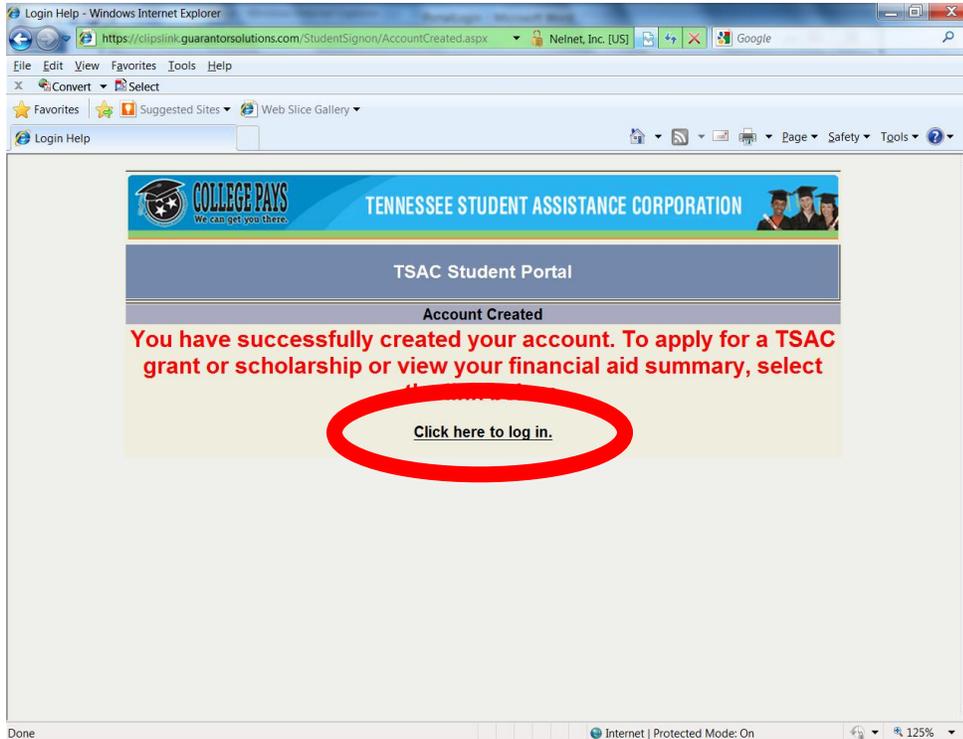
Below the form, there is a section titled "Challenge Questions Selection and Answers". The instructions state: "Please select six different Challenge Questions and provide an answer for each. These are used if you log into a different computer or do not register this computer to validate your identity. Your First Name, Last Name or User Name cannot be used as Challenge Question Answers. Please click on an arrow to select a Challenge Question and enter an answer:"

The browser's address bar shows the URL: <https://clipslink.guarantorsolutio...>. The taskbar at the bottom shows various application icons and the system clock indicating 11:38 PM on 9/8/2014.

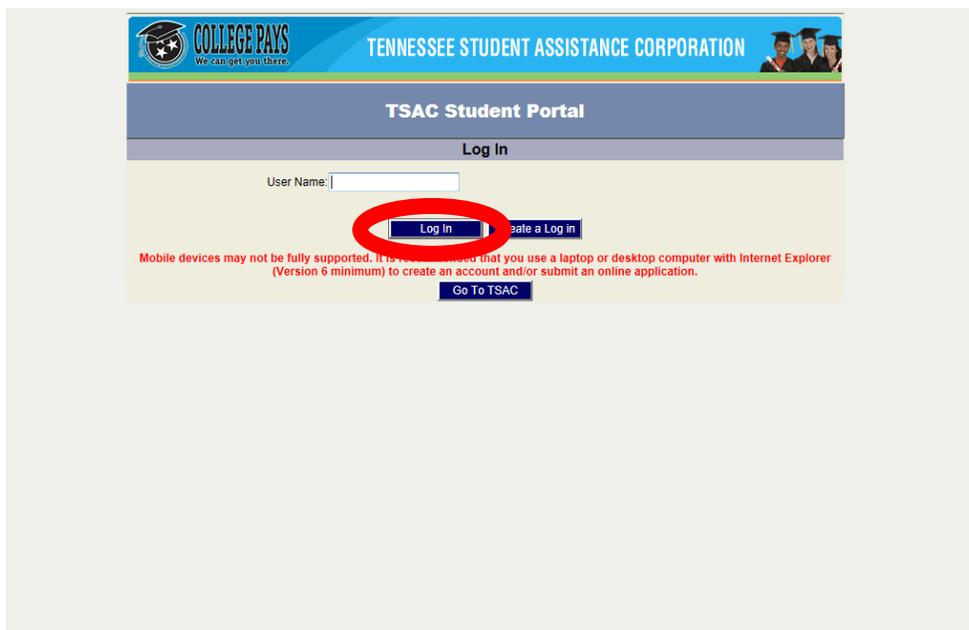


TN Promise Application

Next, click “Click here to log in.”



Enter the username created and click “Log In.”





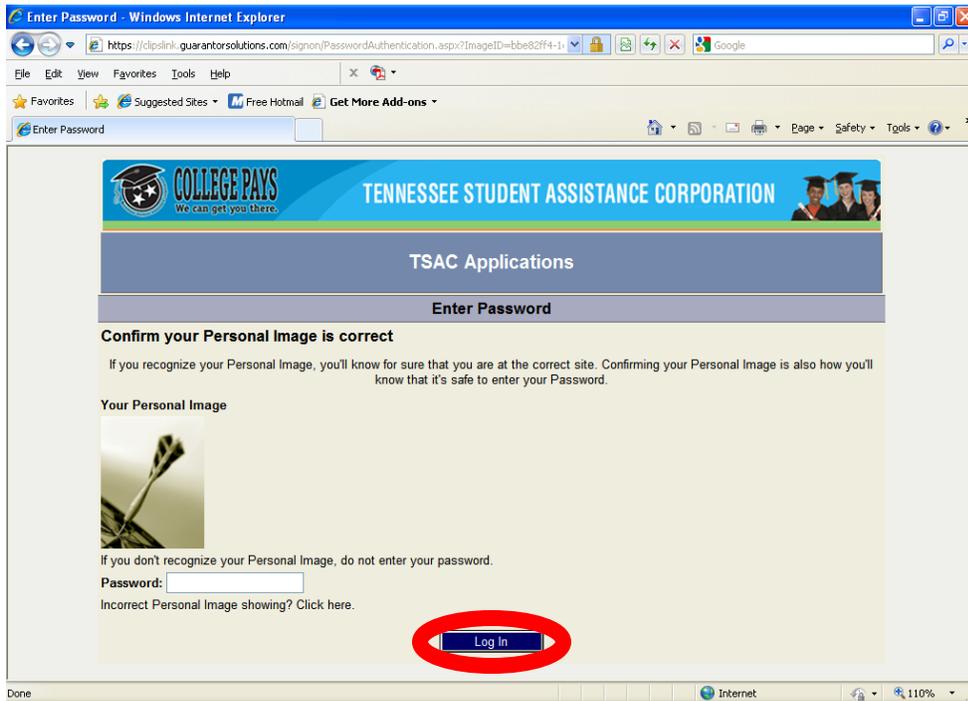
TN Promise Application

Answer your challenge questions. Be sure to click the box beside the statement reading register this computer to skip this step next time.... click "Continue."



TN Promise Application

Then, you will see the image you selected along with another box asking for a password. Enter your password and click “Log in.”





TN Promise Application

Click “Apply for Scholarships” to access online applications for TN Promise, the Dual Enrollment Grant, Ned McWherter Scholars, etc.

TSAC Student Portal

[Apply for Scholarships](#) | [Send Email to TSAC](#) | [View Lottery FAQs](#) | [Account Management](#) | [View Financial Summary](#)

Terms of Use

protect your personal information, be sure to 'Log Out' when you are finished.

Log Out

Hello, Jason.

FFELP Summary Information

Our records do not reflect any loans under your Social Security number and date of birth.

Grant and Scholarship Program Information

Current Academic Year

If the school displayed is not correct, follow this link to process an institution transfer request:
[Click here to process an institution transfer request for Academic Year 2014-2015.](#)

[Click here to make changes to the Tennessee Promise Scholarship](#)

Program Name	Institution	Term	Award	Status	Paid Date	Current Application Status
TSAA Tennessee Grants	UNIVERSITY OF TN, KNOXVILLE					Ineligible
HOPE Scholarship	UNIVERSITY OF TN, KNOXVILLE					Ineligible
HOPE Access Grant	UNIVERSITY OF TN, KNOXVILLE					Ineligible
Wilder-Natfeh Technical Skills Grant	UNIVERSITY OF TN, KNOXVILLE					Ineligible



TN Promise Application

Scroll down page and click “Tennessee Promise Application”.

The screenshot shows the TSAC Student Portal interface. At the top, there is a navigation bar with the following links: [Apply for Scholarships](#), [Send Email to TSAC](#), [View Lottery FAQs](#), [Account Management](#), and [View Financial Summary](#). Below the navigation bar, a message states: "To protect your personal information, be sure to 'Log Out' when you are finished." with a [Log Out](#) button.

Scholarship	Application Start Date	Application Deadline Date
Ned McWherter Scholars Program	1/2/2014	2/18/2014
Dependent Children Scholarship Program	1/2/2014	7/15/2014
Tennessee Teaching Scholars Program	1/2/2014	4/15/2014
Minority Teaching Fellows Program	1/2/2014	4/15/2014
Christa McAuliffe Scholarship Program	1/2/2014	4/1/2014
Tennessee Graduate Nursing Loan Forgiveness Program	1/2/2014	3/1/2014
Math & Science Teachers Loan Forgiveness Program 2014 - 2015	N/A	N/A
GEAR UP TN Bridge Award 2014 - 2015	N/A	N/A
GEAR UP TN Scholarship Award 2014 - 2015	N/A	N/A
Helping Heroes Grant 2014 - 2015	N/A	N/A
Dual Enrollment Grant Fall 2014		
Dual Enrollment Grant Spring 2015		
Dual Enrollment Grant Summer 2015		
Tennessee Promise Application 2015 - 2016	1/2/2014	11/1/2014



TN Promise Application

Click "I Agree" to proceed to the application.

The screenshot shows a web browser window with the URL <https://clipslink.guarantorsolutio...> and the page title "TSAC Student Portal". The page header includes the "COLLEGE PAYS" logo and the text "TENNESSEE STUDENT ASSISTANCE CORPORATION". Below the header is a navigation bar with buttons for "Apply for Scholarships", "Send Email to TSAC", "View Lottery FAQs", "Account Management", and "View Financial Summary". A "Log Out" button is also present. The main content area is titled "Tennessee Promise Scholarship Certification and Authorization" and contains the following text: "I certify that the information provided in this application is true and accurate to the best of my knowledge. I authorize the Tennessee Student Assistance Corporation (TSAC) to provide my information to the college/university I have selected and to the Tennessee Promise Scholarship partnering organization. I understand this information will be used for the purposes of the Tennessee Promise Scholarship only." Below this text are two buttons: "I Agree" and "Cancel". The "I Agree" button is circled in red. The Windows taskbar at the bottom shows the time as 11:09 PM on 9/8/2014.



TN Promise Application

Much of the application will be prefilled, so answer any remaining questions and select your anticipated TN Promise eligible institution from a drop down menu, your student type (i.e. high school, home school, GED/HiSET), your high school/home school from a drop down menu, and enter your anticipated graduation date. Click “Continue” to submit application.

The screenshot shows a web browser window displaying the TSAC Student Portal. The browser address bar shows a URL starting with 'https://clipslink.guarantorsolutio...'. The page header includes the 'COLLEGE PAYS' logo and the text 'TENNESSEE STUDENT ASSISTANCE CORPORATION'. Below the header is a navigation bar with links: 'Apply for Scholarships', 'Send Email to TSAC', 'View Lottery FAQs', 'Account Management', and 'View Financial Summary'. A 'Log Out' button is also present. The main form area is titled 'Tennessee Promise Scholarship Anticipated Institution' and contains a dropdown menu for 'College/University' with 'VOLUNTEER STATE COMM COLLEGE, 009912-0' selected. Below this is the 'High School Information Section' with radio buttons for 'High School' (selected), 'Home School', and 'GED or HiSET'. The 'High School' section includes a dropdown for 'High School' with 'STATION CAMP HIGH SCHOOL, 430746' selected and a text field for 'High School Graduation Date' with '5/25/2015' entered. A 'Certification Statement' section follows, containing a paragraph of text and a 'Continue' button circled in red. The Windows taskbar at the bottom shows the time as 11:10 PM on 9/8/2014.



TN Promise Application

Congratulations, you've successfully submitted your application. When you click "OK," a PDF of the application will appear for you to print/save for your records only. **PLEASE DO NOT MAIL PDF TO TSAC OR TN PROMISE ELIGIBLE INSTITUTION.**

The screenshot shows a web browser window with the URL <https://clipslink.guarantorsolutio...> and the page title "TSAC Student Portal". The page header includes the "COLLEGE PAYS" logo and the text "TENNESSEE STUDENT ASSISTANCE CORPORATION". Below the header is a navigation bar with links: "Apply for Scholarships", "Send Email to TSAC", "View Lottery FAQs", "Account Management", and "View Financial Summary". A "Log Out" button is also present. The main content area features a green "Application Confirmation" header, followed by a red text message: "Thank you for applying for the Tennessee Promise Scholarship program. Your application has been received by the Tennessee Student Assistance Corporation. You may print a copy of this application for your own records. Please do not mail this application to TSAC or to your college/university." Below this is another red text message: "TSAC and your Partnering Organization will be working with you throughout the Tennessee Promise Scholarship process. You can update your application and check your eligibility for the Tennessee Promise Scholarship by periodically visiting the Student Portal." At the bottom of the message is a green "OK" button, which is circled in red. The Windows taskbar at the bottom shows the time as 11:16 PM on 9/8/2014.



TN Promise Application

Prior to December 31, 2014, if you need to change your anticipated TN Promise eligible institution, please return to www.tn.gov/TSACStudentPortal via **Internet Explorer (ONLY)**. Upon logging in to the portal, click “Click here to make changes to the Tennessee Promise Scholarship” and repeat instructions on pages 9 – 11. Beginning January 1, 2015, to change your anticipated TN Promise eligible institution, please complete the change of institution request (http://www.tn.gov/collegepays/stud_par/Chng-of-Inst-PDF/change-of-institution.pdf).

The screenshot shows the TSAC Student Portal interface. At the top, there is a navigation bar with the following links: [Apply for Scholarships](#), [Send Email to TSAC](#), [View Lottery FAQs](#), [Account Management](#), and [View Financial Summary](#). Below the navigation bar, a message reads: "To protect your personal information, be sure to 'Log Out' when you are finished." with a [Log Out](#) button.

The main content area displays the user's name: "Hello, Jason." Below this, there are sections for "FFELP Summary Information" and "Grant and Scholarship Program Information".

The "Grant and Scholarship Program Information" section includes a red warning message: "If the school displayed is not correct, follow this link to process an institution transfer request: [Click here to process an institution transfer request for Academic Year 2014-2015.](#)" Below this, a link is circled in red: [Click here to make changes to the Tennessee Promise Scholarship](#).

Program Name	Institution	Current Application Status
TSAA Tennessee Grants	UNIVERSITY OF TN, KNOXVILLE	Ineligible
HOPE Scholarship	UNIVERSITY OF TN, KNOXVILLE	Ineligible
HOPE Access Grant	UNIVERSITY OF TN, KNOXVILLE	Ineligible
Wilder-Naifeh Technical Skills Grant	UNIVERSITY OF TN, KNOXVILLE	Ineligible